

OFFICIAL

Subject: AGFMA – Important Service Delivery Survey

To Agency Representatives,

You are receiving this email as former members of the Participating Agency Future AGFMA Forum (PAFAF).

The Department of Infrastructure and Transport (DIT, Ventia and Participating Agency Representatives play integral roles in ensuring that the arrangement is effective.

As the Director of the newly appointed DIT AGFMA Directorate I can assure you that we are all working diligently to institute the necessary oversight and benefits that is intended of the arrangement.

The AGFMA team and Ventia acknowledge that Participating Agency Representatives and contractors alike have been working with several challenges as part of the implementation of new systems and processes to deliver a safe and effective AGFMA.

Both the AGFMA team and Ventia are looking for opportunities to optimise the approach so that the full benefits of the transition can be realised.

To that end the Participating Agency Representative Survey (link below) is intended to assist us in making sure we have identified and are addressing any gaps and or issues you as representatives are experiencing.

Ventia have released a Contractor Survey and representatives from Ventia are leading an upcoming roadshow for contractors called “Connect Sessions” which will be held across the state in the coming weeks. AGFMA representatives will be in attendance and you will note that we are asking questions on behalf of Ventia in the Agency survey. These include various system questions so that recommendations can be raised with the potential opportunity to align dedicated agency sessions where possible.

We encourage you to take the time to complete prior to survey close on 25 February and distribute through to your known network as required.

Ventia Survey [Link](#)

If you have any further queries, please don't hesitate to reach out to the AGFMA Team on the following email address, DIT.AGFMA@sa.gov.au

Regards,

Michael Conroy

Director, Across Government Facilities Management Arrangements

Department for Infrastructure and Transport

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