

Future AGFMA Newsletter #1

Welcome to the first publication of the Future AGFMA Newsletter. This Newsletter is important as it will provide key updates and information regarding transition activities leading up to service commencement by Ventia on 1 December 2021.

It has been developed specifically for Participating Agency representatives who support the facilities management activities of their Agencies. This includes any site representatives who coordinate facilities management works for individual sites.

What is the Future AGFMA?

The Across Government Facilities Management Arrangements (AGFMA) is a Cabinet approved framework for the provision of facilities management services to Government Agencies across the South Australian public sector.

In June 2020, Cabinet made the decision to progress to a fully outsourced service delivery model for the Future Across Government Facilities Management Arrangements (Future AGFMA), commencing 1 December 2021, with all administration and works co-ordination to be entirely met by specialised external Facilities Management Service Providers (FMSP).

On 7 July 2021, the South Australian Government entered into a contract for the performance of the administration and works coordination roles the Future AGFMA with Ventia Australia Pty Ltd (Ventia). We look forward to Ventia becoming a trusted partner of Government working with the Participating Government Agencies, the Department for Infrastructure and Transport (DIT) and local contractors including Small and Medium Enterprises (SMEs) to achieve optimal facilities management outcomes. Please refer to this newsletter for a message from Ventia regarding the award of the Future AGFMA contract.

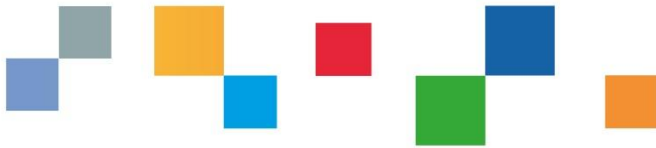
The AGS Reform Directorate of DIT is responsible for the delivery of the AGFMA Reform Program and the transition to the Future AGFMA Operating Model. DIT, Ventia, and Participating Agencies will each have roles for transition to the Future AGFMA model. To support this a Participating Agency Future AGFMA Forum (PAFAF) has been established with nominees from each Participating Agency taking on the engagement lead roles who will in turn nominate key contacts to support specific transition activities.

Site Representative Workshops

Thank you to all that attended the Future AGFMA Site Representative Workshops with Ventia and the Future AGFMA Team. Over 15 workshops were held across regional and metro South Australia from August to September 2021. The Workshops were an opportunity for Site Representatives to meet the Ventia team and find out more about what to expect leading up to service commencement on 1 December 2021.

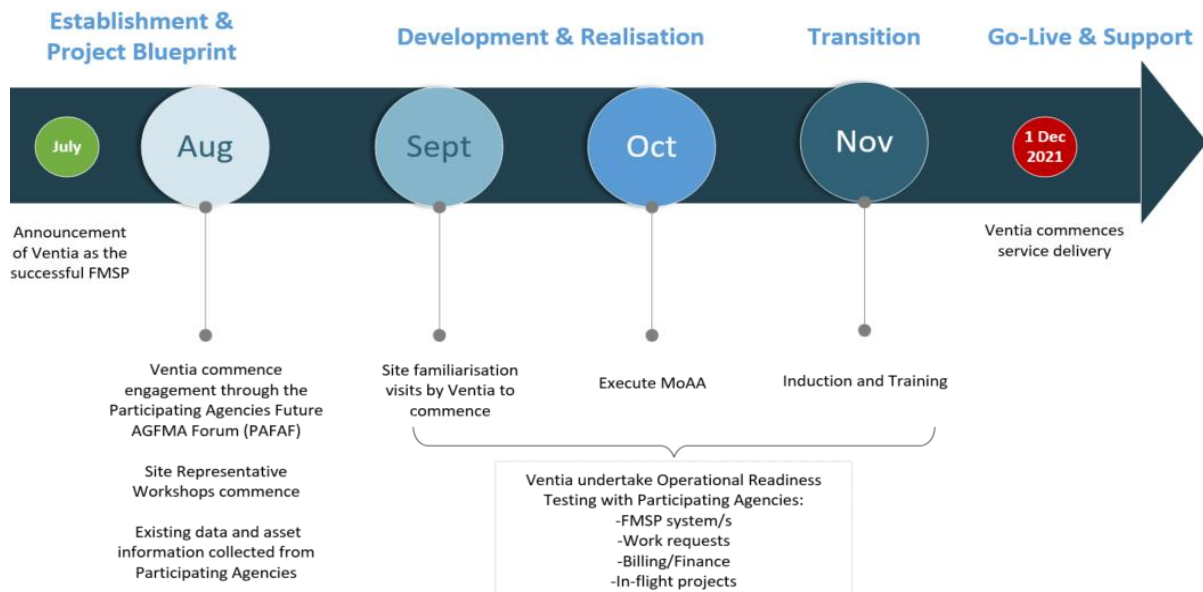
The presentation and additional information can be found on the dedicated Agency page on the Future AGFMA website here: https://dit.sa.gov.au/future_agfma/future_agfma/agencies





Future AGFMA Timeline

Transition to the Future AGFMA is complex and will involve various Transition in and out activities with the timeline below outlining some of the significant agency engagement milestones including site visits and training. Further information on systems training will be provided in future newsletters.



Business as Usual

It is important that continued service delivery is maintained and that the existing AGFMA continues to meet the delivery requirements of all Participating Agencies during the transition.

Your existing FMSPs will deliver the FM Services from 1 July 2021 until 30 November 2021. Agencies should continue raising work orders for planned works (Minor Works, Replacement Refurbishment and Small Construction Work) in line with current processes for project/planned works. Works will continue to be delivered by either Spotless or Facilities Services and their existing contractors until 30 November 2021.

Some existing service delivery activities will need to be temporarily maintained to ensure business continuity and Transition-In activities are supported. To achieve this two multi-disciplinary project completion teams will be provisionally established. The teams will be responsible for ensuring that any in-scope projects and works are managed to completion or to a stage that will allow for a risk managed approach to handover.

Ventia will deliver services from 1 December 2021. Ventia will deliver your approved Service Delivery Plan (SDP) from 1 December 2021 until 30 June 2022. Further information regarding the SDP process for 2021-22 will be available shortly.





Existing	<p>Business as Usual (BAU) until 30 November 2021 All functions continue (e.g. FS managing Preventative Maintenance plans, AGFMA Directorate contract managing Spotless contract, AGFMA Hotline (Services SA) logging work orders, IT team supporting FAMIS system, AGFMA continuing advisory services and auditing) until 30 November 2021.</p>
Transition	<p>Ventia July – November 2021 Commencement of transition activities in readiness for 1 December 2021. Transition Activities will include high level asset assessments, system implementation, consultation, information sessions/roadshows and training. No BAU Works: only set-up activities</p>
Future	<p>Commencement of services by Ventia 1 December 2021 NB: Ventia to deliver current Service Delivery Plans (SDP) and accept all works New Service Delivery Plans not introduced until 2021/22</p>

In-flight Works

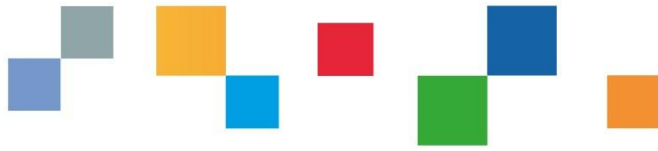
Until close of business on 30 November 2021, Participating Agencies will continue to submit new requests for work ('work orders') via existing channels/systems. Please do not 'fast track' or delay raising of work orders during the period up to 30 November 2021. Please refer to the [Inflight Works](#) Fact Sheet which provides information regarding the logging of work requests and the subsequent management of Inflight Works and delivery of facilities management services during the transition to the Future AGFMA.

Fact Sheets

The following Fact Sheets have been published on the Existing AGFMA Website and Future AGFMA Website:

1. [Agency Participation](#) - provides information regarding Agency Participation in the Future AGFMA.
2. [Data Validation](#) - provides information on Data Validation process Ventia is undertaking from late 2021.
3. [Service Scope – Sites and Assets](#) (v2) - provides information regarding sites and assets that are serviceable under the Future AGFMA.
4. [Soft Facilities Management and Building Maintenance](#) - provides further detail on those services excluded from the scope of the Future AGFMA and delivery options post Future AGFMA service commencement on 1 December 2021.
5. [Inflight Works](#) (v2) - refer above.





Message from Ventia



Ventia has been awarded the Across Government Facilities Management Arrangement (AGFMA) by the Government of South Australia. Ventia will provide asset management services for all participating agencies and look forward to working with each agency to establish strong customer centric relationships that will benefit agencies and the community alike.

Ventia will be responsible for the contract over an initial term of five years and seven months, with the potential for three two-year extensions (up to 12 years). We are confident that through innovation and facilities management expertise agencies will see the benefits of the service delivery partnership.

David Zensea the dedicated Ventia Future AGFMA Project Director said he was pleased to be working on one of the company's most important contracts.

"Ventia is one of the largest essential services providers in Australia and New Zealand," Mr Zensea said.

"We deliver the services that keep infrastructure working for our communities and pride ourselves on being client-focused, innovative and sustainable.

Ventia Operational Delivery and Planning Lead Wayne Steed has been meeting agency representatives and subcontractors interested in working on the contract at information sessions held in August and September all over the state.

Mr Steed said the sessions were going well and they were a great opportunity to meet stakeholders and get their input and answer questions about the new arrangements.

“With a diverse and proud heritage, we have a proven track record of delivering the best results for our clients and the communities in which we operate. I look forward to working with DIT and the agencies we will serve over the course of the contract.”

"Ventia is looking forward to partnering with government employees and local small-to-medium businesses to help us deliver services for the contract and keep investment and employment in South Australia," Mr Steed said.

"Ventia is also passionate about providing apprenticeships in various trades, as well as ensuring our employment opportunities deliver a diverse and inclusive workforce, including careers for Indigenous Australians.

"The information sessions I have attended have provided valuable insight from current employees and subcontractors, as well as an opportunity to outline what Ventia has to offer and how they can join our team to deliver a high-quality service to the people of South Australia."

