Hi all,

As you're no doubt aware, the South Australian Government is moving to a new model for the management of facilities services in South Australia – known as the AGFMA (Across Government Facilities Management Arrangements).

In light of these changes, the Future AGFMA team recently held workshops with contractors across the state who work within facilities management in order to gain their insight into what works well and what opportunities there are for improvement. In order to capture the input of as many contractors as possible, an online survey was also launched to provide another opportunity for contributing invaluable feedback.

I am pleased to attach the 'What We've Heard' Report detailing the responses we received from both the workshops and the survey, both of which generated strong engagement.

Importantly, these activities were timed to feed into the critical stage of the contracting process, which is set to commence from late November. Prior to that time, the Department will be reviewing the feedback provided and will be releasing an Actions Report detailing its response.

If you are yet to register for updates on the Future AGFMA, please visit:

https://dit.sa.gov.au/future agfma/subscribe for updates

We look forward to continuing to work with you to optimise asset management for all South Australians, further enhance the safety of sites and improve coordination between agencies, service providers and contactors, delivering benefits across the system for everyone.

Best regards,
Simon Morony
Executive Director, Across Government Services
Department for Infrastructure and Transport