

Point to Point Transport Service Transaction Levy FAQs

Information for passengers



From 1 May 2017, the South Australian Government is introducing a \$1 levy to fund assistance for taxi licence holders and lessees transitioning to a new regulatory model, to reduce annual fees for all passenger transport services, and to support other industry initiatives such as a lifting fee for people with disabilities who use a wheelchair or large mobility device and travel in an accessible taxi.

When is the levy applied?

The \$1 levy applies to all point to point journeys commencing in the Adelaide metropolitan area from 1 May 2017. The levy doesn't apply to bus services.

What is a 'point to point' transport service?

'Point to point' is a passenger transport service where the pickup time, location and the destination are determined by the passenger. This includes services provided by taxis and rideshare, and relevant chauffeur vehicle services.

What kind of chauffeur vehicle work is not considered 'point to point'?

Some examples of work not considered point to point are weddings, winery tours, funerals, and sightseeing tours.

How will the levy be charged?

The service provider collects the levy from the person(s) using the service. \$1 will be added to the total fare/charge for each journey commencing in the Adelaide metropolitan area, regardless of the number of passengers.

Is the levy subject to GST?

No. The levy is separate to the fare/total charge so it will not be subject to GST. This means the levy will always be \$1, not \$1.10.

What if I'm in a multiple passenger journey?

As the levy will be applied in addition to the fare, and only once, the last remaining passenger will be responsible for payment of the fare, and the levy, as is currently the case.

How do I know if the driver has charged me the \$1 levy?

In a taxi, the levy will be added to the fare as an 'extra'. It will appear separately on your receipt if you request one. All taxis must display an approved taxi fare sticker, which lists the maximum regulated fare amounts and fees that can be charged.

Fares for chauffeured vehicles, hire cars and rideshare are not regulated by the Government, but the total cost must be provided to you before the journey commences, either as a fixed amount or a rate of calculation. You should be informed at the time of booking (including by app) if the \$1 levy is included in the total cost.

I have a SATSS voucher, will I pay extra?

No, the passenger will not need to pay the driver \$1 or any part of the levy. The Government will pay the extra \$1 (in full), as well as pay the subsidised amount on the voucher.

For further information please contact the Point to Point Reforms team

E-mail: DPTI.P2Prefoms@sa.gov.au

Website: www.sa.gov.au



Government of South Australia

Department of Planning,
Transport and Infrastructure