

AGFMA Newsletter

December 2019 – issue 18



Welcome Note

Facilities Management, and Asset Management remain critically important disciplines in our lives.

In June 2019, Infrastructure Australia released *An Assessment of Australia's Future Infrastructure Needs. The Australian Infrastructure Audit 2019 - Executive Summary*. The report states 'However, changing and growing demand and a mounting maintenance backlog, mean a new wave of reform and investment is necessary to ensure quality of life and economic productivity are enhanced over the next 15 years. By 2034, Australia's population is projected to grow by 23.7% to reach 31.4 million, adding to infrastructure demand, while existing infrastructure struggles under maintenance backlogs and the condition of many assets is unknown.'

The recent [Auditor General's Annual Report - Part B and Part C](#) focused on the performance of the AGFMA and Agencies in Facilities Management and Asset Management. Similar observations were made about the unknown condition of assets, and how effective asset planning and preventative maintenance activities are critical to Government. The Auditor General made a number of recommendations that are the actions to be taken by Agencies and AGFMA. In summary these recommendations are:

- Documentation to be improved, to provide greater clarity on roles and responsibilities. Ensuring roles and responsibilities are communicated to all those involved.
- Asset management policies and plans should be revisited to ensure they are adequate for the size, complexity and nature of the assets Agencies own. Plans should be based on reliable data.
- Staff that have asset management functions should have roles and responsibilities clearly documented and supported by adequate training. Reviewing all assets to ensure adequate condition assessments have been performed.
- The need to improve governance arrangements.
- Agencies should consider the minimum asset data requirements of PC114 and revisit their records to ensure they comply (this may require consultation with a facilities services provider). This data is used to inform agency asset management plans.
- Agencies should liaise with DPTI to establish asset records in SAMIS (asset hierarchies) that support asset condition reporting.

AGFMA continues to support these recommendations to improve Asset Management in Government.

Read on about how your Agency can work with AGFMA and the FM Service Providers to improve asset data, leading to improved asset planning and Asset Management Training information.

Rebecca Hoskin, Manager, AGFMA

Inside this issue

Welcome Note	1
Work Health Safety	2
- Cool Rooms	3
- 3m Harness Recall	4
- Elevated Work Platforms	
- DPTI Safety Awards	
Quality Assurance & Auditing	4
- Cooling Towers	
FM and AM Capability Program	5 to 7
SAMIS – Risk Rating Assets	8
Advisory	
- Minimum Property Dataset and the PC114	9
- H4 Microwave Ovens & Safety	10
News from Facilities Services	11
News from Spotless	12
AGFMA Hotline & Business System Service Desk Christmas & New Year Arrangements	13
Useful Information and Links	14

Work Health and Safety Alert

Cool Rooms

Cool Room / Freezer Room or Controlled Environment Rooms present a number of hazards, including entrapment, exposure to cold, hazardous/oxygen deficient atmospheres, working in isolation, slips, trips and falls, noise, lack of lighting and manual handling. They are regarded as high risk plant.

Safety Walks on Cool Room / Freezer Room / Controlled Environment Rooms were conducted in June 2019 on a select number of Eyre Peninsula sites by AGFMA. The Safety Walks were part of the Expanded Audit Framework and commitment to assess high risk plant as part of the Enforceable Undertaking agreed with SafeWork SA in March 2019 following the tragic death of Debra Summers at a SAPOL site.

The Safety Walks assessed the plant for both legislative compliance and against best practice guidelines. A basic review if a maintenance regime was in place was also done.

Facilities visited included Hospitals, a TAFE campus, a high school and a Marine Science Centre.

A summary of the Safety Walk found that most sites had the appropriate preventative maintenance scheduled. The Safety Walks found that for all sites except one, there were non-compliances relating to lighting, duress alarms and egress.

The audit observed that some Cool Room/Freezer Rooms or Controlled Environment Rooms had been converted to offices or storage.

The results of the Safety Walks were provided to the relevant Agencies in September 2019 and a briefing provided to the FM Governance Group (FMGG) in November 2019.

AGFMA recommends for Agencies with Cool Room/Freezer Room or Controlled Environment Rooms:

1. Agencies should review sites and plant and equipment registers to ensure all high risk plant is identified, including temporary containerised type Cool Room / Freezer Room.
2. Where Cool Rooms are being used for alternative uses, consideration should be given to decommissioning or other strategies to ensure safety of users.
3. Agencies should undertake a compliance assessment against the current National Construction Code, Ministers Specification SA 76 (2015) and prescribed Standards, either internally or by third party (copy of Checklist for internal assessment is available from Agency Advocates).
4. Agencies should undertake risk assessments to consider the hazards for people who work in cold storage facilities as identified in the SafeWork SA Safety Alert Plant and Equipment – Cold storage facilities, which was issued on 1 October 2016. Available via this [link](#).
5. Where assessments have been completed and compliance issues or safety hazards/risks are identified, mitigation strategies are developed and progress of implementation is monitored in an Agency corrective action register.

Stop Use and Recall 3M Fall Protection (Harness) Notice

IMMEDIATE ACTION REQUIRED

What happened?

3M Fall Protection have announced an immediate stop use and product recall of the 3M™ DBI-SALA® Twin-Leg Nano-Lok™ LE and the Twin-Leg Nano-Lok™ Wrap Back Self-Retracting Lifeline. 3M has determined that in a fall and under certain conditions, the energy absorber of these devices may not properly deploy which could expose the worker to serious injury or death. There have been no reports of accidents or injuries associated with this issue, however, these products must be removed from service immediately.



For more information on this recall as well as the specific ANZ models affected and instructions on what to do are available via this [link](#)

If you have a harness of this type, please stop use immediately.

Elevating Work Platforms

SafeWork SA are raising awareness on managing the risks associated with Elevating Work Platforms (EWPs). Three information sheets have been created to assist workers operating this machinery.

Safe operation of elevating work platform

The safe operation of EWPs information sheet covers a range of safety requirements including:

- selecting the appropriate equipment for the task
- pre-operational checks
- positioning and stability
- use of safety harnesses
- working in public places.

Crush risks

The crush risks information sheet covers the important elements of:

- identifying hazards and controlling the risks associated with EWPs
- operator protective devices
- When and how to use support personnel.

Minimum standard of training

Safework SA has developed a minimum standard of training resource for workers who operate EWPs which details:

- the specific criteria that training must address
- the use of emergency descent controls
- worker's duties
- Guidance and supervision.

The above information has been sourced from the SafeWork SA website. Copies of all three information sheets and more resources are available from the [Elevating work platforms](#) page on the SafeWork SA website.

DPTI Safety Awards

On the 21st of October DPTI held its annual Safety Awards to highlight and celebrate the fantastic work being done across the Department in the area of Work Health and Safety.

This year's awards were separated into 3 categories

- Best individual achievement in safety
- Best Solution to a WH&S Risk
- Best Health and Wellbeing program



Seven AGFMA related nominations were submitted, resulting in 4 runner up awards for:

- Jon Dreyer (TQEH Trade Coordinator) - Best Individual Achievement in Safety
- Rebecca Hoskin (AGFMA Manager), Daniel Galanos (Operations Manager) and Jon Dreyer - AGFMA WH&S Action Plan
- Daniel Galanos - AGFMA SharePoint Safety Site
- AGFMA Directorate - Cooling Towers – Agency Workshops.

The Made Available Trades Team won the award for Best Health and Wellbeing program for their work with men's health and specifically mental health. Mental health has been a focus of the MAT's for the past 18 months and will continue to be. While the awards were presented to individuals, I would like to note that almost all of the MAT's were involved in the review and improvement of the AGFMA action plan, the development of over 100 SWI's, SWMS and SOP's, the SharePoint Safety Site and the MAT mental health initiative.

Well done to all involved.

Thanks,
Daniel Galanos- Operations Manager AGFMA Made Available Trades.

Quality Assurance and Auditing

Cooling Tower Workshops – Facility Manager Service Providers

The 2019 Cooling Tower Systems Audits were completed in June 2019. Results from the audits have been circulated to the Agencies where the audits occurred. Following the audits, workshops with the FM Service Providers focused on the findings of the 2018 and 2019 audits, case studies and lessons learnt from major national and international public health outbreaks as a result of poor servicing of high risk manufactured water systems. The workshops were undertaken in September 2019.

For both FM Service Providers there are opportunities to improve, specifically around documentation. The FM Service Providers have been asked to provide improvement plans and report on their progress.

FM and AM Capability Program

Risk & Compliance Management Courses

Two of the ten 2-day courses on Risk & Compliance Management have been delivered. The course, which is a requirement of the Enforceable Undertaking is being facilitated by Deloitte, and presented to State Government agency staff.

The course outcomes for participants are to:

- Develop understanding and knowledge across government on risk and compliance for owners and occupiers of government buildings.
- Develop awareness of the roles, responsibilities and accountabilities of participants within their role.
- Develop understanding of the shared duties of all persons involved in delivering asset, property or facility management services under AGFMA.
- Enable all government agencies to meet their risk and safety obligations relating to contractor safety management.



Along with further Adelaide based sessions, sessions will also be delivered in Berri, Mount Gambier and Port Augusta. The last of the ten sessions will be held in March 2020.

Reminder if you have been nominated to attend the Risk & Compliance Management courses, book through the link sent to Agency nominees. Places are filling fast. Enquiries should be made by contacting Julia Smethurst via email (julia.smethurst@sa.gov.au).

Asset Management Master Class

Asset Management training was held in October 2019, with 19 people attending the four day course which prepares participants to sit for the IAM Certificate exam. A second session is currently underway in December. Four agencies were represented over the two courses.

Over the intensive four days, topics such as identifying the benefits of effective asset management; developing and implementing core documents such as policies, strategies and asset management plans; asset management decision processes; risk management and asset management knowledge and information were covered.

Co-ordinating asset management training supports the develop competency in the South Australian Government to improve asset management planning.



Attendees at the October Asset Management Master Class

FM and AM Capability Program 2020

The next FM and AM Capability Program focus for early 2020 will be on Asset Management, Building Compliance and Contractor Safety Management for Construction Works. Read on for more information.

Registration of Interest



Asset Management Leadership – Essentials

3 hour course on Asset Management focusing on the fundamentals of ISO/AS55000 for leaders. Leadership engagement is critical for effective Asset Management.

This course is focused for Executive or Director's. It is aligned with the Institute of Asset Management's (IAM) competence and training framework.

Asset Management Certificate – Preparation Course

This intensive four day course will provide a detailed understanding of Asset Management. The course prepares Officers who are responsible for planning, managing and budgeting for asset portfolios. The content is aligned with the Institute of Asset Management's (IAM) competence and training framework, the GFMAM Asset Management Landscape and the ISO 55000 suite of standards for Asset Management Systems. At the end of the course, participants may proceed to sit the IAM certificate exam.

Risk and Compliance in Buildings

This two day course is for those who want to know more about responsibilities for building compliance. Risk Management training is essential for facility managers, contractor supervisors, building owners, and others involved in the management of properties to understand their risk management obligations and identify effective and practical risk control measures.

Managing facilities risk will facilitate the provision of due diligence obligations and assists in provision of a safe and healthy environment for tenants, employees and visitors. In addition, meeting legislative obligations and the efficient operation of assets, will enhance business reputation.

The content is developed and facilitated by Facilities Management Association of Australia (FMA).



Free Workshop

Contractor Safety Management for Construction Works over \$450k

A free workshop for those involved in Minor Works, Replacement and Refurbishment and Small Construction over \$450k. Sue Bottrell, Director and Lawyer from Contractor Safe, a WHS advisor and lawyer will explore the differences in the *Work Health Safety Act 2012* relating to Principal Contractor and PCBU's for construction activities over \$450k. In the presentation Sue will present legal case studies relating to high value construction activities.



The targeted audience are those who have attended the Risk and Compliance Course and want to know more about Safety and Construction. To be held Wednesday 1 April 2020, more details on venue and time to come.

Register your interest to any of above including name, title of nominee and course to Julia Smethurst by **22 December 2019**.

FAMIS – Reminders –Priority 1 in extreme weather conditions



Adelaide and Regions had a catastrophic weather day on 19 November and it is anticipated there will be more during summer. The FM sector during continuous days of extreme weather, come under severe pressure for work requests, for air conditioning faults / breakdowns. There is also a risk for workers on roofs and plant rooms and maintenance requests may require subcontractors to enter fire danger zones. During these times please consider the prioritisation of works requests by only requesting a Priority 1 for genuine emergency life threatening reasons.

The following Priority 1 and Priority 2 information should help Agencies select the correct priority for the work they need attended to.

P1 – For emergency response where the breakdown presents an immediate hazard or threat to safety.

P2 – For high priority response.

Please refer to the AGFMA brochure, page 15, for more information on Priority 1 to 5 requests or click on the following to be taken directly to Job Priorities ([Link](#))

SAMIS – Asset Risk Rating

The FMGG endorsed at the 21 November 2019 meeting, a new strategy for assessing asset risks.

Asset Risk Levels of Low, Moderate, High and Extreme are determined by an assessment of the assets likelihood of failure vs consequence of failure. They are recorded in SAMIS and previously had a whole of government approach. This is contrary to asset management standard AS55000 and the [Strategic Asset Management Framework Guideline](#) that requires asset risks be aligned with the agency's Risk Management Framework and Risk Policy.

		LIKELIHOOD RATING				
		Rare	Unlikely	Possible	Likely	Almost Certain
CONSEQUENCE RATING	Critical	High	High	High	Extreme	Extreme
	Major	Moderate	Moderate	High	High	Extreme
	Medium	Low	Moderate	Moderate	High	High
	Minor	Low	Low	Moderate	Moderate	High
	Insignificant	Low	Low	Low	Moderate	Moderate

The new strategy is that:

- Agencies are best placed to determine the asset consequence and should use their Agency Risk Management Framework and Risk Policy.
- The FM Service Provider (FMSP) is best placed to determine asset likelihood of failure. Both FMSP's have systems in place where the sub-contractor undertaking a service will assess the plant or equipment. Criteria to inform the Likelihood Rating includes condition, compliance with legislation, maintenance support withheld, reliability, age, and environmental influences (weather, UV exposure etc.).
- Where Agencies have not applied an Agency risk consequence a default risk consequence for the asset type will be applied.

Agencies are encouraged to communicate with their FMSP to apply the appropriate consequence ratings for their business operations.

The new asset risk approach will be piloted on Condition Reports being developed by the FMSP's.

Minimum Property Dataset and Premier and Cabinet Circular 114

AGFMA receives enquiries from Agencies for advice and clarity on the subject of the Minimum Property Dataset (MPD) and whether Service Providers under the contract, have a responsibility for key elements identified under [Premier and Cabinet Circular 114 \(PC114\)](#).

As a guide the table below outlines the source of the data that informs the minimum dataset as outlined in Section 17 of PC114:

Dataset Element	Data/Decision source
Facility/network element identification infrastructure description	Agency input data into SAMIS
Have details on the site area and dimension (note it is site based not building)	Agency or Land Services SA data
Ownership	Agency data entered into SAMIS
Basic infrastructure inventory	Agency input new into SAMIS (partially FM Service Provider, where asset changes have been implemented by the FM Service Provider)
Valuation of site (fair value) and improvements	Agency input data into SAMIS
Current use of site and alignment with service delivery need	Agency input data into SAMIS
Basic performance	
- Property utilisation data	Agency input data into SAMIS
- Suitability of location for current function	Agency input data into SAMIS
- Suitability of infrastructure for current function	Agency input data into SAMIS
- Overall condition of the infrastructure	Agency decision based on data provided by FM Service Provider (i.e. condition reports)
- Overall compliance with relevant legislative/regulatory requirements and safety standard	Agency data (i.e. compliance assessments, DDA, Safety Audits etc.) Agency may procure such reports/audits from the FM Service Provider to inform, but not an obligation for the FM Service Provider to assess in the PC114 context.
- Useful life and forecast renewal date for existing infrastructure	Agency decision based on data provided by FM Service Provider (i.e. life cycle reports). Life cycle reports are available from SAMIS.

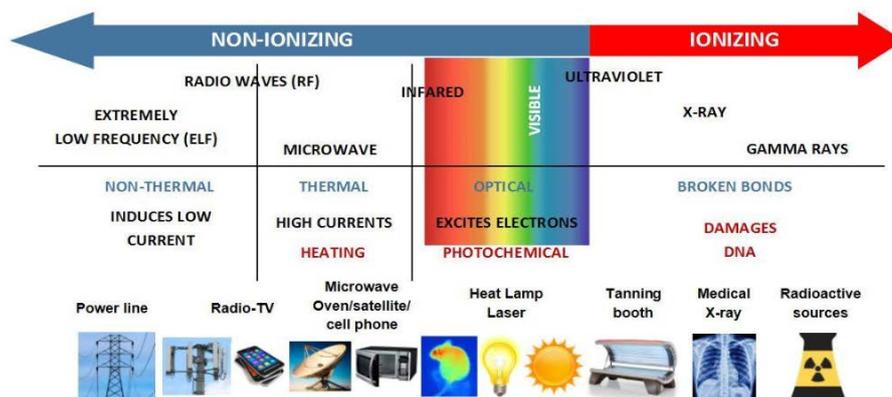
Preventative Maintenance - Review of Technical Data Schedule:

H4 Microwave Ovens and Safety

This technical data schedule (TDS) has been in the reference set since at least 2008. This was a time when there was concerns about electromagnetic radiation and safety.

Today, a basic microwave oven can be bought for around \$200 and they're likely to be replaced every 5 years due to malfunction, corrosion, a poorly fitting or damaged door etc. As the average cost for a service is \$60/annum there are no financial imperatives justifying servicing.

Regarding safety concerns, ARPANSA (link: <https://www.arpansa.gov.au/understanding-radiation/radiation-sources/more-radiation-sources/microwave-ovens>) has advised *'There is no established evidence that microwave ovens cause any health effects when used according to the manufacturer's instructions and maintained in good working order.'* And *'Microwaves generated in microwave ovens cease to exist once the electrical power is turned off.'* There are Standards governing the maximum, permitted level of microwave leakage that manufacturers have to adhere to and microwave ovens have at least 2 safety interlock switches which stop the generation of microwaves immediately when the door is opened. ARPANSA notes *'Routine testing of microwave oven leakage is not considered necessary.'*



On the basis of industry standards confirming that no evidence of health risks exists, AGFMA is proposing to retire TDS H4 from the reference set with the recommendation that only Testing and Tagging servicing (the E09 suite) is undertaken on Microwave Ovens.

For more information:

<https://www.fda.gov/consumers/consumer-updates/5-tips-using-your-microwave-oven-safely>

<https://www.csiro.au/en/Research/Health/Healthier-safer-foods/Food-safety/Microwave-oven-safety>

<https://www.who.int/peh-emf/en/> and <https://www.who.int/peh-emf/publications/facts/fs322/en/>

<https://www.energynetworks.com.au/electric-and-magnetic-fields/>

<https://www.abc.net.au/news/science/2019-08-28/is-5g-safe-dr-karl-radiation-explainer/11416070>

News from Facilities Services

Murray Bridge TAFE Campus Learning Space



The Facilities Services, Murray Bridge Office were engaged to create an exciting new learning space at the TAFE Campus in Murray Bridge. From the time of engagement, the team carefully planned, coordinated, designed and constructed a fantastic new area for staff and students at the Campus.

DPTI - Facilities Services
Metro

*Have moved and are now
located at*

**Building 2, Level 1
300 Richmond Road
NETLEY SA 5037**

**Telephone:
08 8490 6000**

The Murray River Study Hub was officially opened by Mr David Coltman the Chief Executive of TAFE SA on 6 August 2019,

and the project involved transforming the existing library and reception areas into a modern learning and innovation hub that includes meeting rooms, quiet spaces, flexible learning areas and a shared open plan kitchen. This vibrant new space provides Murraylands residents the opportunity to complete tertiary education including University degrees, whilst continuing to live and work in the region.

The project was delivered for the Department of Innovation and Skills (DIS) and TAFE SA by DPTI Facilities Services Murray Bridge Office. Studio Nine Architects were engaged for the design works and thrived on the challenge of converting the outdated building into a modern facility. INCA Constructions Pty Ltd won the tender and worked closely with Facilities Services staff to deliver the project within budget and timeframe whilst allowing the site to remain operational with limited disruption by working after hours and on weekends. Feedback for the project from DIS, TAFE SA and end users has been overwhelmingly positive and this is due to the successful collaboration between all parties.



After - Modern, Functional, Flexible, Collaborative Space for the whole community

News from Spotless

Jottings from Wayne Rudland, Spotless, FMS Contract Manager (Central and Northern Metropolitan Regions)

Driving Safer Outcomes through Innovation and Thought Leadership

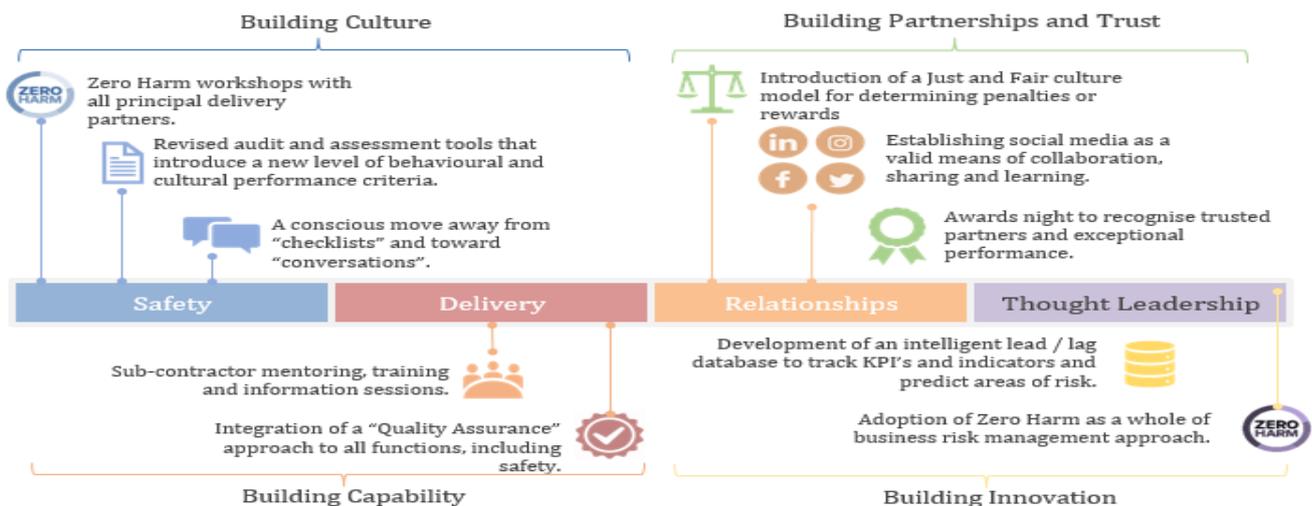
As part of the Spotless “Better Everyday” initiative we have been looking at ways to improve safety outcomes by applying our Four Pillars for sustainable business [Safety, Delivery, Relationships and Thought Leadership] to our Zero Harm framework. Over the 2018-2019 period we introduced Phase 1 of our sub-contractor improvement agenda with the aim to increase the safety performance of all sub-contractors. The benchmark was to have at least 80% of all delivery partners achieve a safety maturity rating of 80% by June 30th, 2019 [rated against the Hudson Maturity Model]. This was achieved and delivered fantastic results as we saw not only better safety performance and compliance, but it also fostered a competitive improvement cycle whereby partners continually strove to outperform their peers and improve their own performance rating, all of them striving to achieve “Trusted Partner” status.

With phase one of the improvement agenda achieved, we moved into Phase 2 that includes several initiatives which not only improves safety outcomes but improves service delivery, both within Spotless itself and across our delivery partners. It was recognised that Zero Harm as a framework for preventing injuries to individuals could be expanded to become a whole of business risk management approach. The term “Zero Harm” was hence expanded to include people, environment, brand, reputation, project deliverables and business continuity as integrated functions and took on more of a Quality Assurance focus. “Safety” was no longer just about preventing an injury to a person.

Of course, with over 95% of the FMS contract being delivered through our sub-contractor base we needed to bring them on the journey as any improvement could only be achieved if they operated to the same model and standards. This would require significant thought leadership, innovation and engagement of the sub-contractor base to ensure a consolidated approach [see figure below].

To date this has been embraced by our Delivery Partners with 6 Zero Harm forums being held this year with further monthly training sessions scheduled to commence in February 2020.

As a result, there has been a marked improvement in safety performance with a steady decrease in both the number and severity of incidents.



AGFMA Hotline and Business System Service Desk

Christmas & New Year Arrangements 2019/20



Please note below the operating dates for the AGFMA Hotline and Business Systems Service Desk for the Christmas / New Year period.

DATE	AGFMA HOTLINE	Business Systems Service Desk
Friday, 20 December 2019	7:30 AM to 5:00 PM	8:00 AM to 5:00 PM
Saturday, 21 December 2019	AFTER HOURS Only	CLOSED
Sunday, 22 December 2019	AFTER HOURS Only	CLOSED
Monday, 23 December 2019	7:30 AM to 5:00 PM	8:00 AM to 5:00 PM
Tuesday, 24 December 2019	7:30 AM to 5:00 PM	8:00 AM to 5:00 PM
Wednesday, 25 December 2019 (Christmas Day Holiday)	AFTER HOURS Only	CLOSED
Thursday, 26 December 2019 (Proclamation Day Holiday)	AFTER HOURS Only	CLOSED
Friday, 27 December 2019	7:30 AM to 5:00 PM	9:00 AM to 4:00 PM
Saturday, 28 December 2019	AFTER HOURS Only	CLOSED
Sunday, 29 December 2019	AFTER HOURS Only	CLOSED
Monday, 30 December 2019	7:30 AM to 5:00 PM	8:00 AM to 5:00 PM
Tuesday, 31 January 2019	7:30 AM to 5:00 PM	8:00 AM to 5:00 PM
Wednesday, 1 January 2020 (New Year's Day)	AFTER HOURS Only	CLOSED
Thursday, 2 January 2020	7:30 AM to 5:00 PM	8:00 AM to 5:00 PM

REMINDER NOT TO SHARE FAMIS USER LOG IN

Just a reminder that sharing your FAMIS User log in breaches your financial and procurement delegations and IT security obligations. If you do currently use another person's FAMIS log in and require access, please complete a new user form at https://www.dpti.sa.gov.au/facilities_management/afgma_information_systems/famis



Government of South Australia
Department of Planning,
Transport and Infrastructure



AGFMA Hotline - Please note the new number for your region:

Metropolitan Adelaide (Region N) Northern – 1300 342 911
Metropolitan Adelaide (Region C) Central – 1300 319 055
Metropolitan Adelaide (Region S) Southern – 1300 316 277
Regional SA sites number remains the same – 1300 116 336

Further information on the role of each of the members of the AGFMA team via the link:
https://www.dpti.sa.gov.au/facilities_management/contact_us

Useful Information and Links

Go to http://dpti.sa.gov.au/facilities_management or select Asset Management from the DPTI website.

FM Arrangements brochure: this publication provides an overview of the FM Services Arrangements, services provided, benefits of participation and roles and responsibilities of the parties within a contract based on collaboration:

https://dpti.sa.gov.au/_data/assets/pdf_file/0008/484226/AGFMA_Brochure_2015-2024.pdf.pdf

Agency work procedure manual: this document provides a guide to the work procedures to be followed by employees of South Australian agencies participating in the Across Government Facilities Management Services Arrangements to request, monitor, accept and approve for payment facilities management services provided under the FM Services Arrangements:

https://dpti.sa.gov.au/_data/assets/pdf_file/0015/273210/Agency_work_procedure_manual.pdf

SAMIS: your link for all things SAMIS:

https://www.dpti.sa.gov.au/facilities_management/afgma_information_systems/samis

FAMIS: FAMIS holds information on the facilities management activity within agencies using the Across Government Facilities Management Arrangements. This information is available to FAMIS users within each agency via a password authenticated login: <https://famis.sa.gov.au/famis/login/login.jsp>

DPTI Matters:

Every Friday the DPTI Chief Executive Officer, Tony Braxton-Smith, sends out a synopsis of what has occurred across the department the preceding week. DPTI Matters can be accessed here: <https://dpti.sa.gov.au/>

Contact Numbers

Contract Management and Advocacy

DPTI.AGFMAServiceDesk@sa.gov.au

David Herbert:08 8402 1717
Francois Koch:08 8402 1766
Julia De Musso..... .08 8343 2260
Mark Peterson:08 8402 1756

Advisory and Assurance Services

Julia Smethurst: 08 8343 2380
Nicky Will: 08 8402 1725
Michael Alliston: 08 8402 1765

Services

DPTI.AGFMAServiceDesk@sa.gov.au
08 8343 2850

Made Available Trades

Daniel Galanos:..... 08 8402 1753
Stuart Ruciack.....08 8402 1856

Julie Magiarapis:.....08 8343 2963
Cheryl Lees:08 8343 2139
Harish Doddapaneni 08 8402 1817
Jim Aifandis..... ..08 8260 0407

Manager AGFMA

Rebecca Hoskin: 08 8402 1714

