

## Future AGFMA Soft FM and Building Maintenance services Update

Hi All,

In our email on 13 July 2021, the Future AGFMA Team advised that under the Future AGFMA, Soft Facilities Management (FM) services such as general office cleaning, security services, general waste disposal, lawn mowing or general garden maintenance will not be delivered via the Future AGFMA when the new arrangements commence on 1 December 2021.

We are writing to provide further clarification regarding Soft FM work types that will not be delivered under the Future AGFMA, building maintenance works that remains in scope for the Future AGFMA as well as next steps for those contractors providing services.

### **What Services Will Not Be Delivered Under the Future AGFMA?**

Works carried out under the Future AGFMA contract are focussed on safety and the achievement of the optimal useful life of plant, buildings, and infrastructure.

Soft FM services in the AGFMA context generally aren't integrated into the building, but instead are directly associated with choices for employees, users or occupants who interact with buildings and sites. Put simply, they're occupant specific service levels for the workplace relative to comfort, amenity or security.

Services such as general office cleaning, security services, general waste disposal, lawn mowing or general garden maintenance are considered Soft FM and are therefore out of scope.

The following table provides some examples of the work types that will and will not be performed under the Future AGFMA by Ventia. Please refer to the [Soft Facilities Management and Building Maintenance under the Future AGFMA](#) Fact Sheet for further information and examples.

Category	Examples	Delivered under the Future AGFMA	Coordinated by Ventia under the Future AGFMA	Coordinated by the Participating Agency
Soft FM Amenity only	<ul style="list-style-type: none"> <li>General office cleaning</li> <li>General waste removal</li> <li>Lawn mowing and general grounds maintenance</li> <li>Security guards/patrols</li> <li>Pest services (baits and traps for bugs, spiders etc.)</li> </ul>	No	x	✓
Core Asset - Building Maintenance Services	<ul style="list-style-type: none"> <li>Specialist cleaning</li> <li>Hazardous waste removal (e.g. asbestos)</li> <li>Liquid waste removal (controlled by EPA regulation)</li> <li>Significant grounds work (e.g. large-scale irrigation systems, excavation, pruning or removal of large trees)</li> <li>Pesticide fumigation, spraying, termite treatment ect.</li> </ul>	Yes	✓	x
Agency Nominated Asset – Building Maintenance Services	<ul style="list-style-type: none"> <li>Ad-hoc cleaning</li> <li>Waste removal (not controlled by EPA regulation)</li> <li>Risk assessments of large trees (arborist)</li> <li>Handy person services (minor repairs, not requiring trade qualification)</li> <li>Pest removal (not associated with building maintenance)</li> </ul>	If nominated by the Agency, the Agency may also arrange these works outside the Future AGFMA	✓	✓

## **Next Steps**

If you are a Sub-contractor who delivers work defined as Core Asset – Building Maintenance Services or Agency Nominated Asset – Building Maintenance Services:

1. If you have not already registered your interest with Ventia and are interested in performing work under the Future AGFMA, you should do so as soon as possible at the following link: <https://www.ventia.com/forms/AGFMA-Subcontractor-EOI>
2. If you have registered your interest with Venita and received the prequalification questionnaire, you should complete this as soon as possible, noting that the prequalification process closes on **13 September 2021**. If you need further assistance, please contact Ventia's dedicated support team via email ([futureagfma.procurement@ventia.com](mailto:futureagfma.procurement@ventia.com)) or via phone on **1300 064 131**.

If you are a Sub-contractor who delivers work defined as Soft FM Amenity or Agency Nominated Asset - Building Maintenance Services, please contact the Future AGFMA Team ([DIT.FutureAGFMA@sa.gov.au](mailto:DIT.FutureAGFMA@sa.gov.au)) who will be able to advise next steps.

If you have any further queries please contact the Future AGFMA team on [DIT.FutureAGFMA@sa.gov.au](mailto:DIT.FutureAGFMA@sa.gov.au)

Best Regards,

### **The Future AGFMA Team**

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