

LEGAL AND STATUTORY
SERVICES50 Flinders Street
Adelaide SA 5000GPO Box 1533
ADELAIDE SA 5001Telephone: 08 8343 2222
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ABN 92 366 288 135

Dear [REDACTED]

**NOTICE OF DETERMINATION - REQUEST FOR ACCESS TO DOCUMENTS
UNDER THE FREEDOM OF INFORMATION ACT 1991**

I refer to your application made under the *Freedom of Information Act 1991* (the Act) which was received by the Department for Infrastructure and Transport (the department) on 19 September 2020.

You have requested access to the following:

“Documents, specifically ministerial/executive briefing notes and attachments, photos and CCTV/ video, for the past two financial years (2018/19 and 2019/20) in relation to compensation claims and payouts by motorists following damage incurred on roads, as well as compensation claims and payouts by the department/agency against motorists. I expect the documents to include details of the following:

- 1. Where the damaged occurred and how.*
- 2. The type of damage.*
- 3. The payout claim amount.*
- 4. Whether the claim was successful.*
- 5. Related photos/CCTV/video footage.*

If more than 10 related video is captured, please limit to the first 10 that are located. Please exclude duplicates, documents that have already been publicly released, media statements/reports/articles and any correspondence with media. Please also include the overall claim amount by motorists for each financial year, as well as the overall claim amount against motorists for each financial year. Please exclude duplicates, documents that have already been publicly released, media reports/releases/articles and correspondence with media. Please note, I do not consent to information in documents being deemed irrelevant without consultation. However, I do consent to personal information in

documents/footage like names and faces being redacted/blurred before release.”

The application was re-scoped on 13 October to:

“Documents for the past two financial years (2018/19 and 2019/20) in relation to compensation claims and payouts by motorists following damage incurred on roads, as well as compensation claims and payouts by the department/agency against motorists. I expect the documents to include details of the following:

- 1. Where the damaged occurred and how.*
- 2. The type of damage.*
- 3. The payout claim amount.*
- 4. Whether the claim was successful.*
- 5. Any associated AV material (photos).”*

The 30 day period for processing your application has now passed. A determination was due on 12 November 2020. This means that the department is deemed by section 19(2)(b) of the Act to have refused access to the documents requested.

However, the department has continued to process your application outside this timeframe.

There are two documents which have been located that are within the scope of your request. I have determined to partially release the two documents, in accordance with Section 20(1)(a) and Clauses 4(2) and 6(1) of Schedule 1 of the Act which states:

20—Refusal of access

- (1) *An agency may refuse access to a document—*
 - (a) *if it is an exempt document; or*

4—Documents affecting law enforcement and public safety

[...]

- (2) *A document is an exempt document if it contains matter the disclosure of which—*
 - (a) *could reasonably be expected—*
 - (i) *to prejudice the investigation of any contravention or possible contravention of the law (including any revenue law) whether generally or in a particular case;[...] and*
 - (b) *would, on balance, be contrary to the public interest.*

6—Documents affecting personal affairs

- (1) *A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).*

Clause 4(2)

Documents 001 and 002 contain information relating to claims that have not been resolved. Publicly releasing such information may prejudice the outcome of these claims. In considering the grounds for exemption of information under Clause 4(2), I have considered the public interest in disclosure or non-disclosure:

Factors in favour of release

- to enhance the scrutiny of government decision making;
- further the objects of the Act; and
- promote accountability of the agency and its staff.

Factors against release

- to ensure the effective conduct of government functions;
- disclosure would release information otherwise not publicly available; and
- Could reasonably be expected to harm the interests of an individual or group of individuals.

Upon weighing these factors I have determined, on balance, that it is contrary to the public interest to release the information.

Clause 6(1)

Document 002 contains the personal information of third parties, the disclosure of which would involve the unreasonable disclosure of personal affairs. I therefore determine the information to be exempt from disclosure under clause 6(1) of Schedule 1 of the Act.

For your further information, the department is not able to provide all of the specific information requested in your application due to the way the information is recorded in our database.

Attached is an explanation of the provisions of the Act which details your rights to review this determination, and the process to be followed.

In accordance with 'Premier and Cabinet Circular PC045', if you are given access to documents as a result of this FOI application then details of your application, and the documents to which access is given, may be published in the agency's disclosure log within 90 days from the date of this determination. Any private information will be removed. If you have any objection to this publication, please contact us within 30 days of receiving this determination. A copy of PC045 can be found at <https://www.dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>.

Should you have any enquiries concerning your application please contact [redacted] Freedom of Information Officer on telephone [redacted]

Yours sincerely

[redacted]
Accredited Freedom of Information Officer

May 2021

FREEDOM OF INFORMATION ACT 1991
YOUR RIGHTS TO REVIEW

INTERNAL REVIEW

If you are dissatisfied or concerned with the decision of this Agency regarding access to documents or the request for amendment to your personal records, you can apply for an Internal Review of that decision.

To apply for an Internal Review you must write a letter addressed to the Principal Officer or lodge an Internal Review application form with the Principal Officer of this Agency. The legislated application fee must accompany all applications, unless the fee was waived in the original Freedom of Information application, in which case there would be no fee payable for the application. The application must be lodged within 30 days after being notified of the decision.

The Agency will undertake the Internal Review and advise you of its decision within 14 days of receipt of the application.

Where the decision was made by the Minister or Principal Officer of the Agency, you are unable to request an Internal Review but you can apply for an External Review by the Ombudsman, or SACAT.

You are unable to apply for an Internal Review regarding a decision to extend the time limit for dealing with an application but you can apply for an External Review.

EXTERNAL REVIEW BY THE OMBUDSMAN

If the Agency does not deal with your Internal Review application within 14 calendar days (or you remain unhappy with the outcome of the Internal Review) you are entitled to an External Review by the Ombudsman SA.

You may also request an External Review by the Ombudsman if you have no right to an Internal Review. The application for review by the Ombudsman should be lodged within 30 days after the date of a determination. The Ombudsman's Office, at their discretion, may extend this time limit.

Investigations by the Ombudsman are free. Further information is available from the Office of the Ombudsman by telephone on 8226 8699 or toll free 1800 182 150 (within SA).

REVIEW BY THE SOUTH AUSTRALIAN CIVIL AND ADMINISTRATIVE TRIBUNAL (SACAT)

If you are still dissatisfied with the decision made by this Agency after an Internal Review or after a review by the Ombudsman, you can request a review from SACAT.

You must exercise your right of review to SACAT within 30 calendar days after being advised of the determination or the results of any other Internal or Ombudsman Review. Any costs will be determined by SACAT, where applicable. For more information, contact;

South Australian Civil and Administrative Tribunal (SACAT)
Phone: 1800 723 767
Email: sacat@sacat.sa.gov.au

SCHEDULE OF DOCUMENTS - FREEDOM OF INFORMATION APPLICATION NUMBER

2020/16411/01

Document Number	Description of Document	Date of Document	Author	Determination Release / Partial Release / Refuse Access	Schedule Clause Applied
001	Road Property Claims Summary	6/11/2020	DIT	Partial Release	4(2)(a)(i) -Prejudice Investigation
002	Road Liability Claim Summary	6/11/2020	DIT	Partial Release	6(1) - Personal Affairs; 4(2)(a)(i) -Prejudice Investigation

Released under FOI Act SA 1997

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
01/07/2018	.00	3,380.00	08/05/2020	.00	2018-19
01/07/2018	.00	1,808.32	01/03/2019	1,808.32	2018-19
01/07/2018	.00	1,799.92	18/10/2019	1,799.92	2018-19
02/07/2018	.00	2,566.40	11/12/2019	.00	2018-19
03/07/2018	.00	.00	03/06/2020	.00	2018-19
03/07/2018	.00	443.53	22/02/2019	.00	2018-19
03/07/2018	.00	596.50	22/02/2019	.00	2018-19
04/07/2018	.00	3,469.39	11/12/2019	.00	2018-19
04/07/2018	.00	.00	03/06/2020	.00	2018-19
05/07/2018	.00	894.41	22/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
07/07/2018	.00	18,867.39	07/02/2019	18,867.39	2018-19
08/07/2018	.00	.00	12/10/2018	.00	2018-19
09/07/2018	.00	15,850.00	07/02/2019	15,850.00	2018-19
10/07/2018	.00	3,707.02	11/06/2019	3,707.02	2018-19
4(2)(a)(i) Prejudice investigation					
11/07/2018	.00	4,660.77	20/11/2019	.00	2018-19
12/07/2018	.00	1,033.83	05/09/2019	1,033.83	2018-19
4(2)(a)(i) Prejudice investigation					
12/07/2018	.00	6,121.72	25/02/2019	.00	2018-19
13/07/2018	.00	3,766.97	18/06/2020	.00	2018-19
14/07/2018	.00	6,565.36	25/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
16/07/2018	.00	4,300.00	12/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
18/07/2018	.00	17,330.00	08/05/2020	.00	2018-19
19/07/2018	.00	2,700.00	12/02/2020	2,700.00	2018-19
19/07/2018	.00	3,675.03	18/01/2019	3,675.03	2018-19
20/07/2018	.00	1,420.98	08/08/2019	1,420.98	2018-19
20/07/2018	.00	4,738.43	22/02/2019	.00	2018-19
21/07/2018	.00	1,920.52	11/01/2019	1,920.52	2018-19
22/07/2018	.00	5,387.05	30/11/2018	5,387.05	2018-19
22/07/2018	.00	2,273.93	23/01/2020	.00	2018-19
24/07/2018	.00	3,529.75	13/05/2019	3,529.75	2018-19
25/07/2018	.00	.00	12/05/2020	.00	2018-19
27/07/2018	.00	2,361.28	11/12/2019	.00	2018-19
27/07/2018	.00	.00	12/10/2018	.00	2018-19
27/07/2018	.00	.00	12/10/2018	.00	2018-19
4(2)(a)(i) Prejudice investigation					

Released under FOIA 1997

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
28/07/2018	.00	971.44	18/10/2019	971.44	2018-19
30/07/2018	.00	2,815.61	22/11/2018	2,815.61	2018-19
30/07/2018	.00	982.59	02/11/2020	.00	2018-19
30/07/2018	.00	3,709.28	27/02/2019	.00	2018-19
31/07/2018	.00	.00	12/05/2020	.00	2018-19
31/07/2018	.00	6,008.25	30/11/2018	6,008.25	2018-19
02/08/2018	.00	7,465.97	07/02/2019	7,465.97	2018-19
03/08/2018	.00	.00	12/05/2020	.00	2018-19
03/08/2018	.00	5,741.01	15/10/2018	5,741.01	2018-19
04/08/2018	.00	2,132.00	20/04/2020	2,132.00	2018-19
05/08/2018	.00	1,069.00	22/02/2019	.00	2018-19
05/08/2018	.00	.00	26/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
06/08/2018	.00	2,222.50	24/07/2019	2,222.50	2018-19
4(2)(a)(i) Prejudice investigation					
06/08/2018	.00	2,894.36	29/11/2019	.00	2018-19
06/08/2018	.00	2,805.54	07/08/2019	2,805.54	2018-19
07/08/2018	.00	.00	03/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
08/08/2018	.00	4,329.25	25/06/2019	.00	2018-19
08/08/2018	.00	2,842.41	26/02/2019	.00	2018-19
08/08/2018	.00	.00	08/08/2019	.00	2018-19
08/08/2018	.00	11,351.88	08/08/2019	11,351.88	2018-19
09/08/2018	.00	.00	12/06/2020	.00	2018-19
09/08/2018	.00	14,009.65	12/12/2018	14,009.65	2018-19
10/08/2018	.00	.00	18/06/2020	.00	2018-19
11/08/2018	.00	1,142.83	22/02/2019	.00	2018-19
11/08/2018	.00	1,601.32	26/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
12/08/2018	.00	5,677.32	08/08/2019	5,677.32	2018-19
13/08/2018	.00	8,525.50	09/06/2020	.00	2018-19
13/08/2018	.00	213.16	18/06/2020	.00	2018-19
15/08/2018	.00	3,770.62	18/06/2020	.00	2018-19
15/08/2018	.00	.00	11/12/2019	.00	2018-19
15/08/2018	.00	.00	11/12/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
17/08/2018	.00	6,909.86	07/02/2019	6,909.86	2018-19
19/08/2018	.00	1,666.83	26/02/2019	.00	2018-19
20/08/2018	.00	.00	18/06/2020	.00	2018-19

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
20/08/2018	.00	.00	18/06/2020	.00	2018-19
20/08/2018	.00	.00	25/06/2020	.00	2018-19
20/08/2018	.00	.00	18/06/2020	.00	2018-19
20/08/2018	.00	9,898.77	18/10/2019	9,898.77	2018-19
4(2)(a)(i) Prejudice investigation					
20/08/2018	.00	5,010.83	14/02/2019	5,010.83	2018-19
4(2)(a)(i) Prejudice investigation					
21/08/2018	.00	6,521.40	21/02/2019	6,521.40	2018-19
4(2)(a)(i) Prejudice investigation					
22/08/2018	.00	2,344.84	22/11/2018	2,344.84	2018-19
4(2)(a)(i) Prejudice investigation					
23/08/2018	.00	2,250.45	11/12/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
23/08/2018	.00	.00	27/02/2019	.00	2018-19
23/08/2018	.00	1,918.08	22/11/2018	1,918.08	2018-19
24/08/2018	.00	309.08	26/06/2020	.00	2018-19
24/08/2018	.00	5,295.79	05/03/2019	5,295.79	2018-19
24/08/2018	.00	1,494.49	02/09/2020	1,494.49	2018-19
4(2)(a)(i) Prejudice investigation					
27/08/2018	.00	.00	18/06/2020	.00	2018-19
27/08/2018	.00	5,774.92	25/06/2019	.00	2018-19
28/08/2018	.00	.00	28/04/2020	.00	2018-19
30/08/2018	.00	2,508.40	18/06/2020	.00	2018-19
30/08/2018	.00	.00	03/06/2020	.00	2018-19
31/08/2018	.00	831.50	18/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
01/09/2018	.00	4,103.51	18/10/2019	4,103.51	2018-19
02/09/2018	.00	3,600.00	02/04/2019	3,600.00	2018-19
02/09/2018	.00	8,446.81	14/04/2020	.00	2018-19
03/09/2018	.00	463.62	08/08/2019	.00	2018-19
03/09/2018	.00	1,503.62	08/08/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
05/09/2018	.00	4,183.46	25/03/2020	4,183.46	2018-19
05/09/2018	.00	650.22	12/06/2020	.00	2018-19
05/09/2018	.00	2,835.94	11/12/2019	.00	2018-19
05/09/2018	.00	4,063.87	11/12/2019	.00	2018-19
05/09/2018	.00	4,542.10	19/12/2018	4,542.10	2018-19
06/09/2018	.00	787.53	22/02/2019	.00	2018-19
08/09/2018	.00	4,533.45	26/02/2019	.00	2018-19
08/09/2018	.00	5,528.56	19/08/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
10/09/2018	.00	5,495.67	26/02/2019	.00	2018-19
10/09/2018	.00	.00	27/05/2020	.00	2018-19
10/09/2018	.00	2,293.55	15/03/2019	2,293.55	2018-19
4(2)(a)(i) Prejudice investigation					
11/09/2018	.00	.00	03/06/2020	.00	2018-19
11/09/2018	.00	4,474.01		3,688.39	2018-19
11/09/2018	.00	2,263.60	30/11/2018	2,263.60	2018-19
4(2)(a)(i) Prejudice investigation					
12/09/2018	.00	2,578.45	11/12/2019	.00	2018-19
13/09/2018	.00	3,700.00	18/06/2020	.00	2018-19
13/09/2018	.00	1,247.00	18/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
14/09/2018	.00	7,015.00	09/06/2020	.00	2018-19
14/09/2018	.00	5,997.07	11/12/2019	.00	2018-19
14/09/2018	.00	5,286.56	04/11/2019	5,286.56	2018-19
14/09/2018	.00	1,310.57	22/11/2018	1,310.57	2018-19
14/09/2018	.00	.00	22/02/2019	.00	2018-19
14/09/2018	.00	2,324.28	14/02/2019	2,324.28	2018-19
4(2)(a)(i) Prejudice investigation					
16/09/2018	.00	462.50	06/11/2018	462.50	2018-19
17/09/2018	.00	567.85	31/07/2019	567.85	2018-19
17/09/2018	.00	1,289.23	07/02/2019	.00	2018-19
17/09/2018	.00	351.32	24/09/2020	351.32	2018-19
18/09/2018	.00	3,268.81	12/06/2020	.00	2018-19
18/09/2018	.00	6,149.85	02/07/2019	6,149.85	2018-19
18/09/2018	.00	.00	18/06/2020	.00	2018-19
18/09/2018	.00	3,961.63	17/01/2020	3,961.63	2018-19
18/09/2018	.00	3,252.75	18/06/2020	.00	2018-19
18/09/2018	.00	4,526.21	12/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
18/09/2018	.00	3,852.49	10/12/2018	3,852.49	2018-19
4(2)(a)(i) Prejudice investigation					
23/09/2018	.00	4,167.01	15/03/2019	4,167.01	2018-19
24/09/2018	.00	1,933.84	20/08/2019	1,933.84	2018-19
24/09/2018	.00	2,578.45	08/08/2019	.00	2018-19
24/09/2018	.00	4,154.77	26/02/2019	.00	2018-19
25/09/2018	.00	553.62	02/09/2019	553.62	2018-19
25/09/2018	.00	1,175.04	30/10/2019	.00	2018-19
25/09/2018	.00	2,163.18	15/03/2019	2,163.18	2018-19

Released under FOIA SA 1997

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
25/09/2018	.00	3,489.29	01/03/2019	3,489.29	2018-19
26/09/2018	.00	1,750.00	18/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
27/09/2018	.00	1,189.38	18/06/2020	.00	2018-19
27/09/2018	.00	1,666.28	23/10/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
28/09/2018	.00	4,503.59	08/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
29/09/2018	.00	6,072.45	02/10/2020	6,072.45	2018-19
29/09/2018	.00	4,462.18	24/09/2020	4,462.18	2018-19
01/10/2018	.00	9,920.00	19/03/2019	9,920.00	2018-19
02/10/2018	.00	4,118.70	24/09/2019	4,118.70	2018-19
02/10/2018	.00	2,079.50	11/06/2019	2,079.50	2018-19
02/10/2018	.00	1,431.65	02/06/2020	1,431.65	2018-19
03/10/2018	.00	2,192.77	15/03/2019	.00	2018-19
03/10/2018	.00	10,309.01	26/02/2019	.00	2018-19
03/10/2018	.00	8,156.51	28/11/2019	8,156.51	2018-19
03/10/2018	.00	.00	03/06/2020	.00	2018-19
04/10/2018	.00	2,320.15	05/03/2019	2,320.15	2018-19
04/10/2018	.00	5,035.00	02/04/2019	5,035.00	2018-19
04/10/2018	.00	1,301.38	02/01/2019	1,301.38	2018-19
04/10/2018	.00	4,746.37	11/09/2019	3,912.92	2018-19
05/10/2018	.00	6,617.73	11/06/2019	6,617.73	2018-19
06/10/2018	.00	5,920.75	09/06/2020	.00	2018-19
06/10/2018	.00	10,204.20	06/02/2020	10,204.20	2018-19
06/10/2018	.00	5,703.51	07/02/2019	5,703.51	2018-19
07/10/2018	.00	3,207.72	08/08/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
07/10/2018	.00	6,255.00	10/05/2019	6,255.00	2018-19
08/10/2018	.00	.00	18/06/2020	.00	2018-19
08/10/2018	.00	1,306.47	27/02/2019	.00	2018-19
09/10/2018	.00	2,419.89	01/03/2019	2,419.89	2018-19
10/10/2018	.00	3,961.65	18/06/2020	.00	2018-19
10/10/2018	.00	4,758.27	26/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
12/10/2018	.00	1,533.22	25/06/2019	.00	2018-19
13/10/2018	.00	.00	18/06/2020	.00	2018-19
14/10/2018	.00	7,139.10	26/02/2019	.00	2018-19
15/10/2018	.00	5,903.28	09/04/2019	5,903.28	2018-19

Released under FOIA SA 1997

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
15/10/2018	.00	17,024.89	27/02/2019	.00	2018-19
16/10/2018	.00	1,827.43	07/02/2019	1,827.43	2018-19
16/10/2018	.00	3,374.00	09/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
16/10/2018	.00	6,577.99	01/11/2019	6,577.99	2018-19
17/10/2018	.00	.00	11/12/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
17/10/2018	.00	5,706.09	09/04/2019	5,706.09	2018-19
18/10/2018	.00	4,099.62	26/02/2019	.00	2018-19
19/10/2018	.00	.00	12/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
21/10/2018	.00	1,285.81	11/06/2019	1,285.81	2018-19
21/10/2018	.00	4,078.31	24/07/2019	4,078.31	2018-19
21/10/2018	.00	3,181.03	04/11/2019	3,181.03	2018-19
24/10/2018	.00	3,150.00	18/06/2020	.00	2018-19
24/10/2018	.00	621.81	18/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
25/10/2018	.00	6,851.06	07/02/2019	6,851.06	2018-19
4(2)(a)(i) Prejudice investigation					
25/10/2018	.00	6,427.20	09/08/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
28/10/2018	.00	.00	06/02/2019	.00	2018-19
28/10/2018	.00	17,401.59	05/04/2019	17,401.59	2018-19
29/10/2018	.00	1,136.31	18/10/2019	1,136.31	2018-19
30/10/2018	.00	2,265.49	11/12/2019	.00	2018-19
30/10/2018	.00	1,686.14	15/03/2019	1,686.14	2018-19
31/10/2018	.00	5,711.18	13/05/2019	5,711.18	2018-19
31/10/2018	.00	4,217.09	25/06/2019	.00	2018-19
01/11/2018	.00	.00	18/06/2020	.00	2018-19
03/11/2018	.00	657.70	02/07/2019	657.70	2018-19
03/11/2018	.00	3,200.00	02/07/2019	3,200.00	2018-19
4(2)(a)(i) Prejudice investigation					
04/11/2018	.00	.00	27/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
05/11/2018	.00	1,794.09	09/06/2020	.00	2018-19
05/11/2018	.00	7,654.00	18/06/2020	.00	2018-19
05/11/2018	.00	1,752.15	14/02/2019	1,752.15	2018-19
06/11/2018	.00	4,619.74	08/08/2019	4,619.74	2018-19
4(2)(a)(i) Prejudice investigation					

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
06/11/2018	.00	424.99	29/07/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
07/11/2018	.00	5,097.64	11/12/2019	.00	2018-19
07/11/2018	.00	5,585.95	18/06/2020	.00	2018-19
07/11/2018	.00	4,989.32	15/03/2019	4,989.32	2018-19
08/11/2018	.00	4,622.64	10/12/2019	.00	2018-19
08/11/2018	.00	5,345.15	11/06/2019	5,345.15	2018-19
4(2)(a)(i) Prejudice investigation					
11/11/2018	.00	3,811.35	25/06/2019	.00	2018-19
12/11/2018	.00	.00	27/05/2020	.00	2018-19
13/11/2018	.00	1,369.00	02/04/2019	1,369.00	2018-19
4(2)(a)(i) Prejudice investigation					
14/11/2018	.00	498.30	20/01/2020	498.30	2018-19
14/11/2018	.00	2,810.00	18/06/2020	.00	2018-19
14/11/2018	.00	.00	27/05/2020	.00	2018-19
15/11/2018	.00	24,617.88	24/10/2019	.00	2018-19
19/11/2018	.00	1,758.00	09/08/2019	.00	2018-19
20/11/2018	.00	6,670.00	09/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
20/11/2018	.00	2,428.98	18/10/2019	2,428.98	2018-19
20/11/2018	.00	2,421.43	25/06/2019	.00	2018-19
20/11/2018	.00	.00	06/06/2019	.00	2018-19
21/11/2018	.00	2,999.86	12/06/2020	.00	2018-19
21/11/2018	.00	4,125.58	19/06/2020	.00	2018-19
21/11/2018	.00	.00	27/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
21/11/2018	.00	6,217.86	25/06/2019	.00	2018-19
22/11/2018	.00	.00	13/05/2020	.00	2018-19
22/11/2018	.00	2,356.22	13/05/2020	.00	2018-19
22/11/2018	.00	3,934.27	13/05/2020	.00	2018-19
22/11/2018	.00	5,129.72	25/06/2019	.00	2018-19
22/11/2018	.00	.00	27/05/2020	.00	2018-19
22/11/2018	.00	19,075.36	18/08/2020	.00	2018-19
23/11/2018	.00	.00	27/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
26/11/2018	.00	5,775.81		3,275.81	2018-19
26/11/2018	.00	931.50	05/09/2019	931.50	2018-19
4(2)(a)(i) Prejudice investigation					
27/11/2018	.00	4,763.83	27/09/2019	4,763.83	2018-19
28/11/2018	.00	.00	09/08/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
30/11/2018	.00	1,429.03	13/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
02/12/2018	.00	6,170.59	25/06/2019	.00	2018-19
03/12/2018	.00	.00	12/05/2020	.00	2018-19
03/12/2018	.00	.00	19/06/2020	.00	2018-19
04/12/2018	.00	3,876.10	25/06/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
04/12/2018	.00	2,611.39	13/05/2020	.00	2018-19
04/12/2018	.00	3,484.12	24/09/2020	3,484.12	2018-19
4(2)(a)(i) Prejudice investigation					
05/12/2018	.00	1,378.00	17/01/2020	.00	2018-19
07/12/2018	.00	12,703.75	11/06/2019	12,703.75	2018-19
07/12/2018	.00	.00	19/06/2020	.00	2018-19
07/12/2018	.00	.00	19/06/2020	.00	2018-19
07/12/2018	.00	5,436.54	11/06/2019	5,436.54	2018-19
4(2)(a)(i) Prejudice investigation					
08/12/2018	.00	.00	27/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
10/12/2018	.00	1,342.17	28/03/2019	1,342.17	2018-19
11/12/2018	.00	845.00	19/06/2020	.00	2018-19
11/12/2018	.00	6,994.64	25/06/2019	.00	2018-19
11/12/2018	.00	3,628.61	02/10/2020	3,628.61	2018-19
12/12/2018	.00	5,867.50	02/07/2019	5,867.50	2018-19
12/12/2018	.00	3,200.00	19/06/2020	.00	2018-19
13/12/2018	.00	2,971.50	01/03/2019	2,971.50	2018-19
13/12/2018	.00	4,925.00	19/06/2020	.00	2018-19
13/12/2018	.00	4,520.20	25/06/2019	.00	2018-19
14/12/2018	.00	4,811.25	11/12/2019	.00	2018-19
14/12/2018	.00	3,808.37	13/05/2020	.00	2018-19
15/12/2018	.00	.00	19/06/2020	.00	2018-19
15/12/2018	.00	6,135.72	31/07/2019	6,135.72	2018-19
16/12/2018	.00	5,441.06	10/05/2019	5,441.06	2018-19
17/12/2018	.00	.00	02/04/2020	.00	2018-19
17/12/2018	.00	4,910.00	19/06/2020	.00	2018-19
18/12/2018	.00	.00	13/05/2020	.00	2018-19
18/12/2018	.00	2,300.00	05/09/2019	2,300.00	2018-19
4(2)(a)(i) Prejudice investigation					
20/12/2018	.00	2,625.19	02/04/2019	2,625.19	2018-19
20/12/2018	.00	3,975.56	13/05/2020	.00	2018-19
21/12/2018	.00	138.06	26/02/2020	.00	2018-19

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
21/12/2018	.00	6,185.60	27/02/2019	.00	2018-19
22/12/2018	.00	1,106.35	24/07/2019	1,106.35	2018-19
25/12/2018	.00	.00	19/06/2020	.00	2018-19
26/12/2018	.00	.00	19/06/2020	.00	2018-19
27/12/2018	.00	9,412.41	24/07/2020	9,412.41	2018-19
27/12/2018	.00	1,056.26	27/02/2019	.00	2018-19
28/12/2018	.00	1,568.00	10/05/2019	1,568.00	2018-19
4(2)(a)(i) Prejudice investigation					
31/12/2018	.00	5,668.84	05/03/2020	.00	2018-19
01/01/2019	.00	4,041.81	28/03/2019	4,041.81	2018-19
02/01/2019	.00	5,164.50	02/09/2020	5,164.50	2018-19
4(2)(a)(i) Prejudice investigation					
03/01/2019	.00	4,436.15	27/02/2019	.00	2018-19
03/01/2019	.00	4,544.37	27/02/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
06/01/2019	.00	1,760.13	24/09/2019	1,760.13	2018-19
07/01/2019	.00	6,470.05	04/05/2020	.00	2018-19
07/01/2019	.00	1,435.80	17/03/2020	.00	2018-19
07/01/2019	.00	4,316.47	03/06/2020	.00	2018-19
08/01/2019	.00	6,878.03	25/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
09/01/2019	.00	6,131.05	05/09/2019	6,131.05	2018-19
09/01/2019	.00	6,337.05	02/07/2019	6,337.05	2018-19
10/01/2019	.00	3,677.27	12/06/2020	.00	2018-19
10/01/2019	.00	.00	13/06/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
10/01/2019	.00	2,522.40	17/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
10/01/2019	.00	3,971.91	10/09/2019	3,971.91	2018-19
10/01/2019	.00	.00	06/02/2019	.00	2018-19
12/01/2019	.00	4,182.86	16/10/2020	4,182.86	2018-19
12/01/2019	.00	6,975.00	21/01/2020	6,975.00	2018-19
14/01/2019	.00	3,472.22	27/02/2019	.00	2018-19
15/01/2019	.00	2,786.29	19/08/2020	2,786.29	2018-19
15/01/2019	.00	4,165.15	14/04/2020	4,165.15	2018-19
15/01/2019	.00	1,926.92	14/01/2020	.00	2018-19
15/01/2019	.00	4,167.84	11/02/2020	4,167.84	2018-19
15/01/2019	.00	4,343.60	09/08/2019	.00	2018-19
16/01/2019	.00	.00	12/05/2020	.00	2018-19

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
17/01/2019	.00	4,077.27	25/06/2020	.00	2018-19
18/01/2019	.00	6,098.68	24/09/2019	6,098.68	2018-19
19/01/2019	.00	885.24	11/06/2019	885.24	2018-19
19/01/2019	.00	.00	08/05/2020	.00	2018-19
21/01/2019	.00	2,662.53	17/03/2020	.00	2018-19
21/01/2019	.00	2,665.68	25/06/2019	.00	2018-19
22/01/2019	.00	3,212.90	10/05/2019	3,212.90	2018-19
22/01/2019	.00	.00	21/05/2020	.00	2018-19
23/01/2019	.00	463.62	12/06/2020	.00	2018-19
23/01/2019	.00	2,540.00	25/06/2020	.00	2018-19
23/01/2019	.00	1,451.00	19/06/2020	.00	2018-19
23/01/2019	.00	1,269.50	19/06/2020	.00	2018-19
23/01/2019	.00	1,451.00	25/06/2020	.00	2018-19
24/01/2019	.00	845.40	25/06/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
29/01/2019	.00	.00	12/06/2020	.00	2018-19
29/01/2019	.00	.00	25/06/2020	.00	2018-19
29/01/2019	.00	3,540.09	09/08/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
30/01/2019	.00	8,496.62	11/06/2019	8,496.62	2018-19
4(2)(a)(i) Prejudice investigation					
02/02/2019	.00	4,489.16	28/10/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
04/02/2019	.00	2,439.69	07/09/2020	2,439.69	2018-19
4(2)(a)(i) Prejudice investigation					
05/02/2019	.00	4,220.52	25/06/2019	.00	2018-19
06/02/2019	.00	3,475.00	11/09/2019	.00	2018-19
06/02/2019	.00	4,573.65	09/08/2019	.00	2018-19
06/02/2019	.00	3,587.07	25/06/2019	.00	2018-19
06/02/2019	.00	4,573.65	25/06/2019	.00	2018-19
06/02/2019	.00	669.74	25/06/2019	.00	2018-19
07/02/2019	.00	3,461.00	12/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
07/02/2019	.00	5,319.54	25/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
08/02/2019	.00	4,300.00	16/01/2020	4,300.00	2018-19
08/02/2019	.00	4,002.50	16/03/2020	.00	2018-19
08/02/2019	.00	.00	25/06/2020	.00	2018-19

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08/02/2019	.00	2,220.61	17/03/2020	.00	2018-19
09/02/2019	.00	9,137.65	27/07/2020	.00	2018-19
11/02/2019	.00	7,749.38	27/07/2020	7,749.38	2018-19
11/02/2019	.00	2,834.50	12/06/2020	.00	2018-19
12/02/2019	.00	6,762.27	05/09/2019	6,762.27	2018-19
12/02/2019	.00	1,112.04	28/10/2019	.00	2018-19
13/02/2019	.00	3,697.14	17/01/2020	3,697.14	2018-19
4(2)(a)(i) Prejudice investigation					
13/02/2019	.00	5,486.64	08/04/2020	5,000.00	2018-19
14/02/2019	.00	9,227.50	09/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
15/02/2019	.00	4,699.59	25/06/2019	.00	2018-19
17/02/2019	.00	5,909.34	05/09/2019	5,909.34	2018-19
18/02/2019	.00	2,220.61	16/03/2020	.00	2018-19
19/02/2019	.00	5,485.51	22/01/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
20/02/2019	.00	2,520.00	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
20/02/2019	.00	1,753.79	28/10/2019	.00	2018-19
21/02/2019	.00	2,805.00	24/09/2019	2,805.00	2018-19
4(2)(a)(i) Prejudice investigation					
21/02/2019	.00	2,252.37	28/10/2019	.00	2018-19
22/02/2019	.00	.00	25/06/2020	.00	2018-19
22/02/2019	.00	3,034.34	28/10/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
25/02/2019	.00	.00	25/06/2020	.00	2018-19
25/02/2019	.00	3,352.00	25/06/2020	.00	2018-19
26/02/2019	.00	2,719.11	16/03/2020	.00	2018-19
27/02/2019	.00	854.63	31/07/2019	854.63	2018-19
27/02/2019	.00	5,284.88	28/10/2019	.00	2018-19
28/02/2019	.00	3,625.00	17/10/2019	.00	2018-19
28/02/2019	.00	1,107.65	28/10/2019	.00	2018-19
01/03/2019	.00	.00	25/06/2020	.00	2018-19
01/03/2019	.00	7,528.46	06/06/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
01/03/2019	.00	598.31	25/06/2019	.00	2018-19
03/03/2019	.00	.00	26/06/2020	.00	2018-19

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4(2)(a)(i) Prejudice investigation					
06/03/2019	.00	1,875.00	09/06/2020	.00	2018-19
06/03/2019	.00	1,448.32	09/06/2020	.00	2018-19
06/03/2019	.00	319.74	26/06/2020	.00	2018-19
06/03/2019	.00	4,951.24	17/01/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
09/03/2019	.00	263.49	09/10/2020	263.49	2018-19
10/03/2019	.00	6,641.65	28/10/2019	.00	2018-19
12/03/2019	.00	4,342.38	02/09/2020	4,342.38	2018-19
12/03/2019	.00	3,260.00	25/06/2020	.00	2018-19
12/03/2019	.00	2,501.58	16/03/2020	.00	2018-19
12/03/2019	.00	6,363.79	05/09/2019	6,363.79	2018-19
12/03/2019	.00	4,448.22	07/01/2020	4,448.22	2018-19
4(2)(a)(i) Prejudice investigation					
13/03/2019	.00	3,165.33	10/06/2020	.00	2018-19
13/03/2019	.00	5,000.00	08/05/2020	.00	2018-19
14/03/2019	.00	.00	10/06/2020	.00	2018-19
14/03/2019	.00	2,628.47	22/09/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
15/03/2019	.00	.00	25/06/2020	.00	2018-19
15/03/2019	.00	7,498.97	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
16/03/2019	.00	7,942.55	17/03/2020	7,942.55	2018-19
17/03/2019	.00	1,125.95	18/10/2019	1,125.95	2018-19
4(2)(a)(i) Prejudice investigation					
17/03/2019	.00	6,055.51	28/10/2019	.00	2018-19
17/03/2019	.00	18,768.97	18/10/2019	18,768.97	2018-19
4(2)(a)(i) Prejudice investigation					
18/03/2019	.00	2,000.58	18/02/2020	2,000.58	2018-19
20/03/2019	.00	9,573.48	31/07/2019	9,573.48	2018-19
21/03/2019	.00	6,889.99	28/10/2019	.00	2018-19
21/03/2019	.00	5,292.65	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
25/03/2019	.00	440.00	24/09/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
26/03/2019	.00	1,680.21	25/03/2020	1,680.21	2018-19
27/03/2019	.00	5,112.50	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
27/03/2019	.00	4,767.77	28/10/2019	.00	2018-19
27/03/2019	.00	3,374.21	17/03/2020	3,374.21	2018-19
27/03/2019	.00	6,506.41	24/07/2019	6,506.41	2018-19
27/03/2019	.00	2,999.42	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
28/03/2019	.00	4,107.78	31/07/2019	4,107.78	2018-19
4(2)(a)(i) Prejudice investigation					
29/03/2019	.00	2,499.05	16/03/2020	.00	2018-19
29/03/2019	.00	3,993.82	08/05/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
29/03/2019	.00	13,875.68	28/10/2019	.00	2018-19
29/03/2019	.00	7,073.56	15/01/2020	.00	2018-19
30/03/2019	.00	5,411.02	28/10/2019	.00	2018-19
31/03/2019	.00	4,066.01	29/09/2020	.00	2018-19
31/03/2019	.00	4,082.04	24/07/2019	4,082.04	2018-19
01/04/2019	.00	5,671.21	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
04/04/2019	.00	5,307.75	25/06/2020	.00	2018-19
04/04/2019	.00	4,011.87	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
04/04/2019	.00	4,831.24	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
05/04/2019	.00	4,787.82	27/09/2019	4,787.82	2018-19
4(2)(a)(i) Prejudice investigation					
06/04/2019	.00	7,980.01	24/09/2019	7,980.01	2018-19
07/04/2019	.00	27,926.00	16/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
09/04/2019	.00	7,347.03	05/09/2019	7,347.03	2018-19
4(2)(a)(i) Prejudice investigation					
12/04/2019	.00	6,321.87	16/03/2020	.00	2018-19

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2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
14/04/2019	.00	15,899.78	24/07/2019	15,899.78	2018-19
15/04/2019	.00	5,623.14	24/09/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
15/04/2019	.00	6,059.95	28/11/2019	6,059.95	2018-19

4(2)(a)(i) Prejudice investigation

21/04/2019	.00	4,155.63	23/09/2019	4,155.63	2018-19
23/04/2019	.00	2,309.53	17/03/2020	.00	2018-19
23/04/2019	.00	2,581.21	17/03/2020	.00	2018-19
23/04/2019	.00	2,581.21	17/03/2020	.00	2018-19
23/04/2019	.00	154.45	25/06/2020	.00	2018-19
24/04/2019	.00	2,534.45	17/03/2020	.00	2018-19
24/04/2019	.00	4,729.18	24/03/2020	4,729.18	2018-19
24/04/2019	.00	12,567.02	13/08/2019	12,567.02	2018-19

4(2)(a)(i) Prejudice investigation

30/04/2019	.00	6,591.00	07/01/2020	6,591.00	2018-19
30/04/2019	.00	7,415.59	17/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
01/05/2019	.00	5,963.49	17/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
02/05/2019	.00	5,237.27	09/08/2019	4,713.55	2018-19
4(2)(a)(i) Prejudice investigation					
03/05/2019	.00	5,983.75	15/05/2020	5,983.75	2018-19
03/05/2019	.00	4,779.94	26/11/2019	4,779.94	2018-19
03/05/2019	.00	2,865.62	17/03/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
06/05/2019	.00	4,380.77	24/07/2019	4,380.77	2018-19
06/05/2019	.00	1,120.38	17/03/2020	.00	2018-19
07/05/2019	.00	663.00	10/06/2020	.00	2018-19
07/05/2019	.00	6,234.00	24/07/2019	6,234.00	2018-19
07/05/2019	.00	5,041.44	30/04/2020	5,041.44	2018-19
07/05/2019	.00	6,694.82	24/09/2020	.00	2018-19
08/05/2019	.00	2,759.00	27/08/2019	2,759.00	2018-19

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
08/05/2019	.00	.00	08/05/2020	.00	2018-19
08/05/2019	.00	3,774.76	24/09/2020	.00	2018-19
09/05/2019	.00	.00	25/06/2020	.00	2018-19
09/05/2019	.00	4,982.91	23/10/2019	4,982.91	2018-19
10/05/2019	.00	4,680.34	16/10/2020	4,680.34	2018-19
10/05/2019	.00	2,428.98	18/03/2020	.00	2018-19
10/05/2019	.00	4,775.82	18/03/2020	.00	2018-19
10/05/2019	.00	12,571.18	04/10/2019	12,571.18	2018-19

4(2)(a)(i) Prejudice investigation

15/05/2019	.00	.00	18/03/2020	.00	2018-19
15/05/2019	.00	5,684.40	23/10/2019	5,684.40	2018-19
16/05/2019	.00	2,560.29	19/06/2020	.00	2018-19
17/05/2019	.00	391.25	25/06/2020	.00	2018-19

4(2)(a)(i) Prejudice investigation

20/05/2019	.00	2,554.34	04/10/2019	2,554.34	2018-19
21/05/2019	.00	.00	19/06/2019	.00	2018-19
21/05/2019	.00	1,060.00	09/06/2020	.00	2018-19

4(2)(a)(i) Prejudice investigation

21/05/2019	.00	7,103.20	18/10/2019	7,103.20	2018-19
22/05/2019	.00	4,059.87	18/03/2020	.00	2018-19
24/05/2019	.00	.00	08/05/2020	.00	2018-19

4(2)(a)(i) Prejudice investigation

24/05/2019	.00	4,872.22	26/11/2019	4,872.22	2018-19
25/05/2019	.00	7,114.47	30/04/2020	7,114.47	2018-19
25/05/2019	.00	4,907.29	18/03/2020	.00	2018-19
25/05/2019	.00	4,884.31	10/03/2020	4,884.31	2018-19

4(2)(a)(i) Prejudice investigation

28/05/2019	.00	6,478.94	06/07/2020	6,478.94	2018-19
28/05/2019	.00	4,372.04	23/10/2019	4,372.04	2018-19

4(2)(a)(i) Prejudice investigation

30/05/2019	.00	6,269.00	25/06/2020	.00	2018-19
30/05/2019	.00	336.00	24/09/2020	.00	2018-19

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
31/05/2019	.00	1,360.95	04/09/2020	1,360.95	2018-19
31/05/2019	.00	748.26	02/10/2020	748.26	2018-19
01/06/2019	.00	.00	25/06/2020	.00	2018-19
01/06/2019	.00	5,696.17	11/12/2019	.00	2018-19
03/06/2019	.00	2,164.07	22/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
04/06/2019	.00	2,387.16	22/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
05/06/2019	.00	6,195.90	17/01/2020	6,195.90	2018-19
4(2)(a)(i) Prejudice investigation					
05/06/2019	.00	6,156.37	18/10/2019	6,156.37	2018-19
05/06/2019	.00	5,051.33	24/09/2020	.00	2018-19
05/06/2019	.00	4,707.23	11/12/2019	.00	2018-19
05/06/2019	.00	4,880.80	11/12/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
06/06/2019	.00	5,945.14	28/11/2019	5,945.14	2018-19
06/06/2019	.00	4,247.62	11/12/2019	.00	2018-19
06/06/2019	.00	5,480.54	11/12/2019	.00	2018-19
06/06/2019	.00	.00	15/07/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
07/06/2019	.00	18,243.48	11/12/2019	.00	2018-19
07/06/2019	.00	2,435.88	24/03/2020	2,435.88	2018-19
4(2)(a)(i) Prejudice investigation					
08/06/2019	.00	6,703.27	25/03/2020	6,703.27	2018-19
08/06/2019	.00	5,186.07	11/12/2019	.00	2018-19
08/06/2019	.00	6,125.55	11/12/2019	.00	2018-19
09/06/2019	.00	815.25	16/12/2019	815.25	2018-19
4(2)(a)(i) Prejudice investigation					
11/06/2019	.00	2,579.58	22/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
12/06/2019	.00	3,686.93	24/09/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
13/06/2019	.00	6,839.60	11/12/2019	.00	2018-19
13/06/2019	.00	2,339.49	10/01/2020	2,339.49	2018-19
15/06/2019	.00	5,362.92	02/10/2020	5,362.92	2018-19
15/06/2019	.00	6,061.47	01/11/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
18/06/2019	.00	5,673.57	01/11/2019	5,673.57	2018-19

2018-19 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
20/06/2019	.00	3,464.73	11/12/2019	.00	2018-19
21/06/2019	.00	5,207.71	11/12/2019	.00	2018-19
4(2)(a)(i) Prejudice investigation					
22/06/2019	.00	.00	26/06/2020	.00	2018-19
22/06/2019	.00	1,876.76	22/04/2020	1,876.76	2018-19
4(2)(a)(i) Prejudice investigation					
24/06/2019	.00	1,782.93	10/06/2020	.00	2018-19
25/06/2019	.00	5,873.75	09/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
26/06/2019	.00	2,943.25	04/10/2019	2,943.25	2018-19
4(2)(a)(i) Prejudice investigation					
27/06/2019	.00	.00	25/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
27/06/2019	.00	3,316.00	25/06/2020	.00	2018-19
4(2)(a)(i) Prejudice investigation					
28/06/2019	.00	2,624.00	25/06/2020	.00	2018-19
28/06/2019	.00	8,647.86	24/02/2020	8,647.86	2018-19
4(2)(a)(i) Prejudice investigation					
30/06/2019	.00	1,466.75	01/11/2019	1,466.75	2018-19
30/06/2019	.00	6,832.70	17/03/2020	6,832.70	2018-19
30/06/2019	.00	4,591.07	11/12/2019	.00	2018-19

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2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
01/07/2019	.00	5,025.89	10/06/2020	.00	2019-20
01/07/2019	.00	6,431.75	03/06/2020	.00	2019-20
02/07/2019	.00	2,409.47	22/06/2020	.00	2019-20
02/07/2019	.00	2,853.71	08/01/2020	2,853.71	2019-20
4(2)(a)(i) Prejudice investigation					
03/07/2019	.00	3,257.25	22/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
04/07/2019	.00	6,640.96	23/10/2019	6,640.96	2019-20
05/07/2019	.00	2,855.67	22/06/2020	.00	2019-20
05/07/2019	.00	5,162.89	11/12/2019	.00	2019-20
4(2)(a)(i) Prejudice investigation					
10/07/2019	.00	1,456.50	11/12/2019	.00	2019-20
10/07/2019	.00	.00	26/06/2020	.00	2019-20
10/07/2019	.00	.00	10/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
12/07/2019	.00	3,257.25	31/08/2020	3,257.25	2019-20
12/07/2019	.00	7,109.21	08/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
14/07/2019	.00	7,333.31	01/11/2019	7,333.31	2019-20
4(2)(a)(i) Prejudice investigation					
15/07/2019	.00	2,269.94	11/12/2019	.00	2019-20
16/07/2019	.00	5,315.19	30/09/2020	5,315.19	2019-20
16/07/2019	.00	2,209.98	11/12/2019	.00	2019-20
4(2)(a)(i) Prejudice investigation					
18/07/2019	.00	4,764.82	14/08/2020	4,764.82	2019-20
19/07/2019	.00	2,186.38	22/06/2020	.00	2019-20
19/07/2019	.00	7,817.54	17/03/2020	7,817.54	2019-20
20/07/2019	.00	20,563.48	04/10/2019	20,563.48	2019-20
4(2)(a)(i) Prejudice investigation					
22/07/2019	.00	.00	14/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
22/07/2019	.00	3,125.26	22/06/2020	.00	2019-20
22/07/2019	.00	4,526.44	11/12/2019	.00	2019-20
22/07/2019	.00	6,425.00	07/01/2020	6,425.00	2019-20
4(2)(a)(i) Prejudice investigation					

2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
22/07/2019	.00	4,958.68	11/12/2019	.00	2019-20
22/07/2019	.00	2,320.23	22/06/2020	.00	2019-20
22/07/2019	.00	.00	08/09/2020	.00	2019-20
22/07/2019	.00	19,149.26	23/10/2019	19,149.26	2019-20
22/07/2019	.00	2,004.28	01/11/2019	2,004.28	2019-20
4(2)(a)(i) Prejudice investigation					
22/07/2019	.00	4,706.00	25/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
23/07/2019	.00	4,514.41	28/09/2020	4,514.41	2019-20
23/07/2019	.00	4,255.50	08/05/2020	.00	2019-20
24/07/2019	.00	4,350.48	19/06/2020	.00	2019-20
24/07/2019	.00	6,356.16	08/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
29/07/2019	.00	17,963.36	29/09/2020	17,963.36	2019-20
4(2)(a)(i) Prejudice investigation					
29/07/2019	.00	11,287.19	02/06/2020	11,287.19	2019-20
30/07/2019	.00	4,211.80	01/05/2020	4,211.80	2019-20
4(2)(a)(i) Prejudice investigation					
31/07/2019	.00	6,547.93	21/05/2020	.00	2019-20
31/07/2019	.00	3,277.37	08/05/2020	.00	2019-20
01/08/2019	.00	4,195.86	13/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
02/08/2019	.00	.00	19/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
04/08/2019	.00	2,962.11	13/05/2020	.00	2019-20
05/08/2019	.00	.00	19/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
07/08/2019	.00	5,776.59	12/02/2020	5,776.59	2019-20
07/08/2019	.00	1,891.15	14/04/2020	1,891.15	2019-20
4(2)(a)(i) Prejudice investigation					
08/08/2019	.00	2,592.25	17/03/2020	2,592.25	2019-20
4(2)(a)(i) Prejudice investigation					

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2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
08/08/2019	.00	4,136.83	13/05/2020	.00	2019-20
08/08/2019	.00	4,914.12	26/06/2020	4,914.12	2019-20
4(2)(a)(i) Prejudice investigation					
09/08/2019	.00	5,000.00	09/06/2020	.00	2019-20
09/08/2019	.00	6,072.18	24/03/2020	6,072.18	2019-20
4(2)(a)(i) Prejudice investigation					
10/08/2019	.00	1,427.26	03/06/2020	.00	2019-20
12/08/2019	.00	1,189.01	03/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
15/08/2019	.00	1,705.00	25/06/2020	.00	2019-20
16/08/2019	.00	.00	29/11/2019	.00	2019-20
16/08/2019	.00	3,076.00	25/06/2020	.00	2019-20
16/08/2019	.00	9,721.31	27/02/2020	9,721.31	2019-20
16/08/2019	.00	4,513.37	27/02/2020	4,513.37	2019-20
16/08/2019	.00	6,252.24	08/04/2020	5,300.00	2019-20
17/08/2019	.00	7,351.18	01/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
19/08/2019	.00	.00	25/06/2020	.00	2019-20
19/08/2019	.00	.00	11/11/2019	.00	2019-20
19/08/2019	.00	1,924.00	25/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
19/08/2019	.00	2,358.00	25/06/2020	.00	2019-20
19/08/2019	.00	3,020.38	13/05/2020	.00	2019-20
19/08/2019	.00	3,123.73	01/07/2020	.00	2019-20
19/08/2019	.00	1,271.77	01/07/2020	.00	2019-20
20/08/2019	.00	2,095.59	19/06/2020	.00	2019-20
20/08/2019	.00	2,186.38	11/02/2020	2,186.38	2019-20
20/08/2019	.00	2,186.38	19/06/2020	.00	2019-20
20/08/2019	.00	.00	25/06/2020	.00	2019-20
20/08/2019	.00	.00	12/05/2020	.00	2019-20
20/08/2019	.00	3,391.11	19/06/2020	.00	2019-20
21/08/2019	.00	.00	25/06/2020	.00	2019-20
22/08/2019	.00	2,164.07	19/06/2020	.00	2019-20
23/08/2019	.00	3,872.05	09/12/2019	3,872.05	2019-20
23/08/2019	.00	186.43	25/09/2020	.00	2019-20

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
24/08/2019	.00	4,702.91	11/02/2020	4,702.91	2019-20
26/08/2019	.00	.00	20/08/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
02/09/2019	.00	4,625.00	10/06/2020	.00	2019-20
02/09/2019	.00	5,700.00	31/08/2020	5,700.00	2019-20
4(2)(a)(i) Prejudice investigation					
02/09/2019	.00	4,903.48	14/04/2020	4,903.48	2019-20
4(2)(a)(i) Prejudice investigation					
03/09/2019	.00	2,127.13	13/02/2020	2,127.13	2019-20
05/09/2019	.00	4,981.76	02/06/2020	4,981.76	2019-20

4(2)(a)(i) Prejudice investigation

09/09/2019	.00	4,677.74	13/05/2020	.00	2019-20
09/09/2019	.00	5,372.40	21/05/2020	.00	2019-20
09/09/2019	.00	1,658.50	12/03/2020	.00	2019-20
09/09/2019	.00	1,675.00	01/07/2020	.00	2019-20

4(2)(a)(i) Prejudice investigation

17/09/2019	.00	5,986.32	28/02/2020	5,986.32	2019-20
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4(2)(a)(i) Prejudice investigation

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
20/09/2019	.00	11,772.66	17/03/2020	11,772.66	2019-20
4(2)(a)(i) Prejudice investigation					
24/09/2019	.00	5,099.54	13/05/2020	.00	2019-20
24/09/2019	.00	6,897.32	30/10/2020	6,897.32	2019-20
4(2)(a)(i) Prejudice investigation					
25/09/2019	.00	246.40	04/12/2019	246.40	2019-20
4(2)(a)(i) Prejudice investigation					
25/09/2019	.00	.00	14/02/2020	.00	2019-20
25/09/2019	.00	4,581.67	13/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
26/09/2019	.00	285.93	25/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
27/09/2019	.00	4,173.80	13/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
30/09/2019	.00	3,092.87	30/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
02/10/2019	.00	3,835.00	04/09/2020	3,835.00	2019-20
4(2)(a)(i) Prejudice investigation					
02/10/2019	.00	4,422.05	12/02/2020	4,422.05	2019-20
4(2)(a)(i) Prejudice investigation					
03/10/2019	.00	4,400.00	18/06/2020	.00	2019-20
03/10/2019	.00	4,286.38	02/04/2020	4,286.38	2019-20
4(2)(a)(i) Prejudice investigation					
05/10/2019	.00	2,477.00	12/08/2020	2,477.00	2019-20
07/10/2019	.00	5,510.49	18/09/2020	5,510.49	2019-20
4(2)(a)(i) Prejudice investigation					

2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
09/10/2019	.00	2,191.48	01/07/2020	2,191.48	2019-20
11/10/2019	.00	533.29	14/08/2020	533.29	2019-20
12/10/2019	.00	3,677.10	17/03/2020	3,677.10	2019-20
16/10/2019	.00	12,024.59	04/09/2020	12,024.59	2019-20
4(2)(a)(i) Prejudice investigation					
16/10/2019	.00	4,812.70	14/04/2020	4,812.70	2019-20
17/10/2019	.00	1,544.00	07/01/2020	1,544.00	2019-20
4(2)(a)(i) Prejudice investigation					
17/10/2019	.00	4,622.17	13/05/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
19/10/2019	.00	373.03	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
20/10/2019	.00	1,999.00	10/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
23/10/2019	.00	2,408.94	14/04/2020	2,408.94	2019-20
23/10/2019	.00	20,496.59	14/04/2020	20,496.59	2019-20
24/10/2019	.00	4,530.78	22/04/2020	4,530.78	2019-20
24/10/2019	.00	6,338.13	02/06/2020	6,338.13	2019-20
4(2)(a)(i) Prejudice investigation					
25/10/2019	.00	3,401.52	10/07/2020	.00	2019-20
26/10/2019	.00	11,433.36	10/07/2020	.00	2019-20
26/10/2019	.00	.00	26/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
27/10/2019	.00	4,245.50	11/08/2020	4,245.00	2019-20
27/10/2019	.00	1,192.00	30/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
28/10/2019	.00	3,470.49	02/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
30/10/2019	.00	6,177.50	18/06/2020	.00	2019-20
31/10/2019	.00	11,874.18	24/02/2020	11,874.18	2019-20
4(2)(a)(i) Prejudice investigation					

Released under FOIA Act SA 1991

2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
02/11/2019	.00	41,080.20	31/08/2020	41,080.20	2019-20
4(2)(a)(i) Prejudice investigation					
03/11/2019	.00	4,626.55	22/04/2020	4,626.55	2019-20
03/11/2019	.00	5,720.92	30/04/2020	5,720.92	2019-20
04/11/2019	.00	4,495.53	29/10/2020	4,495.53	2019-20
04/11/2019	.00	1,436.90	01/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
05/11/2019	.00	.00	10/07/2020	.00	2019-20
05/11/2019	.00	5,821.31	01/07/2020	.00	2019-20
05/11/2019	.00	3,124.90	24/03/2020	3,124.90	2019-20
05/11/2019	.00	6,803.81	01/07/2020	.00	2019-20
07/11/2019	.00	2,739.50	11/08/2020	2,739.50	2019-20
4(2)(a)(i) Prejudice investigation					
07/11/2019	.00	6,772.39	03/09/2020	6,772.39	2019-20
4(2)(a)(i) Prejudice investigation					
12/11/2019	.00	4,138.00	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
12/11/2019	.00	938.81	05/11/2020	.00	2019-20
13/11/2019	.00	3,985.25	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
13/11/2019	.00	5,769.25	18/06/2020	.00	2019-20
13/11/2019	.00	5,426.27	18/06/2020	.00	2019-20
13/11/2019	.00	5,531.82	18/06/2020	.00	2019-20
13/11/2019	.00	2,163.94	03/11/2020	2,163.94	2019-20
4(2)(a)(i) Prejudice investigation					
16/11/2019	.00	3,057.63	24/01/2020	3,057.63	2019-20
4(2)(a)(i) Prejudice investigation					
18/11/2019	.00	5,345.18	04/09/2020	5,345.18	2019-20
18/11/2019	.00	6,627.21	04/09/2020	6,627.21	2019-20
20/11/2019	.00	2,186.70	01/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
22/11/2019	.00	3,057.38	07/09/2020	3,057.38	2019-20
4(2)(a)(i) Prejudice investigation					
24/11/2019	.00	2,548.54	02/10/2020	2,548.54	2019-20
25/11/2019	.00	3,334.00	29/10/2020	3,334.00	2019-20

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2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
25/11/2019	.00	740.00	18/06/2020	.00	2019-20
26/11/2019	.00	1,154.70	01/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
28/11/2019	.00	4,023.67	10/07/2020	.00	2019-20
28/11/2019	.00	4,743.80	01/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
29/11/2019	.00	19,554.50	02/10/2020	19,554.50	2019-20
30/11/2019	.00	7,924.22	01/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
01/12/2019	.00	4,964.47	02/06/2020	4,964.47	2019-20
4(2)(a)(i) Prejudice investigation					
02/12/2019	.00	4,804.53	01/07/2020	.00	2019-20
03/12/2019	.00	2,093.58	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
04/12/2019	.00	4,308.06	02/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
07/12/2019	.00	5,824.50	08/05/2020	5,824.50	2019-20
4(2)(a)(i) Prejudice investigation					
12/12/2019	.00	928.17	14/08/2020	928.17	2019-20
12/12/2019	.00	8,040.52	14/04/2020	8,040.52	2019-20
12/12/2019	.00	4,979.21	25/05/2020	.00	2019-20
12/12/2019	.00	4,716.46	30/04/2020	4,716.46	2019-20
4(2)(a)(i) Prejudice investigation					
15/12/2019	.00	.00	26/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
16/12/2019	.00	986.21	09/10/2020	986.21	2019-20
4(2)(a)(i) Prejudice investigation					

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
29/12/2019	.00	6,570.94	14/04/2020	6,570.94	2019-20
30/12/2019	.00	4,982.28	14/04/2020	4,982.28	2019-20
30/12/2019	.00	5,631.42	14/08/2020	5,631.42	2019-20
4(2)(a)(i) Prejudice investigation					
02/01/2020	.00	6,105.47	25/03/2020	6,105.47	2019-20
02/01/2020	.00	1,959.90	03/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
05/01/2020	.00	6,660.45	30/04/2020	6,660.45	2019-20
4(2)(a)(i) Prejudice investigation					
07/01/2020	.00	.00	09/07/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
08/01/2020	.00	4,001.91	11/08/2020	4,001.91	2019-20
08/01/2020	.00	3,966.52	03/06/2020	.00	2019-20
08/01/2020	.00	6,571.37	03/06/2020	.00	2019-20
08/01/2020	.00	3,993.30	11/08/2020	3,993.30	2019-20
08/01/2020	.00	4,122.05	11/06/2020	4,122.05	2019-20
4(2)(a)(i) Prejudice investigation					
10/01/2020	.00	.00	18/06/2020	.00	2019-20
12/01/2020	.00	5,077.61	03/06/2020	.00	2019-20
13/01/2020	.00	4,071.97	18/05/2020	4,071.97	2019-20
4(2)(a)(i) Prejudice investigation					
14/01/2020	.00	4,805.00	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
16/01/2020	.00	.00	26/06/2020	.00	2019-20
16/01/2020	.00	.00	16/09/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
18/01/2020	.00	5,280.05	02/10/2020	5,280.05	2019-20
4(2)(a)(i) Prejudice investigation					

2019-20 - Recovery

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
20/01/2020	.00	.00	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
20/01/2020	.00	7,154.81	02/09/2020	3,577.41	2019-20
21/01/2020	.00	.00	18/08/2020	.00	2019-20
21/01/2020	.00	4,736.43	13/08/2020	4,736.43	2019-20
4(2)(a)(i) Prejudice investigation					
22/01/2020	.00	10,154.83	03/06/2020	.00	2019-20
22/01/2020	.00	1,271.93	03/06/2020	.00	2019-20
22/01/2020	.00	3,465.31	03/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
28/01/2020	.00	4,485.80	14/08/2020	4,485.80	2019-20
4(2)(a)(i) Prejudice investigation					
03/02/2020	.00	1,389.01	13/07/2020	1,389.01	2019-20
4(2)(a)(i) Prejudice investigation					
06/02/2020	.00	1,582.60	03/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
10/02/2020	.00	1,886.73	03/06/2020	.00	2019-20
11/02/2020	.00	.00	18/06/2020	.00	2019-20
11/02/2020	.00	6,177.50	18/06/2020	.00	2019-20
11/02/2020	.00	6,379.50	18/06/2020	.00	2019-20
11/02/2020	.00	6,020.30	03/09/2020	6,020.30	2019-20
12/02/2020	.00	6,361.64	18/06/2020	.00	2019-20
12/02/2020	.00	2,134.25	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
14/02/2020	.00	2,179.87	03/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
17/02/2020	.00	5,768.39	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
17/02/2020	.00	4,568.97	26/06/2020	4,568.97	2019-20
4(2)(a)(i) Prejudice investigation					
20/02/2020	.00	1,208.00	18/06/2020	.00	2019-20
20/02/2020	.00	1,208.00	18/06/2020	.00	2019-20

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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
20/02/2020	.00	1,658.00	18/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					
20/02/2020	.00	1,110.25	18/06/2020	.00	2019-20
20/02/2020	.00	1,658.00	18/06/2020	.00	2019-20

4(2)(a)(i) Prejudice investigation

27/02/2020	.00	5,383.64	20/07/2020	5,383.64	2019-20
4(2)(a)(i) Prejudice investigation					
29/02/2020	.00	9,461.40	13/10/2020	8,000.00	2019-20
4(2)(a)(i) Prejudice investigation					
02/03/2020	.00	386.35	02/09/2020	386.35	2019-20

4(2)(a)(i) Prejudice investigation

04/03/2020	.00	1,439.63	05/11/2020	1,439.63	2019-20
04/03/2020	.00	6,461.51	26/06/2020	6,461.51	2019-20
4(2)(a)(i) Prejudice investigation					
05/03/2020	.00	2,074.25	24/09/2020	2,074.25	2019-20
4(2)(a)(i) Prejudice investigation					
06/03/2020	.00	6,932.27	11/08/2020	6,932.27	2019-20

4(2)(a)(i) Prejudice investigation

09/03/2020	.00	743.00	30/10/2020	743.00	2019-20
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4(2)(a)(i) Prejudice investigation

11/03/2020	.00	890.00	29/09/2020	890.00	2019-20
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4(2)(a)(i) Prejudice investigation

16/03/2020	.00	3,387.02	30/09/2020	3,387.02	2019-20
18/03/2020	.00	.00	11/06/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					

27/03/2020	.00	6,613.00	15/10/2020	6,613.00	2019-20
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4(2)(a)(i) Prejudice investigation					
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02/04/2020	.00	3,147.79	09/10/2020	3,147.79	2019-20
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4(2)(a)(i) Prejudice investigation					
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Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
16/04/2020	.00	2,263.81	29/09/2020	.00	2019-20

4(2)(a)(i) Prejudice investigation

23/04/2020	.00	4,646.49	24/09/2020	4,646.49	2019-20
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4(2)(a)(i) Prejudice investigation

02/05/2020	.00	231.81	29/10/2020	231.81	2019-20
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4(2)(a)(i) Prejudice investigation

05/05/2020	.00	3,730.70	02/09/2020	3,730.70	2019-20
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4(2)(a)(i) Prejudice investigation

Released under FOIA Act SA 991

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
4(2)(a)(i) Prejudice investigation					
12/05/2020	.00	4,794.85	02/09/2020	4,794.85	2019-20
4(2)(a)(i) Prejudice investigation					
15/05/2020	.00	3,586.11	03/11/2020	3,586.11	2019-20
4(2)(a)(i) Prejudice investigation					
22/05/2020	.00	3,246.21	02/09/2020	3,246.21	2019-20
4(2)(a)(i) Prejudice investigation					
31/05/2020	.00	7,929.42	09/10/2020	7,929.42	2019-20
4(2)(a)(i) Prejudice investigation					
01/06/2020	.00	3,389.67	27/10/2020	3,389.67	2019-20
02/06/2020	.00	4,304.48	24/09/2020	4,304.48	2019-20
4(2)(a)(i) Prejudice investigation					
10/06/2020	.00	.00	09/09/2020	.00	2019-20
10/06/2020	.00	.00	20/08/2020	.00	2019-20
4(2)(a)(i) Prejudice investigation					

Incident Date	Outstanding Estimate/Agency - Settlement (Final costs not yet available/received)	Paid/Agency - Settlement (Value of Repairs)	Closed Date	Recovered/Agency - Settlement (Amount Recovered)	Fin Year
15/06/2020	.00	5,783.77	15/10/2020	5,783.77	2019-20

4(2)(a)(i) Prejudice investigation

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Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement
3/07/2018	South Road Darlington (diversion)	roadworks	sandy dust on vehicle	Referred to contractor	Nil
3/07/2018	Churchill Road Prospect	roadworks	damaged mag	Referred to contractor	Nil
4(2)(a)(i) Prejudice investigation					
5/07/2018	collision with bus	insurance	vehicle damage	Referred to contractor	Nil
4(2)(a)(i) Prejudice investigation					
9/07/2018	Riddoch Hwy Tarpena	Pothole	Damaged tyre	Claim denied	Nil
9/07/2018	Grenfell Rd Golden Grove Rd Redwood Pt	SEP lid dislodged	Damage to tyre rim	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
10/07/2018	Tapleys Hill Rd Seaton	Sunken chamber	Two burst tyres	Referred to Contractor	Nil
12/07/2018	Penola Rd Mount Gambier	Pothole	Damage to tyre rim	Referred to insurance	Nil
16/07/2018	Aldinga Rd Main South Rd Alding	Pothole	Damage to rim	Claim denied	Nil
19/07/2018	Marrabel Rd Allendale North	Pothole	damage to windscreens	Referred to contractors	Nil
4(2)(a)(i) Prejudice investigation					
24/07/2018	King William St Adelaide	Motor vehicle accident with a bus	vehicle damage	Referred to contractor	Nil
24/07/2018	Vehicle ID Inspection Centre, Regency Park	N/A	Inspector when doing an ID check has damaged the headlight stalk on his BMW 2002 Sedan	Customer Reimbursed	\$ 688.00
26/07/2018	Southern Express Way	Truck incident	vehicle damage	referred to insurance	Nil
30/07/2018	Morphett Road Tram Crossing Morphettville	hole on surface	damage to tyre	referred to contractor	Nil
30/07/2018	ServiceSA Branch, Regency Park	N/A	Claimant alleges that he was provided incorrect advice when attending Service SA branch regarding Historic Registration and now seeks compensation	Claim Denied	Nil
4(2)(a)(i) Prejudice investigation					
2/08/2018	North near River Torrens	obstacle on road	cyclist injured	referred to contractors	Nil
3/08/2018	Mawson Rd Meadows	Pothole	damage to tyre	claim denied	Nil
7/08/2018	Torrens Rd Croydon	Roadworks	damage to vehicle	referred to contractor	Nil
7/08/2018	Intersection Sturt Rd South Rd Marion	Pothole	damage to two rims	referred to contractor	Nil
7/08/2018	Tapleys Hill Rd Fulham Gardens	Pothole	vehicle damage	referred to council	Nil
7/08/2018	Riddoch Hwy Tarpena	Pothole	vehicle damage	referred to insurance	Nil
8/08/2018	Grenfell Rd Golden Grove Rd Redwood Pt	dislodged SEP lid	vehicle damage	referred to contractors	Nil
8/08/2018	Rosetta St Subway	collision with foot bridge	truck	referred to council	Nil
08/08/2018	Brighton Road	N/A	Claimant was forced into the median causing him to damage his car	Claim Denied	Nil
08/08/2018	Port Wakefield Road, Pt Wakefield	debris on roadway	Debris from Grass slashing has damaged side of vehicle	Claim referred to Contractor - Fulton Hogan	Nil
4(2)(a)(i) Prejudice investigation					
10/08/2018	Hanson Rd Wingfield	Pothole	damaged tyre	referred to contractors	Nil
4(2)(a)(i) Prejudice investigation					
17/08/2018	North East Rd Paracombe	Pothole	damaged rim	referred to contractor	Nil
18/08/2018		hit pothole	hit pothole	Claim referred to Contractor - Fulton Hogan	Nil
21/08/2018	6(1) Personal Greenhill Road, Eastwood	dislodge SEP lid	Claimant stepped on SEP lid that had been dislodged and fell injuring leg	Claim denied	Nil
22/08/2018	Horrocks Highway, Stone Hut	hit raised road due to tree roots	Claimant riding motorcycle when he has hit raised sections of road caused by tree root resulting him losing control and falling from his bike.	Claim Denied	Nil
23/08/2018	South Para Rd Kersbrook	Pothole	vehicle damage	referred to insurance	Nil
23/08/2018	Greenly Rockpools Eyre Peninsula	Accident/fall	personal injury	council matter	Nil
24/08/2018	Brighton Rd Glenelg	damaged pit	tripped over	referred to contractor	Nil
24/08/2018	Martins Rd Parafield Gardens		vehicle damage	Referred to insurance	Nil
28/08/2018	Norton Summit Rd Old Norton Summit Rd	linework	Motor vehicle accident	referred to contractor	Nil
4(2)(a)(i) Prejudice investigation					
29/08/2018	Heytesbury Rd Womma Rd	drain cover	damage to rim and tyre	claim denied	Nil
31/08/2018	Cameron Corner Road, Murti Murti	N/A	Grader re-sheeting unsealed section of roadway and whilst reversing has hit a motorcyclist	Claim Denied	Nil
5/09/2018		Motor vehicle accident	bus involvement	referred to contractor	Nil
5/09/2018	Fremantle Rd Port Noarlunga South	accident involving a bus	vehicle damage	referred to contractor	Nil
4(2)(a)(i) Prejudice investigation					
10/09/2018	Mannum Fern		damage to motorhome	referred to contractor	Nil
10/09/2018	Dunbar Tce Glenelg East	Motor vehicle accident	damage to vehicle	Fleet SA responsible.	Nil
4(2)(a)(i) Prejudice investigation					
13/09/2018	Obahn - Paradise Interchange, Paradise	chewing gum on seat	Claimant commuting from Paradise Interchange to City on Bus M44 when she allegedly sat in chewing gum and damaged her clothing.	Claim Referred to Contractor -Torrens Transit	Nil
14/09/2018	North East Rd Modbury	Pothole	damage to tyre and rim	referred to contractor	Nil
19/09/2018	Grand Junction rd Holden Hill	Sign on median	damage to vehicle	claim denied	Nil
4(2)(a)(i) Prejudice investigation					
24/09/2018	Oaklands crossing project			seek legal advice	Nil
4(2)(a)(i) Prejudice investigation					
25/09/2018	Port Road, Hindmarsh	tripped on depression/ditch on median	Claimant tripped in a depression/ditch on the median of Port Road causing him to fall	Claim referred to council	Nil
4(2)(a)(i) Prejudice investigation					
02/10/2018	Service SA CSC, Tranmere	N/A	Claimant attended ServicesA CSC Tranmere to transfer a vehicle into his name and due to clerical error an incorrect vehicle was transferred. He has now received a SAPOL Expiration Notice for driving an unregistered vehicle and seeks compensation	Claim Denied	Nil
3/10/2018	Birkenhead bridge	sinkhole collapse	damage to tyre	claim denied	Nil
4(2)(a)(i) Prejudice investigation					
4/10/2018	Orland Rd Karoonda	road being graded	damage to vehicle	referred to council	Nil

Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency
4(2)(a)(i) Prejudice investigation					
4/10/2018	ANZAC Highway Kurrulita Park	motor vehicle accident (shuttle bus)	personal injury	referred to MAC	Nil
4/10/2018	Main South Rd Sellicks Hill	rock falls	damage to vehicle	claim denied	Nil
8/10/2018	Grove Way Stanford Rd Salisbury Heights	Pothole	damage to vehicle	claim denied	Nil
12/10/2018	Hampstead Rd Manningham	Debris on road	piece of metal in tyre	referred to contractor	Nil
12/10/2018	Wellington Ferry, Wellington	N/A	Claimant leaving Wellington Ferry when she has damaged the caravan she was towing. He alleges that the ferry wasn't engaged and lowered correctly at the time. Seeks Compensation.	Claim Denied	Nil
16/10/2018	Woodville Rd Woodville	Roadworks	damage to tyres	referred to contractor	Nil
16/10/2018	Della Highway, Moomba	hit bull dust hole in unsealed road	Claimant riding motorcycle when he has hit bull dust hole in unsealed road falling from his bike and injuring knee	Claim never pursued by claimant	Nil
18/10/2018	U/K	Motor vehicle accident	personal injury	Referred to Insurance	Nil
4(2)(a)(i) Prejudice investigation					
24/10/2018	Princes Highway, Millicent	hit pothole	Claimant damaged alloy wheel on pothole	Claim denied	Nil
26/10/2018	Berri	licence transfer	compensation	claim denied	Nil
28/10/2018	Main Road, Coromandel Valley	hit culvert wall	Claimant hit culvert wall associated with drain damaging two wheels. Appears another vehicle has damaged signage at the location prior to this incident. Seeks reimbursement of excess.	Claim denied verbally and through ministerial	Nil
29/10/2018		pipelines under roads	request	referred to Crown Solicitors	Nil
30/10/2018	Paradise O'Bahn Interchange, Paradise	tripped over raised paver	Claimant walking from the drop off zone to the bus platform when she has tripped on raised pavers	Claim Denied	Nil
1/11/2018	Henley Beach Rd Victoria St Thebarton	Paint dropped		claim denied	Nil
4(2)(a)(i) Prejudice investigation					
8/11/2018	Marion Rd Plympton	Pothole	complaint	referred to contractors	Nil
12/11/2018	Brighton Road, Seacliff Park	hit broken median	Claimant hit a broken section of median damaging tyre	Claim Denied	Nil
13/11/2018	Port Wakefield Road	N/A	DPTI truck and trailer changing lanes when trailer hit another vehicle		\$ 2,100.00
4(2)(a)(i) Prejudice investigation					
14/11/2018	ServiceSA CSC, Marion	N/A	Claimant obtained unregistered vehicle however due to a keying error in Trumps customer was issued an expiation notice which has since been withdrawn. Customer seeks refund of a non refundable appeal fee.	Release for \$24.50 never returned after 14 months file closed	Nil
19/11/2018	west beach boat ramp	Rock on boat ramp	boat propeller damage	Referred to West Beach Trust	Nil
19/11/2018	Dashwood Gully Road	low tree branch	Damage to semi trailer exhaust due to low branch	Claim Denied	Nil
22/11/2018	Mt Gambier Inspection Station, Mt Gambier	N/A	Claimant having a Tier 3 Repairable Write Off Inspection when vehicle was damaged whilst hoisted at the Mt Gambier Inspection Station	Claim paid	\$ 1,000.00
26/11/2018	Adelaide Railway Station	injured face on ticket validation machine	compensation for ambulance fees	claim denied	Nil
26/11/2018	Heaslip Rd Penfield	Pothole	damage to vehicle	referred to contractors	Nil
4(2)(a)(i) Prejudice investigation					
26/11/2018	Sunnybrae Function Centre Naweena Rd Regency Park	uneven brick paving	personal injury	referred to Dept Environment and Water	Nil
29/11/2018	1st Avenue Klemzig	tree branch on fence	fence damaged	referred to contractor	Nil
4(2)(a)(i) Prejudice investigation					
30/11/2018			bus	referred to contractor	Nil
4/12/2018	Northern Expressway Cycle Path	Grass slasher threw rock into push bike	Damage to wheel	Referred to contractor	Nil
4/12/2018	Eastern side of road between Maitland and Minlaton	Rocks on road due to grading	Broken windscreen after following a truck	Referred to insurance	Nil
04/12/2018	Sturt Highway, Greenock	road undulations	Claimant has damage to a scissor lifter whilst being transported on a truck allegedly due to road undulations	Response denying claim sent via ministerial 17/12/2018. No further action	Nil
4(2)(a)(i) Prejudice investigation					
05/12/2018	Tapleys Hill Road, Glenelg North	raised section on road	Claimant was attempting to swerve around buses on side of the road when road over a raised section of road causing him to fall from his pushbike resulting in injuries and damage to bike.	Claim form never returned	Nil
4(2)(a)(i) Prejudice investigation					
14/12/2018	Victoria Square tram stop	Hand caught in door	Skin on hand scraped/torn	Ministerial	Nil
4(2)(a)(i) Prejudice investigation					
17/12/2018	Lower North East Road, Dernancourt	hit manhole cover	Claimant swerved to avoid colliding with another vehicle and has mounted the centre median and damaging tyre on a SA Water manhole cover.	Claim denied 31/1/2019	Nil
4(2)(a)(i) Prejudice investigation					
20/12/2018	Salisbury Hwy under South Road bridge	debris fell onto car from above	damage to vehicle	referred to contractor	Nil
01/01/2019	Crosier Tce, Oakland Park	noisy nightworks	Claimant lives adjacent the Oaklands Crossing Project and seeks compensation for the disturbances associated with the night works and lack of access to their property	Claim denied	Nil
4(2)(a)(i) Prejudice investigation					
3/01/2019	Waterloo Corner	Closure of business	Recoup lost takings for the day	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
05/01/2019	Mount Barker Road, Crafrers West	Deteriorated edges and cracking	Deteriorated edges and cracking caused cyclist to fall from his bike resulting in damage to bike and personal injuries	Claim Denied	Nil
4(2)(a)(i) Prejudice investigation					
8/01/2019	Seaford Interchange	Passenger slipped in toilets	Injured knee	Referred to Contractor	Nil
8/01/2019	Onkaparinga Valley Rd, Mount Torrens	Motorbike stuck in new bitumen	Bike fell over	Referred to Council	Nil
11/01/2019	Bridge Street, Murray Bridge	Pipe over the walkway on bridge	Gofer damaged	Referred to SAPN	Nil
11/01/2019	Coglin Street, Hindmarsh	Damaged garden tap	Leaking water, excess water bill	Claim denied	Nil

Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement
15/01/2019	Angle Vale Road, Virginia	Pot Hole	Damaged vehicle	Referred to Contractor	Nil
21/01/2019	Montague Road, Ingle Farm	Sink Hole	Damage to motorcycle	Referred to Contractor	Nil
21/01/2019	Linear Park, Fulham	Falling tree branch	Damage to child's bike helmet	Referred to Council	Nil
21/01/2019	Klemzig Interchange Carpark	Uneven pavers	Male tripped	Referred to Maintenance Team	Nil
22/01/2019	Port River Expressway	Stones falling	Vehicle Roof damage	Referred to Contractor	Nil
23/01/2019	Ridley Road	Resealing of road	Asphalt/tar on vehicle.	Referred to Contractor	Nil
23/01/2019	Main Road, McLaren Vale	Road reseal	Asphalt overspray on front of house and roller door	Referred to Council	Nil
4(2)(a)(i) Prejudice investigation					
29/01/2019	Brighton Road, Brighton	Damaged kerbing	Vehicle damaged	Claim denied	Nil
29/01/2019	Brighton Road, Seaciff Park	Road debris from NBN laying	Vehicle damaged	Referred to Contractor	Nil
29/01/2019	Ocean boulevard, Majors Road, O'Halloran Hill	Roadworks	Car hit back of other vehicle	Referred to Contractor	Nil
01/02/2019	Marino Rocks Greenway, Wayville	hit crack in pavement	Claimant riding between Showgrounds station and Anzac highway when his pushbike has hit cracking in the pavement causing him to fall and injure himself	Claim paid	\$ 1,000.35
4/02/2019	U/K	Bus and Car collision	Vehicle damaged	Referred to Contractor	Nil
5/02/2019	Greenhill Road, Greenhill	Bent white post encroaching onto road	Damaged side of vehicle	Denied over the phone	Nil
5/02/2019	Greenhill Road, Balhannah (at Grasby Road)	Loose stones on road	Cyclist crashed and injured descending into Balhannah	Referred to Maintenance Team	Nil
5/02/2019	Port Wakefield Road (Southbound)	Mowing the verges	Rocks sprayed onto vehicle causing damage	Referred to Contractor	Nil
06/02/2019	Intersection of Golden Grove Road and North East, Ridgehaven	tripped on road surface	Claimant crossing NE Road when she has tripped on the road surface resulting in personal injuries. Seeks Compensation.	Claim denied	Nil
7/02/2019	Horrocks Highway, Clare	Digging road shoulder	Damage to paintwork due to spraying of debris	Contractor resolving issue	Nil
4(2)(a)(i) Prejudice investigation					
08/02/2019	Regency Park Inspection Centre, Regency Park	N/A	Claimant was having a vehicle ID inspection and was being directed over the pits when vehicle hit a guiding island damaging a tyre. Claimant seeks compensation.	Claim denied	Nil
12/02/2019	Southbound Heaslip Road	Vehicle over white line to pass turning car	Damaged tyre	Denied over the phone	Nil
13/02/2019	Cormack Road, Wingfield	damaged SEP lid	Claimant was stepping out of truck onto a damaged SEP lid causing it to collapse under him resulting in injuries.	Claim Denied	Nil
15/02/2019	Blackwood	Bus turning	Damaged garden beds	Contractor resolving issue	Nil
19/02/2019	Port Wakefield Road 200m before Virginia turnoff	Mowing median strip. No signage up	Damage to windscreen	Referred to Contractor	Nil
22/02/2019	Coffin Bay Jetty, Coffin Bay	tripped on raised bolt	Claimant walking along jetty when tripped on a raised bolt causing her to fall injuring her face and shoulder	Claim Paid	\$ 9,692.67
26/02/2019	Dequettville Terrace, Kent Town (outside PAC)	Hit Sep Lid	Damage to tyre	Denied over the phone	Nil
28/02/2019	Port Germaine Gorge Road (toward Murraytown)	Gravel on road	Damage to windscreen	Referred to Contractor	Nil
01/03/2019	Bay Road, Mt Gambier	N/A	Claimant was leaving his driveway when a parked car has reversed into his car. They believe that the parking spaces are too close to his driveway and seeks compensation.	Claim denied	Nil
6/03/2019	Blackwood Roundabout Upgrade	Rocks and debris knocked up	Damage to vehicle	Referred to Contractor	Nil
6/03/2019	Kangarilla Road, McLaren Vale	Dip in road	Damage 8 tonne tipper	Claim denied. Suggests lodge claim with council	Nil
4(2)(a)(i) Prejudice investigation					
8/03/2019	Portrush Road, Maylands	Reoccurring pothole	Cracking in house	Referred to Contractor	Nil
15/03/2019	Barossa Way, Tanunda	noisy nightworks	Claimant has a bed and breakfast establishment and DPTI conducted night works to reseal the road outside their business and now seeks compensation for losses to their business.	Claim Denied	Nil
16/03/2019	North terrace, Adelaide	N/A	Claimant collided with a newly constructed island associated with the tram extension works	Claim Paid	\$ 608.00
4(2)(a)(i) Prejudice investigation					
19/03/2019	Blackwood Roundabout Upgrade	Lane closure	Loss of income	Written claim required to be reviewed	Nil
20/03/2019	Dukes Highway, Taillem Bend (near racetrack)	Road resealing	Tar on vehicle	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
21/03/2019	Orroroo Road, Port Augusta	Edge drop on side of road	Damage to tyre / rims	Referred to Contractor	Nil
21/03/2019	Main Road, McLaren Flat	Trenching works	Tar on vehicle	Referred to Council	Nil
4(2)(a)(i) Prejudice investigation					
26/03/2019	South Road, Bedford Park	rock on road	damage to her vehicle and seeks compensation.	Claim Denied	Nil
4(2)(a)(i) Prejudice investigation					
29/03/2019	South Eastern Freeway, Crafers West	Expiation notice	In error	Referred to SAPOI and Service SA	Nil
1/04/2019	Main South Road, Morphet Vale	Blower being used, debris on road	Damage to motorcycle paintwork	Referred to Council	Nil
2/04/2019	Collins parade, 722F bus service Southbound	Bus took off	Customer fractured foot	Referred to bus contractor	Nil
2/04/2019	South Road, Darlington upgrade	Patched road, 'actually large dip'	Damage to motorcycle suspension	Referred to project	Nil
4/04/2019	The Parade - Portrush Road, Magill	Hit Tree Branch	Damage to Antenna and exhaust	Claim denied over phone	Nil
4/04/2019	Intersection Golden Way - Target Hill Road - Cobbler Drive	Chamber lid has sunk	Damage to tyre and mag	Referred to APA Group	Nil
4/04/2019	Peobethal Road, Lenswood	Gravel on the road	Motorcyclist fell off bike	claim denied	Nil
5/04/2019	Barossa Way (Tanunda to Nuriootpa)	Pothole	Buckled wheel	No pothole located. Complainant to take photo.	Nil
5/04/2019	Diagonal Road, Oaklands Park	Roadwork sign encroaching on footpath	Damaged shade on gofer	Referred to Contractor	Nil
8/04/2019	Blackwood Roundabout Upgrade	Roadwork - linemarking	Resulting in vehicle accident	Referred to Contractor	Nil
8/04/2019	Mannum - Murray Bridge Road	Tar and Rocks on Road	Multiple vehicles filing insurance claims	Referred to Contractor	Nil
8/04/2019	South Road, Edwardstown	Sunken area in road	Damage to motorcycle	Referred to Field Services	Nil
10/04/2019	Swan Terrace - Company Street, Semaphore	Drainage works	Traffic vibration causing cracks in walls	Referred to Council	Nil
10/04/2019	Farrell Flat Road (to Clare via Burra)	Branch fell from tree	Damage to windscreen	Referred to Insurer	Nil
12/04/2019	South Eastern Freeway, City bound Bridgewater - Stirling	Traffic Counter	Damage to tyres	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
14/04/2019	U/K	U/K	U/K	Injury report and Third Party forms sent out	Nil
15/04/2019	Reservoir Road - Smart Road Roundabout, Modbury	Raised kerbing	Damage to tyre	Referred to Contractor	Nil
24/04/2019	Old Princes Highway, Littlehampton	Road Plate	Damaged tyre and rim	Referred to Council	Nil

Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement
26/04/2019		N/A	Claimant attended ServiceSA to change her drivers licence from VIC to SA however was told she needed her marriage licence which she obtained from the Fijian consulate. She was then told this wasn't suitable and she needed change of name certificate however was now told she didn't need the change of name certificate so she seeks a refund.	Claim Paid	\$ 236.75
27/04/2019	Gorge Rd, Athelstone	N/A	1991 Ferrari 348ts had allegedly bottomed out and damaged the front spoiler.	Claim denied	Nil
29/04/2019	St Bernards Road, Bus Stop 21B West	Damage to bus shelter		Referred to Field Services	Nil
29/04/2019	Main North Road, Elizabeth Downs	Pothole	Damaged tyres	Claim denied	Nil
4(2)(a)(i) Prejudice investigation					
29/04/2019	Main North Road, Elizabeth North	Pothole	Damaged rim	Referred to Contractor	Nil
29/04/2019	South Road - Sturt Road, Darlington upgrade	Kerbing	Damaged tyres and rims	Referred to Contractor	Nil
29/04/2019	Mount Barker Road (towards Woodchester)	Rough road	Damage to tyre	Referred to Council	Nil
30/04/2019	Diagonal Road, Warradale	N/A	Seeks compensation for the downturn of his business due to the Oaklands Crossing development works over the past two years	Claim denied	Nil
4(2)(a)(i) Prejudice investigation					
1/05/2019	Port Road, Hindmarsh	Linemarking	Affected by linemarking (paint?)	Referred to contractor	Nil
6/05/2019	N/A	Incorrect vehicle registration	Claim for compensation	Refund for overpayment	Nil
07/05/2019	6(1) Old Norton Summit Road, Norton Summit	flooding cause by water run off	Claimant alleges water runoff outside her property has caused flooding, shifting and displacement of her slate steps and seeks compensation	Claim denied	Nil
10/05/2019	Maxwell Terrace Traffic Lights	Fall on tracks	Compensation for taxi fares	Claim denied	Nil
22/05/2019	Panatalinga Road, Morphett Vale	hit pothole	Claimant has damaged tyre and rim on pothole.	No claim lodged - File closed	Nil
23/05/2019	Port Wakefield Road - Northern Expressway	Pothole	Damage to tyres	Referred to Contractor	Nil
23/05/2019	Port Wakefield Road - Northern Expressway	Pothole	Damage to tyre	Referred to Contractor	Nil
23/05/2019	Northern Expressway (temporary ramp), Waterloo Corner	Pothole	Damage to tyre	Referred to Contractor	Nil
23/05/2019	Lipson Street near (Centrelink), Pt Adelaide	hit pothole	tyre / rim damage	Council issue - referred to Pt Adelaide/Enfield Council	Nil
24/05/2019	Bute - Kadina Road	Overhanging tree branches	Damage to truck	Referred to Contractor Insurers	Nil
24/05/2019	Intersection of Sudholz Road and Danby St, Holden Hill	N/A	Claimant hit in rear by DPTI Truck	Claim Paid	\$ 4,598.68
28/05/2019	Main North Road, Prospect	Sign	Vehicle hit sign causing damage	Referred to Contractor. Claim form sent out.	Nil
29/05/2019	Sherriffs Road, Morphett Vale	Storm Water Lid	Damage to suspension	Referred to insurer	Nil
29/05/2019	Temporary turnoff Northern Expressway, Waterloo Corner	Pothole	Damage to tyre and rim	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
31/05/2019	South Para Road, Kersbrook	Pothole	Damage to vehicle	Denied over the phone 10/07	Nil
3/06/2019	Diagonal Road, Oaklands Park	Pothole in slip lane	Damage to tyre and rim	Referred to Contractor	Nil
4/06/2019	Hackney Road	Bus collided with cyclist	Injury to passenger	Referred to bus contractor	Nil
4/06/2019	Accommodation Hill, Sturt Highway (near Truro)	Stolen picnic table	Replacement required	Referred to Government insurer.	Nil
6/06/2019	Golden Way - Golden Grove Road, Greenwith	Light pole on road after a collision	Puncture in tyre due to debris, compensation wanted	Claim denied	Nil
6/06/2019	Churchill Road, Ovingham	Damaged fence panels	U/K	Referred to correct area	Nil
07/06/2019	Beachport Boat Yard, Beachport	N/A	Claimants vessel was being dry docked at the boatyard when a hydraulic seal on the carrier broke causing the carrier to roll backwards into a spoon drain resulting in the front carrying strap to slip off and the vessel fell 600mm to the ground.	Claim Denied	Nil
11/06/2019	Port Wakefield Road - Northern Expressway	Road Surface	Damage to tyres	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
13/06/2019	Heastip Road, Angle Vale	Pothole	Damage to rim and wheel bearing	Referred to Council	Nil
19/06/2019	Forktree Road, Myponga	Damage to fence	Constant damage to residential fence, guardrail requested	Claims and guardrail denied	Nil
20/06/2019	Grand Junction Road	Pothole or depression	Damage to rims	Referred to insurer	Nil
21/06/2019	Salisbury interchange	Fresh paint on railings	Paint on customers clothing	Compensated by contractor	Nil
24/06/2019	Upper Yorkie Road, Maitland (towards Arthurton)	Pothole / Depression	Fractured rim	Referred to Contractor and insurer	Nil
24/06/2019	Grand Junction Road	Pothole	Wheel alignment required	Referred to Contractor	Nil
4(2)(a)(i) Prejudice investigation					
28/06/2019	Terlinga Road - Borehamwood Road, Mount Torrens	No warning signs for roadworks	Damage to vehicle	Council contractor issue	Nil
4(2)(a)(i) Prejudice investigation					
30/06/2019	Kenihans Road, Happy Valley	Pothole	Damage to wheel	Claim denied over the phone	Nil
30/06/2019	Kenihans Road, Happy Valley	hit pothole	Damaged hubcap	Denied over the phone	Nil
4(2)(a)(i) Prejudice investigation					
30/06/2019	through the Oaklands crossing	hit ditch in the road	knock wheels out of alignment	referred to contractor	Nil
4(2)(a)(i) Prejudice investigation					
30/06/2019	Southern Expressway, Lonsdale	water over path of veloway	Claimant riding pushbike on the Southern Expressway veloway when he has ridden into water over the path causing him to fall from his pushbike causing damage to his bike and injuring himself. Seeks compensation for the repairs to the bike.	Claim Paid	\$ 900.00
01/07/2019	6(1) Adelaide Road, Mount Barker	N/A	Claimant alleges that during road duplication works in the late 70's that a retaining wall and sound wall was incorrectly constructed over a water connection. This connection is now required to be diverted around this wall and SA Water seeks to recover these costs.	Claim Denied	Nil
2/07/2019	Chandlers Hill Road	hit pothole	tyre damage	Denied over the phone	Nil
4(2)(a)(i) Prejudice investigation					
8/07/2019	Main South Rd off Chandlers Hill Rd	Roofing nails dropped on road	two tyres damaged	Sturt Cleaned up - denied claim over phone	Nil
8/07/2019	Glyburn Rd next to Burnside Post Office (north bound side)	hit unsealed patches in bike lane	hit patch, fell from bike damaged helmet / jacket / tights	SA Water patch - referred to SA Water	Nil
4(2)(a)(i) Prejudice investigation					
14/07/2019	Battunga Road, Meadows	hit pothole	2 tyres & rims	Denied over the phone - suggest claim on insurance	Nil

Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement
15/07/2019	Gorge Road	Daughter hit Rocks on road	damage to car	Denied over phone	Nil
16/07/2019	Grand Junction Road	rubbish dropped onto roadway	2 tyres damaged by bolts	Fulton Hogan called to clean up - denied over phone	Nil
4(2)(a)(i) Prejudice investigation					
16/07/2019 s(1)	Port Road, Croyden	damage to property	result of the T2T Project	Ministerial	Nil
4(2)(a)(i) Prejudice investigation					
24/07/2019	unknown	hit by bus	personal injury	referred to MAC 25/07/2019	Nil
25/07/2019	Gomersal Rd / Gulflinks Rd Tanunda	hit pothole	Damaged rim	Denied over the phone	Nil
4(2)(a)(i) Prejudice investigation					
26/07/2019	Brighton Rd, RH lane near Quandong street	Pot Hole	rim & tyre damage	Denied over the phone	Nil
29/07/2019	Glyburn Rd, Glynde (Samantha)	hit unsealed patches	damaged tyre and wheel alignment	Referred to SA Water	Nil
29/07/2019	Glyburn Rd, Glynde (Lee Checklin)	hit unsealed patches	Damaged two rims and tyres	Referred to SA Water	Nil
29/07/2019	Glyburn Rd, Glynde	hit patch that has sunken	tyre has a buldge in the side wall	Referred to APA gas leak patch sunk	Nil
1/08/2019	Glyburn Rd, Glynde	hit patch that has sunken	Vehicle Damage	Referred to APA gas leak patch sunk	Nil
1/08/2019 s(1)	Harris Street, Exeter	damaged fence	damage to fence between property and the rail corridor	SAPTA Tristan Smith has agreed to pay half	Nil
2/08/2019	Glyburn Rd, Glynde	hit pothole	damaged shock absorber	Referred to APA	Nil
2/08/2019	Tapleys Hill Rd, north of Anzac Hwy	truck has dropped paint on road	damage to pushbike & clothing	denied over the phone - person who dropped paint is responsible	Nil
2/08/2019	Main North Rd Medindie	Hit trench	vehicle damage	Referred to APA	Nil
3/08/2019	Main North Rd	Hit Trench	Tyre, Rim & suspension damage	Referred to APA	Nil
4(2)(a)(i) Prejudice investigation					
8/08/2019	Mannum & Murray Bridge road	resurfacing work done	damage to paint work on vehicle	referred to contractor s(1) Personal affairs , Fulton Hogan	Nil
8/08/2019	Gorge Road	failed trench	Bent disc plate	Referred to SA Water	Nil
9/08/2019	Gorge Road, near Liascos Ave Paradise	failed trench	damage to 2 wheels	Referred to SA Water	Nil
9/08/2019	Greenhill Rd	hit rock on road - rock from cliff face	rim / tyre damage	Denied over phone	Nil
9/08/2019	Modbury Ave	hit pothole	rim & tyre damage	referred to Tea Tree Gully Council	Nil
4(2)(a)(i) Prejudice investigation					
09/08/2019		N/A	Claimant undertook a heavy vehicle roadworthy inspection on incorrect advice and now seeks reimbursement.	Claim Paid	\$ 294.80
10/08/2019	The Grove Way	hit pothole	2 mag wheels damaged	Denied over the phone	Nil
12/08/2019	The Grove Way	hit pothole	damaged 2 tyres	Denied over the phone	Nil
12/08/2019	The Grove Way, near Stanford Street, Salisbury Heights	hit pothole	tyre damage	referred to Fulton Hogan	Nil
4(2)(a)(i) Prejudice investigation					
13/08/2019	National Hwy A1 - Pt Wakefield Rd / Northern Express Way	Pot Hole	nil - just reported	advised northern connector project team	Nil
13/08/2019	Pt Wakefield Rd	hit pothole	rim, suspension & tyre damage	Referred to Northern Connector Project	Nil
14/08/2019	Kersbrook Road - LHS of road	hit pothole	rim & tyre damage	Denied over the phone s(1) Personal a	Nil
14/08/2019	Toorong Rd, Edwardstown	cut off sign posts bases	trip & fall	information supplied to	Nil
14/08/2019	Bridge Road / kesters / Maxwell tce	manhole cover / stormwater junction	damage to steering arm & bumper bar	Claim Denied	Nil
16/08/2019	Pt Wakefield Rd / Northern Expressway overpass LHS lane	hit pothole due to water over the road	rim / tyre damage	Referred to Northern Connector Project	Nil
18/08/2019	Corner of Greenhill Rd & Fullarton Rd travelling west	hit pothole	damage to shockers, tyres & rims	Claim Denied	Nil
19/08/2019	Sturt Rd between Winchester St & Rugby St, Dover Gardens	broke cement border centre median	Damage to Tyre and Door	referred to own insurance	Nil
20/08/2019	Two Wells Road, Ward Belt	Hit Pothole	rim / tyre damage	denied via email	Nil
22/08/2019	Salisbury Hwy near Magazine Rd	rocks have flicked up from slashing	damaged car	referred on to contractors Fulton Hogan & Mower Mate	Nil
26/08/2019	Heaslip Road, Angle Vale	Hit Pothole	one wheel and tyre	Claim Denied	Nil
26/08/2019	Sturt Road / Diagonal Rd intersection	clipped the median strip	2 damaged tyres	Claim Denied	Nil
27/08/2019	Southern Expressway	Timber dropped onto roadway	rim / tyre damage	denied over the phone	Nil
27/08/2019	South Rd, near Days Road	Hit dislodged SEP	2 tyres damaged	Denied over the phone	Nil
27/08/2019	King William Street Between South Tce & Gillies St Adelaide	tripped over curbstone	cut knee, cuts & grazes to hand & ripped jeans	DPTI denies liability & claim	Nil
29/08/2019	Karoonda Rd	hit edge break at the corner	damaged 2 rims & tyres	Claim Denied	Nil
29/08/2019	Pt Wakefield Rd / St Kilda Rd	hit pothole	damaged two tyres	Claim Denied	Nil
29/08/2019	Port Wakefield Road, Waterloo Corner	hit pothole	Claimant's son was driving claimant's vehicle when hit pothole and damaged two wheels	Claim Paid	\$ 240.00
29/08/2019	Port Wakefield Road, Waterloo Corner	hit pothole	Claimant has damaged two rims and two tyres on a pothole	Claim Paid	\$ 1,290.00
30/08/2019	South bound, Lincoln Hwy - near bridge - 20 KM north of Pt Lincoln	flicked Rock up from patch	damaged to windscreen	Claim Denied	Nil
30/08/2019	Richmond Road, Mile End	N/A	Claimant's driver has reversed into a car parking in a car park for the Accreditation and Licencing centre into vegetation damaging the rear bumper bar	Claim Denied	Nil
2/09/2019	the Grove Way Salisbury	hit pothole	unknown	referred to Fulton Hogan	Nil
2/09/2019	The Grove Way (RH Lane) near Maint North Rd	Pothole before fire station	unknown	Denied over the phone	Nil
4(2)(a)(i) Prejudice investigation					
10/09/2019	Main North Rd / Blacktop Rd median	stone thrown by mowing	chip in paintwork - drivers door	referred to Fulton Hogan	Nil
17/09/2019	Main South Rd & Port Rd roundabout	open pothole	damaged suspension, rim & tyres	denied over the phone	Nil
18/09/2019 s(1)	Ortrush Rd Payneham	poor pavement conditions	cracking of front of home	advised we don't generally pay for this type of issue - referred to structural engineer	Nil
4(2)(a)(i) Prejudice investigation					
19/09/2019		disuse sign base on side of road	Claimant pulled over to the side of the roadway and drove over a disused sign base, damaging his truck tyres.	Claim Denied	Nil
22/09/2019	Andrews Rd Penfield	hit pothole	damage to 2 mag rims and tyres	referred to Playford Council	Nil
23/09/2019 s(1)	Sturt Rd, Mitchell Park	cracking to house after resealing work	cracking to house	advised to seek advise from structural engineer to prove it was caused by road work	Nil
4(2)(a)(i) Prejudice investigation					
23/09/2019	SE Freeway - 1km before Callington heading towards Adelaide	Rock hit car from grass slashing	vehicle damage	referred to subcontractor	Nil
23/09/2019	old Pt Wakefield Rd north of Angle Vale Rd	drove over sign base along side of road	damaged 2 tyres	referred to Playford Council	Nil
4(2)(a)(i) Prejudice investigation					
30/09/2019		N/A	Claimant purchased a classic car after being provided some advice from the call centre that he could transfer the vehicle and current numerical number plates into his name. He has now been advised that this isn't possible and wants to appeal the decision.	Claim Denied	Nil
1/10/2019	Marion Rd LH lane heading south	paint spill on road	paint over vehicle	advised need to claim against person who spilt paint	Nil
1/10/2019	The Grove Way, Salisbury near the fire station	hit pothole	damaged wheels	denied over the phone	Nil
4(2)(a)(i) Prejudice investigation					
1/10/2019 s(1)	Horrocks Hwy, Gawler	hit sign / electricity pole	Damage to Caravan	the department denies liability for the damages and excess	Nil
4(2)(a)(i) Prejudice investigation					

Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement	
02/10/2019	Outback Highway, South of Marree		Claimant damaged his vehicle on a cattle grid	Claim paid	\$ 500.00	
4/10/2019	Pt Wakefield Rd just past Two Wells turn off		rocks flown from grass slashing	stone hit side of vehicle	referred to Fulton Hogan	Nil
08/10/2019	DPTI vehicle inspection centre, Nuriootpa	N/A	Claimant's vehicle was having a roadworthiness inspection where the rear wheels were required to be removed. It appears that the vehicle has fallen off with the jack spearing the shocker. Claimant claims the costs of replacing the shockers.	Claim paid	\$ 614.00	
12/10/2019	2kms out from beach, Semaphore	N/A	Marine Safety Boat (Wardana) in the Gulf of Vincent has accidently driven over and severed the claimant's boat anchor rope and seeks replacement for the anchor	Claim paid	\$ 227.60	
21/10/2019	Sanham Street Menigie		dismantled shed	nothing has been resurrected - seeking compensation for rent payment	referred to Government housing unit within property	Nil
22/10/2019		N/A	Claimant went to reregister his boat after being interstate for sometime and was provided new registration rather than reactivating the old registration and seeks compensation for the extra out of pocket expenses.	Claim paid	\$ 89.00	
25/10/2019	Jetty Rd Gleneld near Collie Tce		pushbike rider got wheel caught in tram track	injured wrist after falling off	referred to SAPOL and Council	Nil
27/10/2019	South Rd, near Tonsley Hotel		hit raised manhole cover	damaged a tyre	referred to Gateway South Project enquires	Nil
28/10/2019	Flinders medical centre		hit by concrete	damage to vehicle	referred to Flinders Link Project	Nil
29/10/2019	Smart Rd / Reservoir Rd roundabout Modbury		bus failed to give way at roundabout	damage to the side of vehicle where bu has hit it	referred to the General Manager of Torrens Transit	Nil
29/10/2019			Claimant's bus was undergoing annual roadworthy inspection when the inspector has asked the operator to apply park brake harshly resulting in damage to 4 rear tyres	Claim Denied	Nil	
31/10/2019	Paradise interchange		bus suddely moved off causing a fall	suffered injuries due to fall	referred to Torrens Transit	Nil
31/10/2019	(1) Personal Victoria Street, Victor Harbor		depression in the gutter in front of a culvert	damage to rim and tyre	referred to Vic Reg park Council who are responsible for kerb, gutter & dedicated parking areas	Nil
31/10/2019	SE Freeway & Cross Road		Unknown	damage to an I Phone / HD Phone, Royal Enfield M/C	referred to (1) Personal at	Nil
04/11/2019	intersection of Lonsdale Road and PerryBarr Road, Hallett Cove	N/A	Claimant driving Hyundai was turning into side road when DPTI truck has reversed into their stationary vehicle.	Claim Paid	\$ 1,092.45	
05/11/2019	intersection Payneham Road and Thelma Street, Payneham		debris on roadway	Claimant riding an Australia Post electric pushbike when she has skidded on debris at the intersection and has fallen from the bike. She has damaged her mobile and seeks compensation	Claim Denied	Nil
6/11/2019	Bridge Road		object thrown from road surface	Damage to windscreen	referred to Mower Mate via (1) Personal at	Nil
07/11/2019	Intersection of Clifford and Alice Streets, Prospect	N/A	Claimants vehicle parked near intersection when DPTI truck has reversed into the right hand side rear of the vehicle. Claimant seeks compensation.	Claim Paid	\$ 2,674.09	
11/11/2019	Corner of Port Rd and East Tce		Drainage works - hit cone	damage to vehicle	referred to Leed Engemeering - council drainage works	Nil
11/11/2019	Pt Wakefield Rd, Gepps Cross		dislodged Manhole cover	damage to vehicle	referred to Downers	Nil
11/11/2019	SE Freeway		vegetation maintenance / snake removal	request to slash grass behind private property	DPTI unable to assist with the costs incurred for a snake catcher	Nil
12/11/2019	(1) Personal Heaslip Rd		pothole etc in front of driveway	N/A	referred to Fulton Hogan	Nil
12/11/2019	Blacktop Road - each side of power station		shoulder sealing	broken windscreen	department denies liability for claim suggests to go to own insurer	Nil
13/11/2019	Torrens Road, Ovingham		hit raised bitumen associated with rail crossing	vehicle damage	Claim denied	Nil
13/11/2019		N/A	Claimant attended ServicesA Prospect to arrange to transfer his Indian licence to SA however his Indian licence didn't have his surname showing. Operator requested further documentation to substantiate the discrepancy. He applied for this documentation however then visited the Adelaide CSC who waived the requirement. Now seeks reimbursement of fees paid.	Claim Denied	Nil	
18/11/2019	Park Tce Salisbury		hit low hanging branches	damage to trailer & car	referred to (1) Personal at	Nil
18/11/2019	Galipio Dr, Regency Park (next to ALDI)		two trenches across the entire road	damage to two tyres and tow	referred to Gilli Contractors	Nil
20/11/2019	Pyaneham Rd just before Thelma Street		cyclist swerved around a square pothole	hit a stationary care causing damage to the vehicles side mirror	Referred to SA Water	Nil
20/11/2019	Pt Wakefield Rd Salisbury / Pt River Expressway		RH Lane - hit cone	damage to the underside of vehicle due to running over the cone	referred to @workforce .com.au	Nil
21/11/2019	Caroline Close, Sheidow Park		Damaged fence panels	mowing hit fence	referred to General Manager, Horticulture of Urban Virons Goup	Nil
21/11/2019	Barrier Hwy, Gawler		Unknown	damage to vehicle	referred to from Downers	Nil
25/11/2019	Pt Wakefield Rd, Malalla		piece of steel on road	damaged panel of vehicle	denied over the phone	Nil
26/11/2019	Gawler Street, Barossa Valley		re roadworks	nail in tyre - replace tyre	denied over the phone	Nil
26/11/2019	left for Seaford Rd onto South Rd		loose concrete of island	RH wheel - damaged rim	denied over the phone	Nil
26/11/2019	corner of Prospect Rd & Grand Junction Rd		Hit Pothole	damage to rim and tyre	Referred to SA Water	Nil
27/11/2019	Blacktop Road, One Tree Hill		stones from shoulder sealing work	Claimant s bus was snowerea with stone assocatea with snowouer sealing works	Claim Denied	Nil
01/12/2019	Seville Place, Golden Grove	N/A		Claimant alleges that roadwork adjacent her home has caused algae in her pool and seeks compensation to clean her pool	Claim Denied	Nil
4/12/2019	Pt Wakefield Rd heading towards Adelaide		slashing	damage to grill / radiator	referred tp (1) Personal at from Topcoat	Nil
6/12/2019	Eyre Hwy, Pt Augusta		bad cracking on road way	sidewall on front tyre has split due to impact with crack	referred to Downers	Nil
10/12/2019	Pt Wakefield Rd about 12km from Dublin		stone thrown by blue tractor slashing	Damaged vehicle	referred to (1) Personal at - Fulton Hogan	Nil
13/12/2019	Hillier Rd Morphett Vale		Line Marking - glass beads & debris	fall off motorcycle resulting in personal injuries & time off work & damage car accident	referred to Workforce Broad Services	Nil
16/12/2019	Pennington		Unknown		information supplied to (1) Personal at	Nil
23/12/2019	Morphett Road		hit bent sign in turning lane	damage to front drivers side of vehicle	denied over the phone	Nil
28/12/2019	Southern Ports Highway, Beach Port		edge break	Damage two alloy wheels and tyres on edge break	Claim Denied	Nil
31/12/2019	Flaxley Road		Branch from Gum Tree fell onto car	damaged car	Referred to local council	Nil
3/01/2020	Algate to Stirling - Mt Barker Rd - Arkaba Rd Section		Tree split in half & fallen	U/K	referred to Adelaide Hills Council	Nil
6/01/2020	Oval Rd, Mt Torrens SA		Fence burnt in bushfire - adjacent to old rail land	wants to claim 50% of fence replacement	due to Fence Act they are responsible for 100% of the fence. He will advise insurance co.	Nil

4(2)(a)(i) Prejudice investigation

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Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement
6/01/2020	Victoria Square, Adelaide	M.O.P. has tripped on paving & injured themselves	personal injury	Advised that land is leased to Catholic Church & will need to contact them to address her issuers	Nil
6/01/2020	Wellington Rd Wistow	gum tree branch fell onto vehicle	damage to windscreen + injured hand	denied over the phone - advise that the trees are responsibility of local council	Nil
6/01/2020	Burford's Hill Road, Mt Torrens SA	Fence burnt down	wants to claim 50% of fence replacement	due to Fence Act they are responsible for 100% of the fence.	Nil
08/01/2020	Gameau Road, Paradise	fallen tree branch	Tree on side of the O'Bahn track has fallen onto the claimant's shed, fence and vines and no seeks to recover his \$600.00 excess.	Claim Denied	Nil
10/01/2020	RN 6780 - 100m from Poznan Path	Communication pit lids missing	U/K	Area made safe	Nil
10/01/2020	Torrens Road, Kilkenny	while going through road works rock hit vehicle	damage to side of vehicle	referred to Field Services	Nil
20/01/2020	Mike Turtur bike path between King William Rd & Goodwood Rd	front wheel between the paver gaps causing the paver to flip	fracture to left acromial end of clavicle	referred to Mark Elms to make safe & Graeme Brown will negotiate with Unley council re new head agreement	Nil
4(2)(a)(i) Prejudice investigation					
23/01/2020	Intersection Greenhill Rd and Anzac Highway, Keswick	bolt from road plate	Claimant has driven over a road plate and there was a bolt sticking up and has damaged the claimant's tyre	Claim Paid	\$ 595.00
24/01/2020	Main North Road, Elizabeth	Hit tree branch partly on roadway & partly in the median	Mirror & scratches down the side of car	Denied over the phone - suggest claim on insurance	Nil
30/01/2020	Brighton Rd near Seacombe Rd	may have hit a pot hole	wrote off vehicle	she will consult a lawyer & will have them contract us	Nil
31/01/2020	Onkaparinga Valley Rd, Charleston	Fence burnt in bushfire	wants to claim 50% of fence replacement	due to Fence Act they are responsible for 100% of the fence - not happy and will take this further.	Nil
07/02/2020	Cudlee Creek Road, Cudlee Creek	fallen tree branch	Claimant's wife was travel to Lobethal when a branch from a fire affected tree on the side of the roadway has shed a branch that fell onto the claimant's vehicle causing damage to the vehicle and injuries to his wife due to broken glass from his windscreen.	Claim denied	Nil
4(2)(a)(i) Prejudice investigation					
10/02/2020	Thiele Highway, Eudunda	tipper truck flick a rock up at car	damage to windscreen	advise if want to pursue he needs to contact principle contractor of tip truck, Penrice Quarry	Nil
11/02/2020	Church Carpark - Newton / Graves Street, Newton	Caravan hit carpark fence	Caravan rear RH side clearance light /paint/body & mirror	the fence is being replaced as we have acquired part of the carpark - no claim coming	Nil
11/02/2020	Corner of Bevinton Rd & Allinga Ave Glenunga	black tar being splattered down side of car	front quarter panel both doors & rear quarter panel	referred to the Burnside council	Nil
12/02/2020	Magazine Rd	hit pot hole	front RH try & rear RH rim	denied over the phone	Nil
13/02/2020	Klemzig Interchange - Bike Cage	stolen Bike from bike cage	nil - stolen	DIT not responsible see 16.3 Storage Conditions	Nil
14/02/2020	bike lane on Victoria Rd	exposed tree root in bike lane	Ribs, left shoulder & cracked wrist	Claim denied	Nil
14/02/2020	Greenhill Rd between Goodwood & Unley East	stone from whipper snipper	stone chip to side of van	referred to Field Services	Nil
14/02/2020	Pt Wakefield Rd off Bolivar Rd	Rough surface of roadway caused tyre to blow out	tyre, inner guard & 1 day lost wages	passed on to projects area	Nil
14/02/2020	Mike Turtur bike path	uneven paving	damage to bike	Claim denied	Nil
16/02/2020	Paradise interchange carpark	large tree branch fell on vehicle	damage to vehicle	Claim denied	Nil
17/02/2020	Dukes Hwy near Keith	hit 30cm x 30cm x 50mm piece of bitumen that came out of a pothole	written off vehicle	advised wont be able to claim but sent a claim form out so we can respond in writing	Nil
19/02/2020	Newman Rd & Mount View Rd Charleston	Fence burnt in bushfire - adjacent to Amy Gillett bikeway	bushfire damage to fence	due to fences act 1975 DIT no responsible	Nil
20/02/2020	Sturt Highway	clean up road reserve	U/K	Referred to council	Nil
24/02/2020	Newton Road, Newton / Campbelltown	Road works - cut out / resurface road	damage to wheels	Claim denied	Nil
4(2)(a)(i) Prejudice investigation					
28/02/2020	Black Top Rd, One Tree Hill at Williams Rd intersection	boit in tyre	compensation for new tyre	Claim denied	Nil
28/02/2020	Gorge Road next to weir going up	1 metre / 1/2 metre boulder granite 1 x 30	U/K	denied over the phone	Nil
2/03/2020	Majors Road, outside of fire station	1 metre x 1 metre square cut out	damage to two tyres	referred to SA Water	Nil
3/03/2020	Portrush road callout # 1652048	noisy dip in the road	hearing	referred to SA Water	Nil
3/03/2020	Grand Junction Rd just over Main North Rd on inside lane	rock flew up	chipped windscreen	referred to Topcoat asphalt	Nil
5/03/2020	Corner of Augusta Street & Brighton Road, Glenelg East	dislodged SEP lid	damage to vehicle	Claim denied	Nil
5/03/2020	Bridge Road, Para Hills West - Bus stop 40	damaged manhole cover	Rims / Shockers & tyres	referred to Fulton Hogan / Badavcol	Nil
07/03/2020	Goodwood Road, Panorama	dunken drain with missing concrete around them	Damage to two alloy wheels and tyres due to a sunken drain and missing concrete around the drain.	Claim denied	Nil
15/03/2020	new extension of Southern Expressway heading south	timber/material fallen onto the road way	puncture to tyre & needed to be towed	Claim denied	Nil
18/03/2020	Victor Harbor Rd near Strawberry Farm	branch from Tree fell onto car	damage to windscreen	denied over the phone	Nil
25/03/2020	Paradise interchange carpark	raised surface & inadequate lighting	tripping hazard	referred to Belinda King who referred on to the Project Manager,	6(1) Personal Nil
26/03/2020	Karoonda Hwy between Wanbi & Alawoona	very coarse stones	blew two tyres	referred to Downer	Nil
2/04/2020	Glynde Corner towards the hills, NE Rd RH lane	pothole	U/K	referred to 6(1) Personal affa, from FH	Nil
14/04/2020	road between Clare & Farrel Flat	tree branch over the road	damage to vehicle	referred back to Clare & Gilbert Valleys Council	Nil
20/04/2020	Road Reserve on Southern Expressway - back of 6(1) Caroline Close, Sheidow Pk	over grown ivy on tree	fence damage	Claim denied	Nil
22/04/2020	U/K	trench cut out of the road	U/K	Rang LMTC	Nil
30/04/2020	Pt Wakefield Rd near Pt Wakefield	Accident damage and vandalism	Wire Rope fence damage	referred to Fulton Hogan	Nil
30/04/2020	Northern Expressway opposite Angle Vale Turn off heading north	Accident damage and vandalism	guardrail, guideposts, fencing, signs, road surface, bridge, street lighting, traffic signal etc	referred to Downers	Nil
4/05/2020	South Road / Pym Street Croymden - Heading North towards Regency Rd	pothole	damage to tyre / rim	Referred to Regency to Pym Street Project	Nil
4/05/2020	South Road after the Regency road intersection	pothole	damaged Rim	Referred to Regency to Pym Street Project	Nil
7/05/2020	North East Road, Windsor Gardens near Kambula Street	pothole	damage to rim and tyre	referred to Fulton Hogan	Nil
11/05/2020	South Road, just before Pym Street Croymden - Heading South	pothole	damage to tyre / rim	Referred to Regency to Pym Street Project	Nil
16/05/2020	Sea 1.5km west of Cape Jervis	N/A	During a Marine Safety Inspection near Cape Jervis the rear of the department's inspection vessel Manno has collided with the customers vessel Captain 11 causing minor damage.	Claim paid	\$ 3,170.20
25/05/2020	Victor Harbor Rd Old Noarlunga	mowing Verges	U/K	referred to claimant to insurance co or Council as we don't mow verges	Nil
25/05/2020	Main South Rd / Brookside Rd Intersection	road litter, stones on road	cracked windscreen and dent in bonnet	Referred to Darlington Project	Nil
29/05/2020	Corner of Gallipoli Drive & Grand Junction Road Regency Park	incorrect line marking	damage to vehicle	Referred to Traffic Solutions	Nil
1/06/2020	South Road near Aldinga near Malpass	pothole	damaged 2 rims / Tyres / W/A	denied over the phone - suggested that he claims on motor vehicle insurance	Nil
9/06/2020	Morphett Rd Bikelane heading south between bus stop 27 & 28	hit pothole	damage to bike and personal injuries	Claim not pursued	Nil
09/06/2020	N/A	N/A	Claimant believes he is entitled to 10% rebate on his motor vehicle registration due to COVID19	Claim denied	Nil

Date of Incident	Location	Type of Defect	Damage caused	Outcome	Paid/Agency Settlement
12/06/2020	Golden Grove road - contro flow 200m prior Garden Grove Heading north	sunk cross over on contro flow	damage to bumper bar	referred to project manager ^{6(1) Personal} @ CATCON	Nil
15/06/2020	South Rd / Malpas Rd	pothole	damage to two rims	denied over the phone	Nil
15/06/2020	Main South Rd / Malpas Rd	hit pothole	damaged tyres	denied over the phone	Nil
15/06/2020	South Road / Malpas Rd Aldinga	hit pothole	damage to tyres	Rang ^{6(1) P} at LMTC	Nil
17/06/2020	Intersection of Blyth Plains Road and Ashford Road, Blyth	shoulder sealing work	Damage to windscreen due to shoulder sealing works	Claim referred to contractor - Fulton Hogan	Nil
18/06/2020	Princes Hwy near Mt Gambier	poor quality of roads	cracked rim / tyre	denied over the phone	Nil
19/06/2020	left from Golden Way into slip lane for McIntyre Rd	pothole	damaged tyres	referred to ^{6(1) Personal} ^{6(1) Personal} from FH	Nil
19/06/2020	Aldinga / Seaford - near OTR	hit pothole	tyre	denied over the phone	Nil
23/06/2020	St Bernards Rd near Magill Rd intersection	stray gas lid	wheel damage	referred to FH & then APA	Nil
23/06/2020	Stirling / Mr Barker Rd interchange with SE Freeway (in bound)	hit pothole	damaged tyres	referred to ^{6(1) Personal} @ BMD	Nil
23/06/2020	Sir Donald Bradman Drive / Sir Richard Williams Ave Brooklyn Park	hit pothole	vehicle damage that needed a tow	referred to North Metro Fulton Hogan	Nil
24/06/2020	Flinders Ranges Way	U/K	accident	referred to DM Roads	Nil
25/06/2020	Goodwood Road	pothole	U/K	denied over the phone	Nil
25/06/2020	Goodwood Road just before Leader Street	pothole near manhole	tyre /rim & suspension damage	referred to Unley Council	Nil
26/06/2020	East Tce, Hawthorndene (Blackwood Rail easement)	dead tree fell over	damaged Bali Hut, Pool Fence & Pool Cover	speaking to home insurer	Nil

Released under FOI Act SA 1997