



Hon Michelle Lensink MLC  
[lensink.office@parliament.sa.gov.au](mailto:lensink.office@parliament.sa.gov.au)

Dear Ms Lensink

**APPLICATION UNDER THE *FREEDOM OF INFORMATION ACT 1991***

I refer to your application made under the *Freedom of Information Act 1991* (the Act), dated 24 August 2023.

Your application seeks access to:

*“All documents, including but not limited to emails, text messages, diary entries, briefings, notes on any other form of communication between the Minister and his office, including Chief of Staff, or any other staff member, and the Member for Newland and/or her office between 1/03/2023 and 31/05/2023.”*

The purpose of this letter is to advise you of my determination. An extensive search was conducted within this office. A total of 23 documents were identified as answering the terms of your application.

I grant you access in full to 1 document; a copy of which is enclosed.  
I grant you access in part to 22 documents; copies of which are enclosed.

**Documents Released in Full**

20

**Documents Released in Part**

Documents 1 - 19, 21 - 23

**Documents Released in Part**

Documents 1 – 19, 21 – 23 are all released in part as they contain the name of a constituent within the Newland electorate and if released would involve the unreasonable disclosure of personal information. I therefore determine this information exempt pursuant to clause 6 to the FOI Act.

Document 22 contains personal mobile numbers. I therefore determine this information exempt pursuant to clause 6.

## Exemption

### ***Clause 6 – Documents affecting personal affairs***

- (1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

Please note, in compliance with Premier and Cabinet Circular PC045 - *Disclosure Logs for Non-Personal Information Released through Freedom of Information* (PC045), details of your FOI application, and the documents to which you are given access, will be published in the agency's disclosure log. A copy of PC045 can be found at the following address: <https://dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>. Please visit the website for further information.

No fees and charges are payable for this application.

If you are unhappy with this determination you are entitled to apply for an internal review, in accordance with section 29 of the FOI Act. To make an internal review application, please either write a letter or complete *Application for Review of Determination* form, to the Principal Officer of this agency, the Hon Tom Koutsantonis MP, within 30 (calendar) days after you receive this letter.

If you require any further information, please contact Vicky Cathro on (08) 7133 1100.

Yours sincerely



**Carly McNeill**  
Accredited FOI Officer

3 / 10 /2023



Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, <sup>Tom</sup>

I write to you on behalf of Mrs [REDACTED] Ridgehaven.

Clause 6 (1) - Personal Affairs

Mrs [REDACTED] is concerned with the absence of an audible warning sound at the intersections of Golden Grove Road and North East Road, Modbury.

Clause 6  
(1) -  
Personal

Please find enclosed correspondence provided to me by Mrs [REDACTED] concerning this matter.

Clause 6  
(1) -  
P I

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mrs [REDACTED].

Clause 6 (1) -  
Personal  
Affairs

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

*Olivia Savvas*

**Olivia Savvas MP**  
Member for Newland

6 March 2023



**From:** DIT:Minister Koutsantonis  
**Sent:** Friday, March 10, 2023 1:14 PM  
**To:** Newland EO <Newland@parliament.sa.gov.au>  
**Subject:** 23MEM6356

OFFICIAL

Good afternoon

Thank you for your email to the Office of the Hon. Tom Koutsantonis MP, Minister for Infrastructure and Transport, Minister for Energy and Mining.

While the Minister appreciates receiving your correspondence, please be advised that after further consideration that the matters raised in your correspondence fall within the portfolio responsibilities of the Minister for Human Services, the Hon Nat Cook MP. Accordingly, your correspondence has been referred to that office for consideration.

The correspondence will also be brought to the attention of the Minister.

Yours sincerely

**Office of the Hon Tom Koutsantonis MP**  
Minister for Infrastructure and Transport  
Minister for Energy and Mining



T 08 7133 1100  
L14, 83 Pirie Street, ADELAIDE SA 5000 • GPO Box 1533, Adelaide SA 5001



The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

We are committed to creating a diverse and inclusive culture where everyone is valued and respected.

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**From:** Newland EO <[Newland@parliament.sa.gov.au](mailto:Newland@parliament.sa.gov.au)>  
**Sent:** Monday, 6 March 2023 2:43 PM  
**To:** DIT:Minister Koutsantonis <[minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)>  
**Subject:** 23MEM6356 Minister Koutsantonis - Constituent Enquiry of Clause 6 (1) - Personal Affairs 030323

Dear Minister,

I hope this email finds you well. Find attached a letter from the Member for Newland, Olivia Savvas MP, regarding concerns from a local constituent, Mr Clause 6 (1) - Personal Affairs Tea Tree Gully.

If there's anything you need, please don't hesitate to contact Olivia's office on (08) 8264 4484, alternatively, [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Sincerely,

**Ulian Cox | *Electorate Officer***

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1267 North East Road, Ridgehaven SA 5097

  [Oliviasavvasnewland](#)

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Hon Tom Koutsantonis MP  
Minister for Energy and Mining  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, <sup>Tom</sup>

I write to you on behalf of Mr Clause 6 (1) - Personal Affairs Tea Tree Gully.

Mr Clause 6 (1) - Personal is concerned with the changes of his energy concessions from his energy retailer from 21% to 17%.

Mr Clause 6 (1) - Personal has requested if this is an accurate statement provided from his energy retailer, Origin Energy.

Please find enclosed correspondence provided to me by Mr Clause 6 (1) - Personal Affairs concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal Aff

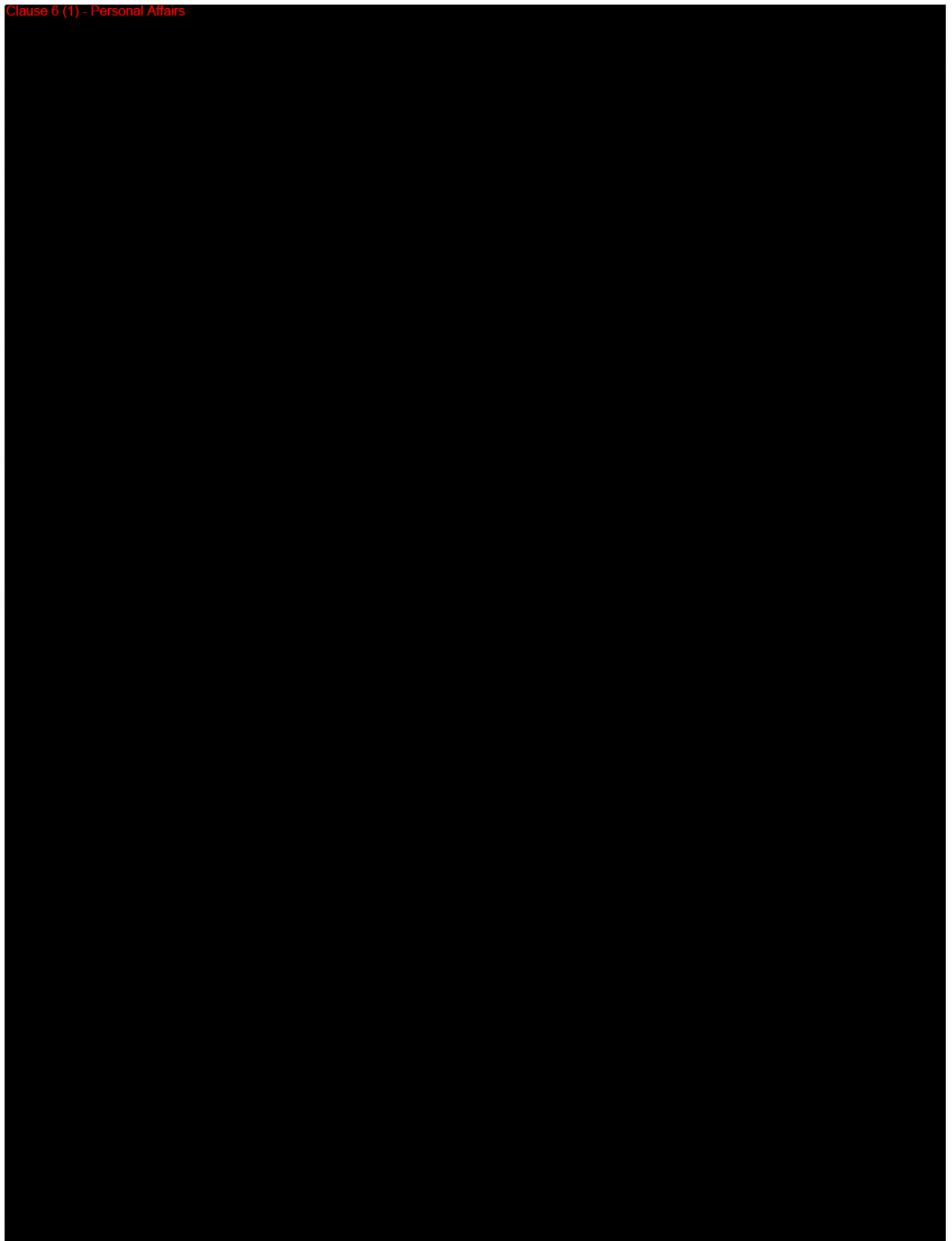
If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

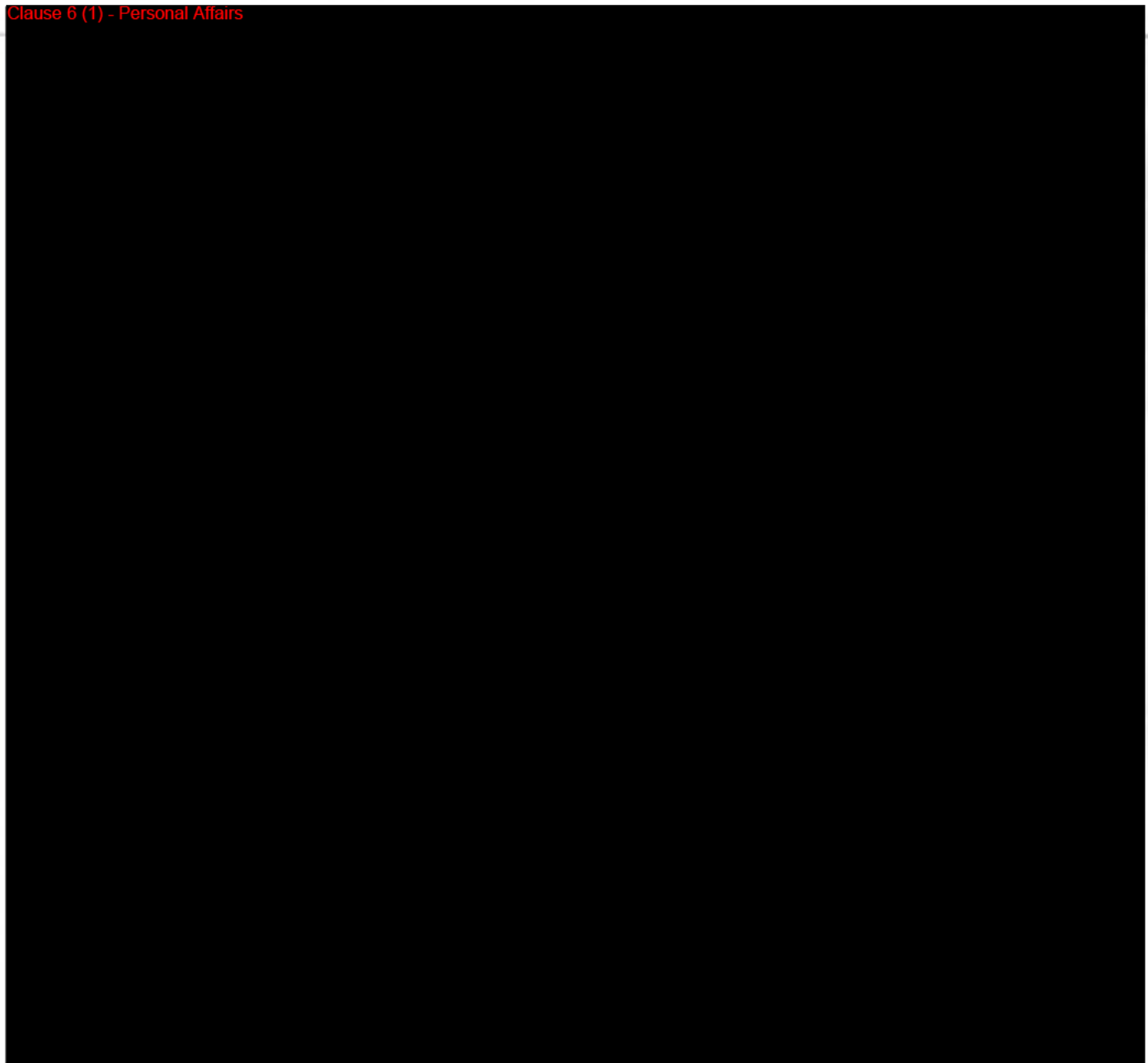
A handwritten signature in cursive script that reads 'Olivia Savvas'.

**Olivia Savvas MP**  
Member for Newland

6 March 2023











Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, *Tom*

I write to you on behalf of Mr Clause 6 (1) - Personal Affairs St Agnes.

Mr Clause 6 (1) - Personal is concerned with the punctuality of metropolitan buses in the North East.

Please find enclosed correspondence provided to me by Mr Clause 6 (1) - Personal concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

*Olivia Savvas*

**Olivia Savvas MP**  
*Member for Newland*

*6* March 2023





Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear <sup>Tom</sup> Minister,

I write to you on behalf of Mr Clause 6 (1) - Personal Affairs of Clause 6 (1) - Personal Affairs Modbury North.

Mr Clause 6 (1) - Personal Affairs is concerned with the punctuality of metropolitan buses in the North East.

Please find enclosed correspondence provided to me by Mr Clause 6 (1) - Personal Affairs concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal Affairs

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

**Olivia Savvas MP**  
Member for Newland

15 March 2023



The Hon Tom Koutsantonis MP



Government of South Australia

23MIT5274

Minister for Infrastructure and Transport  
Minister for Energy and Mining

Level 14, 83 Pirie Street  
Adelaide SA 5000  
GPO Box 1533  
Adelaide SA 5001  
Tel 08 7133 1100  
minister.koutsantonis@sa.gov.au

Ms Olivia Savvas MP  
Member for Newland  
Office 4, 1257 North East Road  
RIDGEHAVEN SA 5097

[newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au)

Dear Ms Savvas *Olivia,*

Thank you for your email dated 16 January 2023, on behalf of Mr Clause 6 (1) - Personal Affairs about future upgrades to Reservoir Road, Hope Valley.

The Department for Infrastructure and Transport (the Department) advises that the surface of Reservoir Road could be considered for resurfacing.

However, the overall condition of the road is considered to be acceptable and resurfacing works are not programmed at this time.

Please be assured that all roads under the care, control and management of the Department are regularly inspected with any minor repairs made to ensure the road is maintained in a safe condition for all road users.

The Department advises that a traffic survey was undertaken at the Reservoir Road/Smart Road intersection in November 2022. This provided data on all traffic movements at this intersection.

Additionally, earlier in 2022, a traffic survey was undertaken to the south at the Reservoir Road/Grand Junction Road signalised intersection. Both of these surveys provided information on the traffic movements to/from Reservoir Road, at both the Smart Road and Grand Junction Road ends, as well as traffic volumes on Reservoir Road.

I trust this information is of assistance.

Yours sincerely

*Tom Koutsantonis*

**Hon Tom Koutsantonis MP**  
Minister for Infrastructure and Transport

*10 / 1 / 3 / 2023*

The Hon Tom Koutsantonis MP



Government  
of South Australia

23MIT5827

Minister for Infrastructure  
and Transport  
Minister for Energy and  
Mining

Level 14, 83 Pirie Street  
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GPO Box 1533  
Adelaide SA 5001  
Tel 08 7133 1100  
minister.koutsantonis@sa.gov.au

Ms Olivia Savvas MP  
Member for Newland  
[newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au)

Dear Ms Savvas *Olivia*

Thank you for your email dated 9 February 2023, on behalf of Mrs Clause 6 (1) - Personal Affairs about the absence of an audible warning sound at the pedestrian crossing intersection of Golden Grove Road and North East Road.

Thank you for bringing this fault to my attention.

The Department for Infrastructure and Transport (the Department) advises that technicians attended the site on 21 February 2023 and found a faulty Audio Tactile push button device. The faulty device has since been replaced and all push buttons with audible warning sound at the intersection were tested and are now working correctly.

For future reference, I encourage Mrs Clause 6 (1) - Personal Affairs to contact the Department's 24 hour Traffic Management Centre on 1800 018 313 for issues requiring immediate attention. By calling this number to directly report an issue will result in a more timely investigation and corrective action where required.

Yours sincerely

*Tom Koutsantonis*  
Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport

15 / 3 / 2023





23MIT5518

Minister for Infrastructure  
and Transport  
Minister for Energy and  
Mining

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Ms Olivia Savvas MP  
Member for Newland  
Office 4, 1257 North East Road  
RIDGEHAVEN SA 5097

[newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au)

Dear Ms Savvas

A handwritten signature in blue ink that reads 'Olivia'.

Thank you for your letter dated 23 January 2023, on behalf of Mr **Clause 6 (1) - Personal Affairs** about his experiences on the public transport network.

I note Mr **Clause 6 (1) -** also provided his feedback through the Adelaide Metro website. Please be assured that all feedback is registered and is forwarded to the relevant service provider or area within the Department for Infrastructure and Transport (the Department) for appropriate action.

The Department referred Mr **Clause 6 (1) - Personal** concerns regarding the reliability of the route 541X bus service to the service provider, Torrens Transit, for investigation.

Torrens Transit has advised the following:

- On 29 November 2022, the 541X service ran on time as per timetabled to the City. Data shows the 541X service departed the previous timepoint (stop 50 Hancock Road) at 7.16am and arrived at stop 43D Smart Road at 7.22am.
- On 30 November 2022, the 541X failed to operate due a shortage of driver resources on this day.
- On 1 December 2022, the driver clipped a kerb and damaged the guidewheel enroute to the City. The bus was changed over at Tea Tree Plaza prior to its entry to the O-Bahn track.

Torrens Transit would like to sincerely apologise to Mr **Clause 6 (1) -** for the inconvenience caused when services did not run to schedule, making him arrive later at work than his usual start time.

Regarding the roadway at the Tea Tree Plaza Interchange, I am advised the Department conducted maintenance at the end of January 2023, to rectify the unevenness of the surface.

The Department further advises that Adelaide Metro Tap and Pay is being introduced to Adelaide's public transport network in stages and is currently only available on trams and O-Bahn buses.

As Mr <sup>Clause 6</sup> (1) - [redacted] has noted, the Tap and Pay validators are available on the middle and rear doors of O-Bahn buses. This is a measure to allow the validators compatible with paper metro tickets to remain at the front of buses during this transition period.

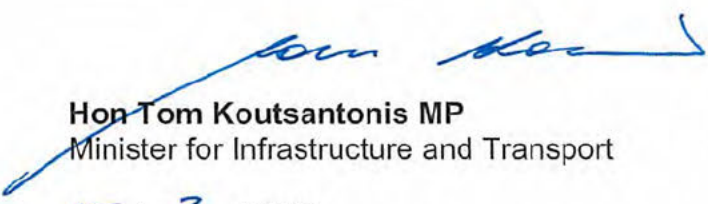
The next phase of this roll out is the replacement of the front validator with smart validators on non-O-Bahn buses followed by the remaining front door validators on O-Bahn buses.

Further information regarding Adelaide Metro Tap and Pay is available at:  
[www.adalaidemetro.com.au/tickets-and-fares/tap-and-pay](http://www.adalaidemetro.com.au/tickets-and-fares/tap-and-pay).

Mr <sup>Clause 6 (1) -</sup> Personal [redacted] feedback regarding people boarding buses from any door is noted and it is acknowledged that not all intending passengers who have lined up are able to have first access to a seat like they would through entry only via the front door.

The Department advises that the implementation of all door boardings on O-Bahn services has reduced boarding times in the City and at key interchanges, thus improving service reliability and travel times. As such, the Department has no plans to return to entry only through the front door of O-Bahn buses.

Yours sincerely



**Hon Tom Koutsantonis MP**  
Minister for Infrastructure and Transport

15 / 3 / 2023



Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, <sup>Tom</sup>

I write to you on behalf of Mrs Clause 6 (1) - Personal Affairs Hope Valley.

Mrs Clause 6 (1) - Personal is concerned with the Government's proposal to introduce an additional truck arrester bed on the South Eastern Freeway.

Please find enclosed correspondence provided to me by Mrs Clause 6 (1) - P I concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mrs Clause 6 (1) - Personal

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

A handwritten signature in black ink that reads 'Olivia Savvas'.

**Olivia Savvas MP**  
Member for Newland

15 March 2023





Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, *Tom*

I write to you on behalf of **Clause 6 (1) - Personal Affairs** Banksia Park.

**Clause 6 (1) - Personal Affairs** has concerns surrounding the South Australian Taxi License scheme.

**Clause 6 (1) - Personal Affairs** owns a taxi license. The amount **Clause 6 (1) - Personal Affairs** is paid for holding the license is rapidly declining.

In 2012, **Clause 6 (1) - Personal Affairs** was paid \$250 a week. In 2023, she receives as little as \$30 a week.

**Clause 6 (1) - Personal Affairs** is required to undergo a police check (\$49) and purchase Public Liability Insurance (PLI) (\$85.50 per annum) to maintain the license, despite not driving the vehicle. **Clause 6 (1) - Personal Affairs**

**Clause 6 (1) - Personal Affairs** believes this to be entirely unfair as his mother is suffering from dementia and has no interaction with the taxi drivers or their clients.

Further, **Clause 6 (1) - Personal Affairs** will be required to undergo completion of a Taxi Accreditor's Course (\$160) once the title is eventually transferred into his name. He too has no intention of ever driving the vehicle.

**Clause 6 (1) - Personal Affairs** has requested answers to the following:

1. Is the State Government planning to introduce a taxi license buy-out scheme as announced by the Victorian State Government in 2017?
2. why must taxi license holders purchase PLI?
3. is it possible for the police check fee and PLI to be waived in circumstances such as **Clause 6 (1) - Personal Affairs** circumstance?

Please find enclosed correspondence provided to me by **Clause 6 (1) - Personal Affairs** concerning this matter.

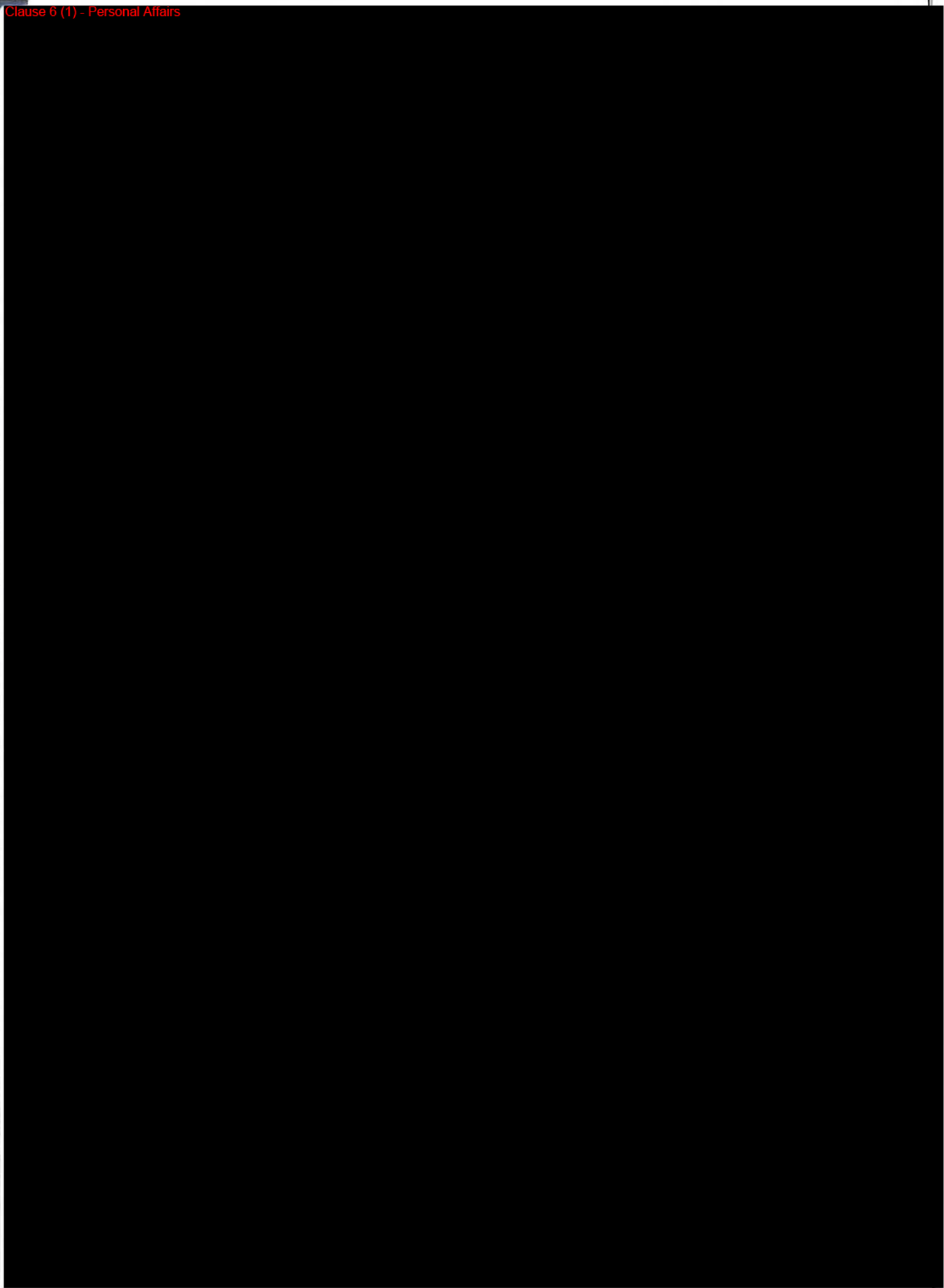
I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to **Clause 6 (1) - Personal Affairs**

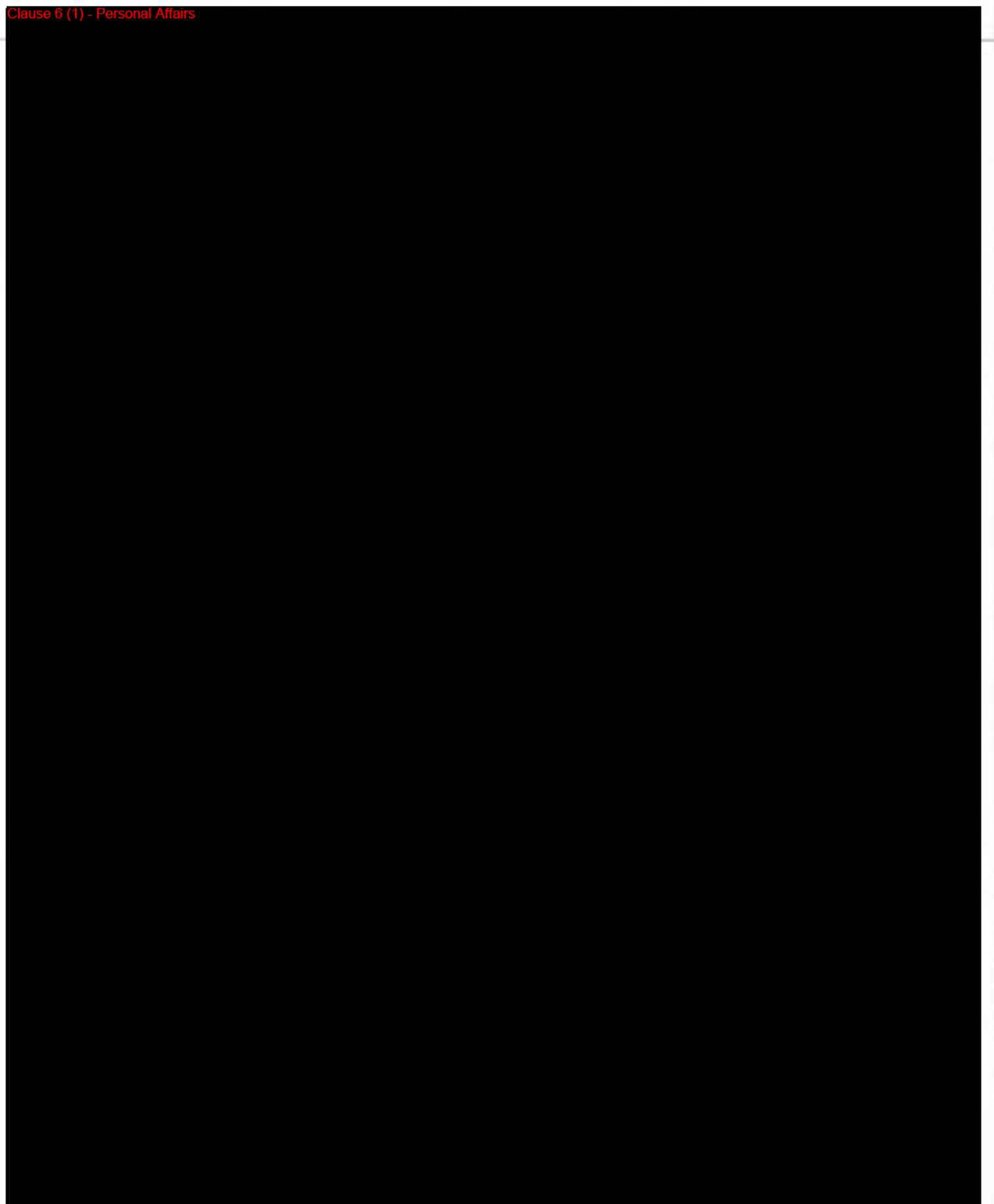
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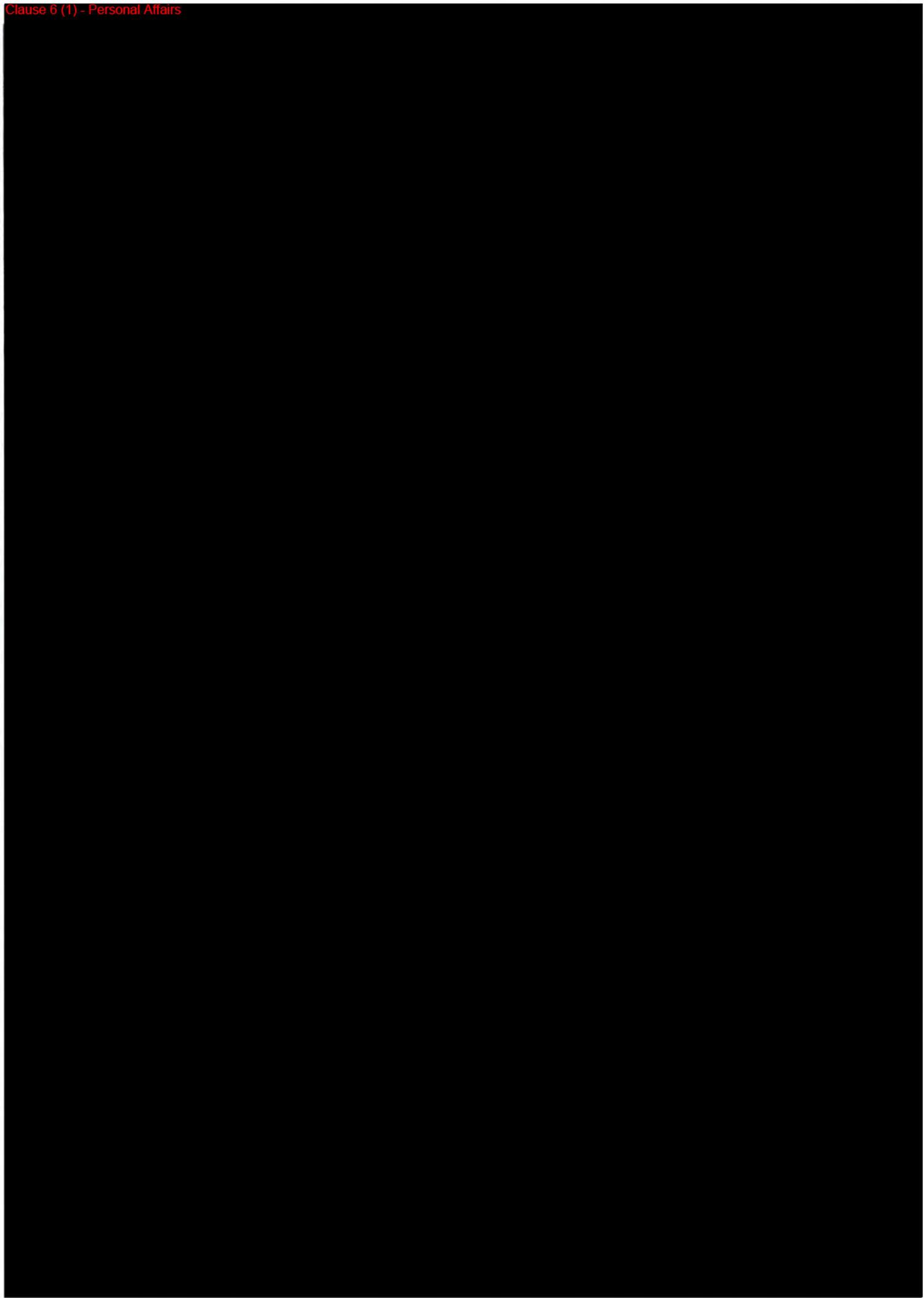
Yours sincerely,

**Olivia Savvas MP**  
Member for Newland

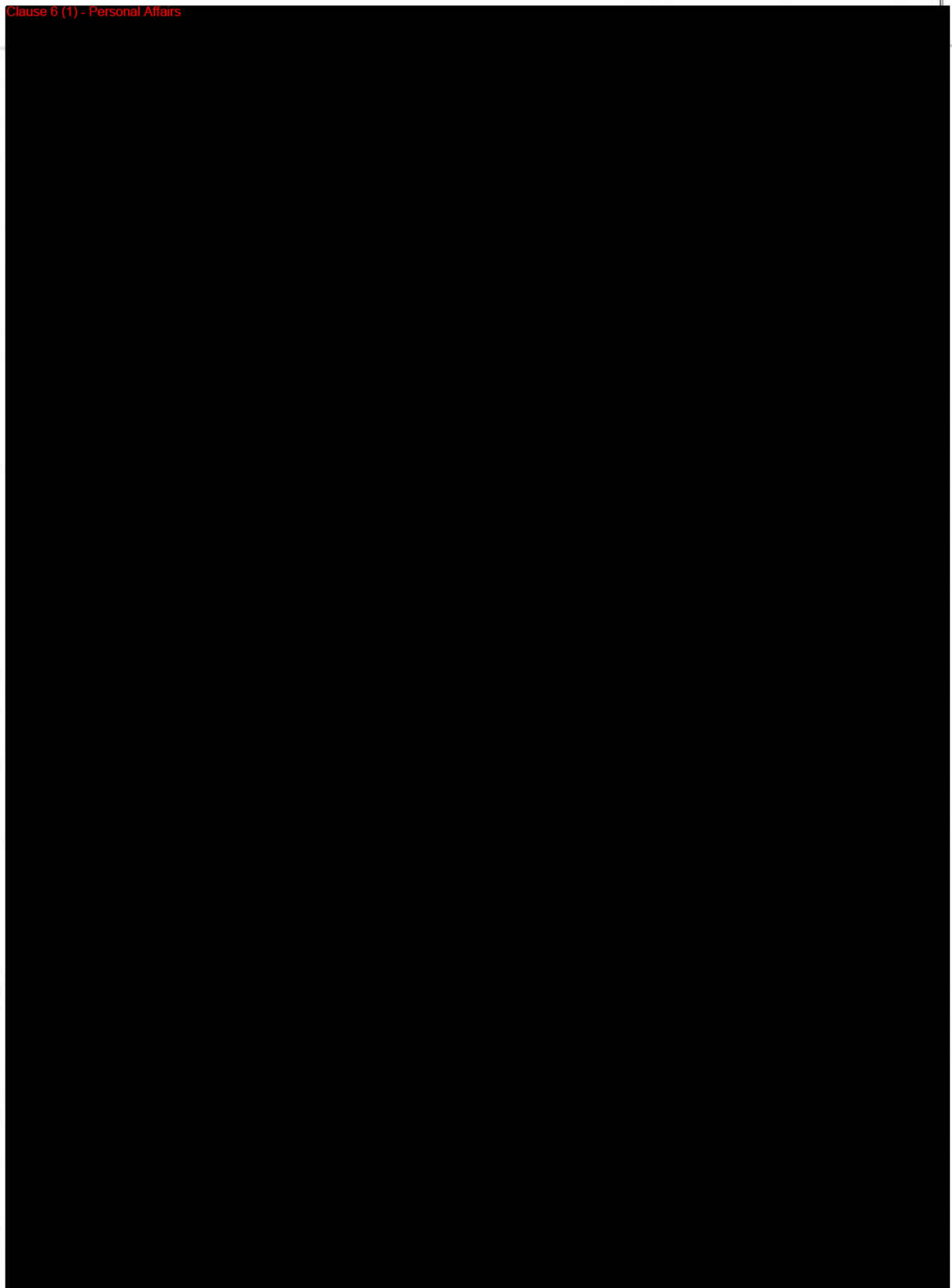
15 March 2023

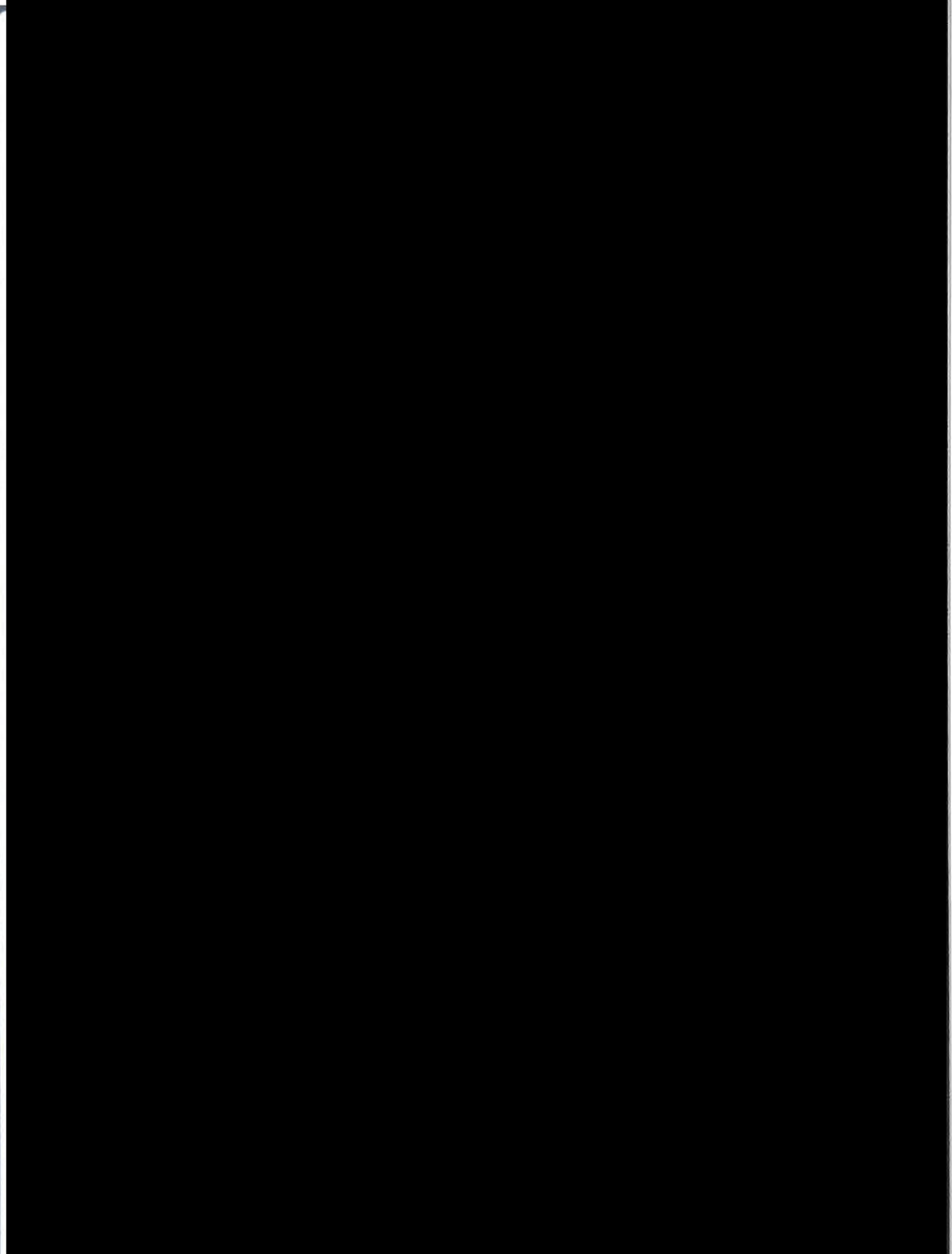












The Hon Tom Koutsantonis MP



Government of South Australia

23MIT6355

Minister for Infrastructure and Transport  
Minister for Energy and Mining

Level 14, 83 Pirie Street  
Adelaide SA 5000

GPO Box 1533  
Adelaide SA 5001

Tel 08 7133 1100

minister.koutsantonis@sa.gov.au

Ms Olivia Savvas MP  
Member for Newland  
[newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au)

Dear Ms Savvas *Olivia,*

Thank you for your letter, on behalf of Mrs **Clause 6 (1) - Personal Affairs** regarding a request for an audible warning sound at the traffic lights on the intersection of Golden Grove Road and North East Road, Modbury.

The Department for Infrastructure and Transport (the Department) advises that a Department Technician attended the site at the intersection of Golden Grove Road and North East Road, Modbury on 21 February 2023.

It was found that Audio Tactile Line Marking was not operational which was repaired immediately.

In relation to the pedestrian crossing at the front of Modbury Primary School, I am pleased to advise that following your enquiry, the Department has undertaken an investigation and will install new audible push buttons to improve safety.

It is anticipated the push buttons will be installed by the end of April 2023, weather permitting.

Yours sincerely

**Hon Tom Koutsantonis MP**  
Minister for Infrastructure and Transport

*28 13 2023*



Government  
of South Australia

22MIT4220

Minister for Infrastructure  
and Transport

Minister for Energy and  
Mining

Level 14, 83 Pirie Street  
Adelaide SA 5000

GPO Box 1533  
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minister.koutsantonis@sa.gov.au

Ms Olivia Savvas MP  
Member for Newland  
Office 4, 1257 North East Road  
RIDGEHAVEN SA 5097

[newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au)

Dear Ms Savvas *Olivia,*

Thank you for your letter dated 15 November 2022, on behalf of Mr Clause 6 (1) - Personal Affairs regarding access to documents about the former State Transport Authority and TransAdelaide; and bus planning. I apologise for the delay in responding to you.

The Department for Infrastructure and Transport (the Department) supports Mr Clause 6 (1) - Personal viewing historical public transport information, in accordance with the *State Records Act 1997*, as do I.

In the first instance, Mr Clause 6 (1) - needs to contact State Records requesting to access historical public transport records. State Records can be contacted at: ([archives.sa.gov.au/general-information/contact-us/contact-us](https://archives.sa.gov.au/general-information/contact-us/contact-us)).

If the records Mr Clause 6 (1) - requires are found within State Records' holding and are restricted from public access, then State Records will contact the Department to review the records.

If there are records that Mr Clause 6 (1) - would like to view, he would need to contact the State Records Research Centre to arrange an appointment.

I note Mr Clause 6 (1) - comments about bus and have asked Mr Scott White, Executive Director, South Australian Public Transport Authority to contact Mr Clause 6 (1) - and discuss his concerns.

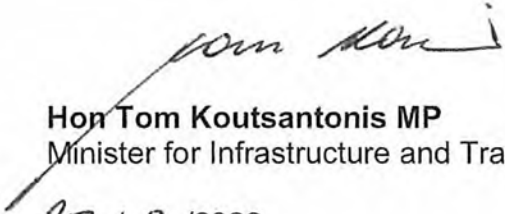
The Malinauskas Labor Government is committed to improving public transport services across the network. The 2022-2023 State Budget delivered:

- \$19 million to improve transport and support growth in Mount Barker and the Adelaide Hills
- \$12 million to establish a new dedicated express service fleet and depot,
- \$6 million to expand the Park 'n' Ride at Crafers
- \$1 million to undertake planning for a Bridgewater Park 'n' Ride.
- 2022-2023 Mid Year Budget Review committed \$2.8 million for a Lightsview Go Zone.

In relation to the reversal of the train and tram privatisation election commitment, the two operators, Keolis Downer Adelaide and Torrens Connect, have agreed to work collaboratively with the Government in meeting its election commitment and negotiations are ongoing.

The Department is also undertaking a feasibility into the return of metropolitan bus services back into Government control, which is expected to be completed soon.

Yours sincerely

  
**Hon Tom Koutsantonis MP**  
Minister for Infrastructure and Transport

27 / 3 / 2023

12.

**From:** DIT:Minister Koutsantonis  
**Sent:** Wednesday, April 5, 2023 10:23 AM  
**To:** Newland EO <Newland@parliament.sa.gov.au>  
**Subject:** RE: 23MIT6680 **Clause 6 (1) - Personal Affairs** Constituent Enquiry of Olivia Savvas MP - 210323

**OFFICIAL**

Dear Ulian,

Thank you for your correspondence dated 21 March 2023 on behalf of Mr **Clause 6 (1) - Personal Affairs** regarding temporarily blocking access to his licence details.

A driver's licence is often used by organisations such as financial institutions and telecommunications providers to confirm a person's identity. These organisations utilise the Document Verification Service (DVS), a secure national online system to verify identity documents, including a driver's licence. Customers affected by the Latitude Financial Services data breach have the option to present to a Service SA Centre to obtain a replacement licence and the usual replacement licence fee of \$20.00 will be waived.

When a licence card is replaced, the licence number remains the same, however the card number will change. The card number, known as the Card Identification Number (CIN), is a unique security number on the back of the driver's licence. However, if the client requests the change of his/her license number as well, this can also be provided.

Replacing the licence and updating the CIN protects customers from unauthorised DVS checks using the previous driver's licence details. When verifying a driver's licence, the DVS requires both the driver's licence number and the card identification number to be provided and matched. If the licence has been replaced or renewed since the licence details were provided to the organisation that has suffered a data breach, there may not be a need to replace the driver's licence.

The temporary block to access of licence details by Service SA, that Mr **Clause 6 (1)** is suggesting will not resolve the breach risk. The most appropriate action for any person who is concerned about the risks involved in being part of a data breach is to replace their licence.

Kind Regards,

Office of the Hon Tom Koutsantonis MP



**Government of South Australia**  
Department for Infrastructure and Transport

T 08 7133 1100  
L14, 83 Pirie Street, ADELAIDE SA 5000 • GPO Box 1533, Adelaide SA 5001



The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

We are committed to creating a diverse and inclusive culture where everyone is valued and respected.

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collaboration . honesty . excellence . enjoyment . respect

*We acknowledge and respect Aboriginal peoples as South Australia's first peoples and nations, we recognise Aboriginal peoples as traditional owners and occupants of land and waters in South Australia and that their spiritual, social, cultural and*

*economic practices come from their traditional lands and waters; and they maintain their cultural and heritage beliefs, languages and laws which are of ongoing importance; We pay our respects to their ancestors and to their Elders.*

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-----Original Message-----

From: Newland EO <[Newland@parliament.sa.gov.au](mailto:Newland@parliament.sa.gov.au)>

Sent: Tuesday, 21 March 2023 2:51 PM

To: DIT:Minister Koutsantonis <[minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)>

Subject: 23MIT6680 Clause 6 (1) - Personal Affairs Constituent Enquiry of Olivia Savvas MP - 210323

Dear Minister,

I hope this email finds you well. Please find the correspondence of my local constituent, Mr Clause 6 (1) - Personal Affairs Fairview Park. Clause 6 (1) - Personal Affairs

Mr Clause 6 (1) - Personal Affairs was affected by the Latitude Financial cyber-attack incident and is unsure if his driver's licence details have been compromised.

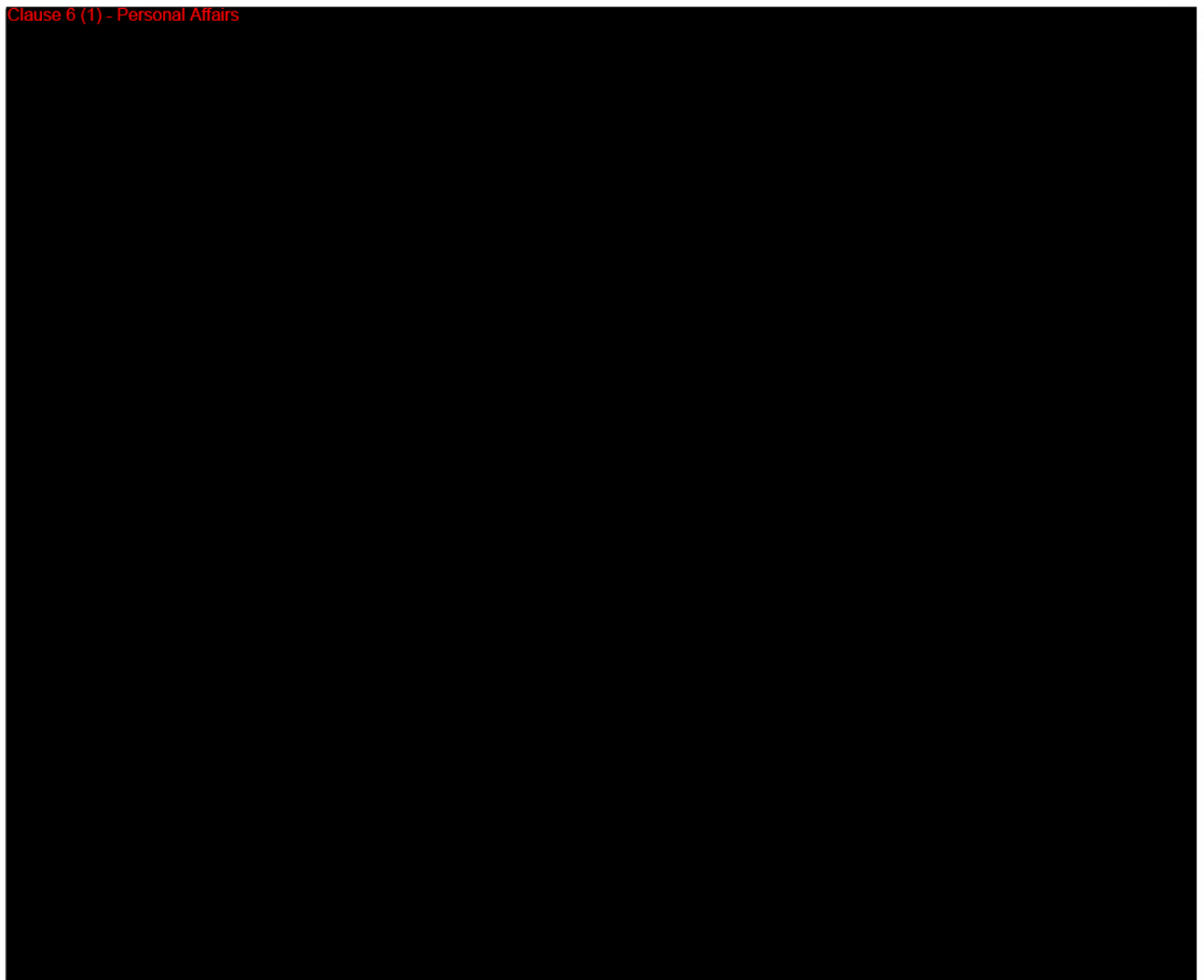
Mr Clause 6 (1) - Personal Affairs is requesting if Services SA can provide a function to temporarily block access to licence details that would prevent any unauthorised transactions. He is of the opinion, that pursuing this approach would help to alleviate some of the stress brought about by being involved in such incidents.

If you have any questions, please don't hesitate to contact us back on (08) 8264 4482, alternatively, [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Sincerely,

Ulian Cox | Electorate Officer

Office of Olivia Savvas MP  
MEMBER FOR NEWLAND





The Hon Tom Koutsantonis MP



Government of South Australia

23MIT6399

Minister for Infrastructure and Transport  
Minister for Energy and Mining  
Level 14, 83 Pirie Street  
Adelaide SA 5000  
GPO Box 1533  
Adelaide SA 5001  
Tel 08 7133 1100  
minister.koutsantonis@sa.gov.au

Ms Olivia Savvas MP  
Member for Newland  
[newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au)

Dear Ms Savvas *Olivia,*

Thank you for your letter dated 6 March 2023, on behalf of Mr **Clause 6 (1) - Personal Affairs** about the reliability of bus services along the O-Bahn to Tea Tree Plaza.

I asked the Department for Infrastructure and Transport (the Department) to refer Mr **Clause 6 (1) -** concerns to the Torrens Transit, the contracted operator of the O-Bahn bus services, for a response.

Torrens Transit advised they were first made aware of Mr **Clause 6 (1) -** concerns lodged through Adelaide Metro. The St Agnes Operations Supervisor contacted Mr **Clause 6 (1) -** on 23 February 2023, advising that his trip did not operate due to operational issues.

Regarding other O-Bahn service delays Mr **Clause 6 (1) -** raises, as there are no specific details provided such as dates, times or routes, Torrens Transit is not able to investigate further.

However, it is worth noting that driver resource constraints are currently impacting public transport services. The Government is working to reinstate regular bus timetables as soon as possible.

Notwithstanding, it is regrettable when services do not run to schedule and I apologise to Mr **Clause 6 (1) - Person** for any inconvenience he has been experiencing on these occasions.

Please note when the contractor does not meet is obligational KPI's, they face significant financial abatements and other remediation to ensure poor performance and service disruptions are rectified as a priority for the South Australian community.

Should Mr **Clause 6 (1) - Person** have any further feedback regarding public transport services in the future, I encourage him to continue to contact Adelaide Metro on 1300 311 108 or through the website ([www.adelaidemetro.com.au](http://www.adelaidemetro.com.au)) with specific details to enable an investigation. Please be assured that all feedback is registered and is forwarded to the relevant service provider or area within the Department for appropriate action.

Yours sincerely

*Tom Koutsantonis*  
Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport

11 14 2023



Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, <sup>Tom</sup>

I write to you on behalf of Mr Clause 6 (1) - Personal Affairs

Mr Clause 6 (1) - Personal Affairs is concerned with accessibility for customers queuing at Service SA, Modbury.

Mr Clause 6 (1) - Personal Affairs has asked whether the Government would consider the installation of benches for customers waiting inside the building. I, too, think this would be of great benefit to the community.

Please find enclosed correspondence provided to me by Mr Clause 6 (1) - Personal Affairs concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal Affairs

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

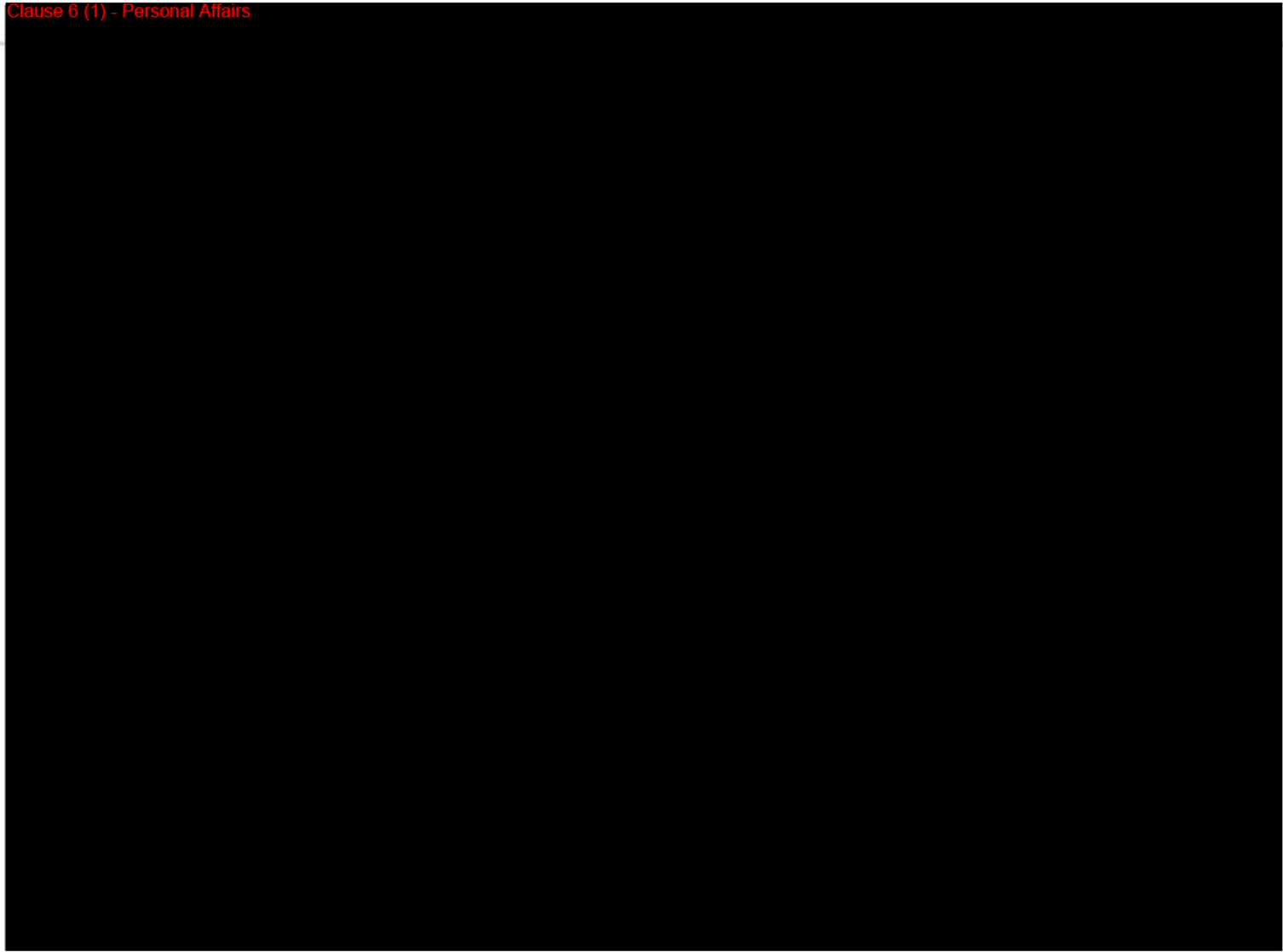
Yours sincerely,

A handwritten signature in cursive script that reads 'Olivia Savvas'.

**Olivia Savvas MP**  
Member for Newland

24 April 2023





**From:** DIT:Minister Koutsantonis  
**Sent:** Friday, April 28, 2023 9:56 AM  
**To:** Newland EO <Newland@parliament.sa.gov.au>  
**Subject:** Minister Koutsantonis - Constituent Enquiry of Clause 6 (1) - Personal 100123

**OFFICIAL**

Good morning

There was no previous record of this correspondence being sent.

However, it has now be processed.

**Reference number: 23MIT7323**

Kind regards

Cat  
**Office of the Hon Tom Koutsantonis MP**  
Minister for Infrastructure and Transport  
Minister for Energy and Mining



**T** 08 7133 1100  
L14, 83 Pirie Street, ADELAIDE SA 5000 • GPO Box 1533, Adelaide SA 5001



The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

We are committed to creating a diverse and inclusive culture where everyone is valued and respected.

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**From:** Newland EO <[Newland@parliament.sa.gov.au](mailto:Newland@parliament.sa.gov.au)>  
**Sent:** Thursday, 27 April 2023 5:08 PM  
**To:** DIT:Minister Koutsantonis <[minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)>  
**Subject:** Minister Koutsantonis - Constituent Enquiry of Clause 6 (1) - Personal 100123

Dear Minister,

I hope this email finds you well. Find attached a letter from the Member for Newland, Olivia Savvas MP, regarding concerns from a local constituent, Mr Clause 6 (1) - Personal Affairs Tea Tree Gully.

Once received, can we receive a reference number for our records.

If there's anything you need, please don't hesitate to contact Olivia's office on (08) 8264 4484, alternatively, [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Sincerely,

**Ulian Cox | Electorate Officer**

Office of Olivia Savvas MP  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

  [Oliviasavvasnewland](#)

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Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, <sup>Tom</sup>

I write to you on behalf of Mr Clause 6 (1) - Personal Affairs Tea Tree Gully.

Mr Clause 6 (1) - has advised me that on 21 November 2022 at approximately 5:30am his vehicle struck a pothole on Lower North East Road. His vehicle sustained considerable damage which required repairs of up to \$830.

Mr Clause 6 (1) - was referred to DM Roads by the Department in order make a claim. He was asked by the organisation to submit documentation for his claim. However, before he could collate a submission DM Roads advised him that his claim was rejected.

Mr Clause 6 (1) - feels aggrieved that the organisation had made an unfair determination. He would like to request assistance to have the determination reviewed so that he can submit documentation to support his position for compensation.

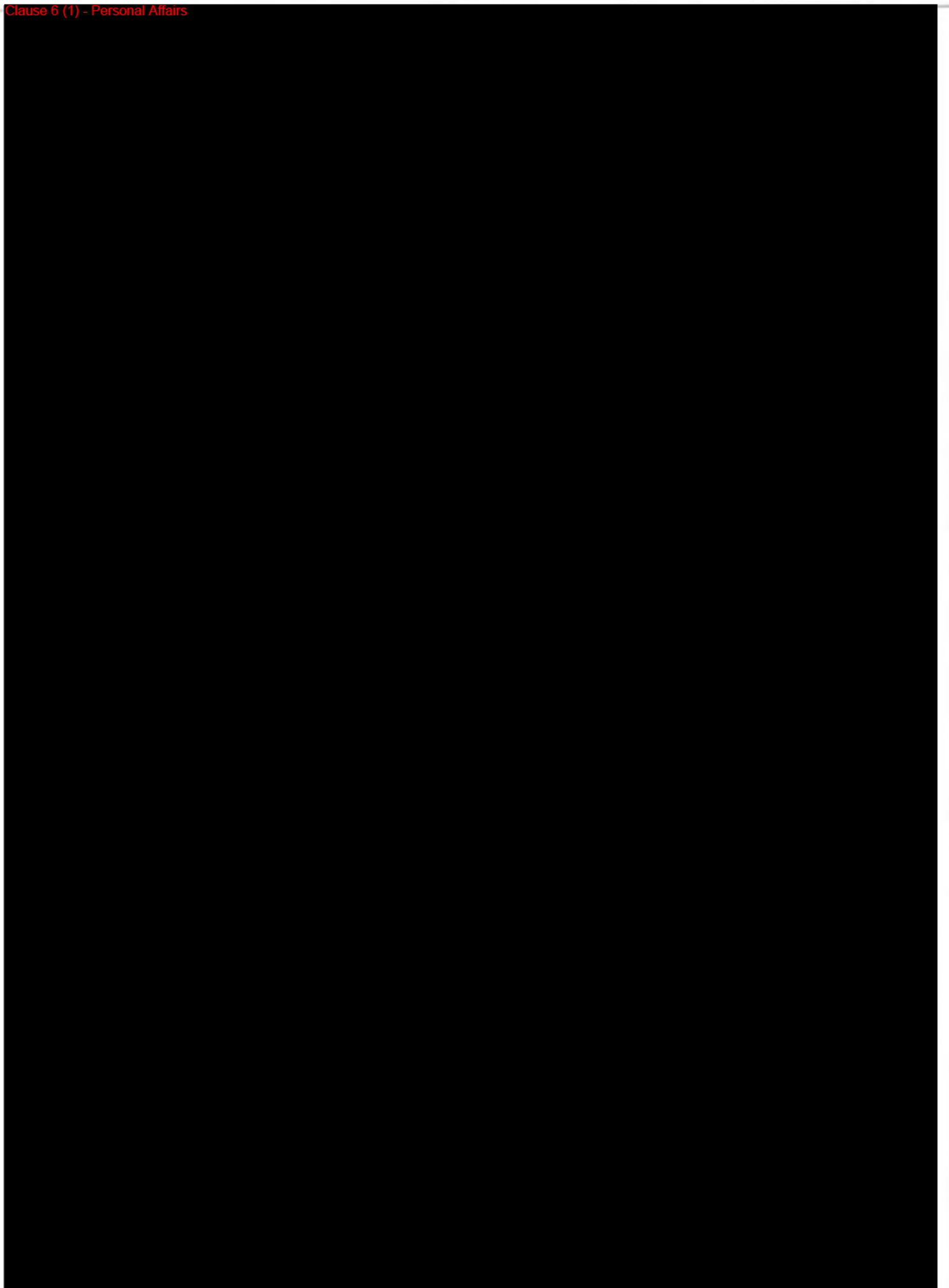
Please find attached correspondence provided to me by Mr Clause 6 (1) - Personal concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal Affairs

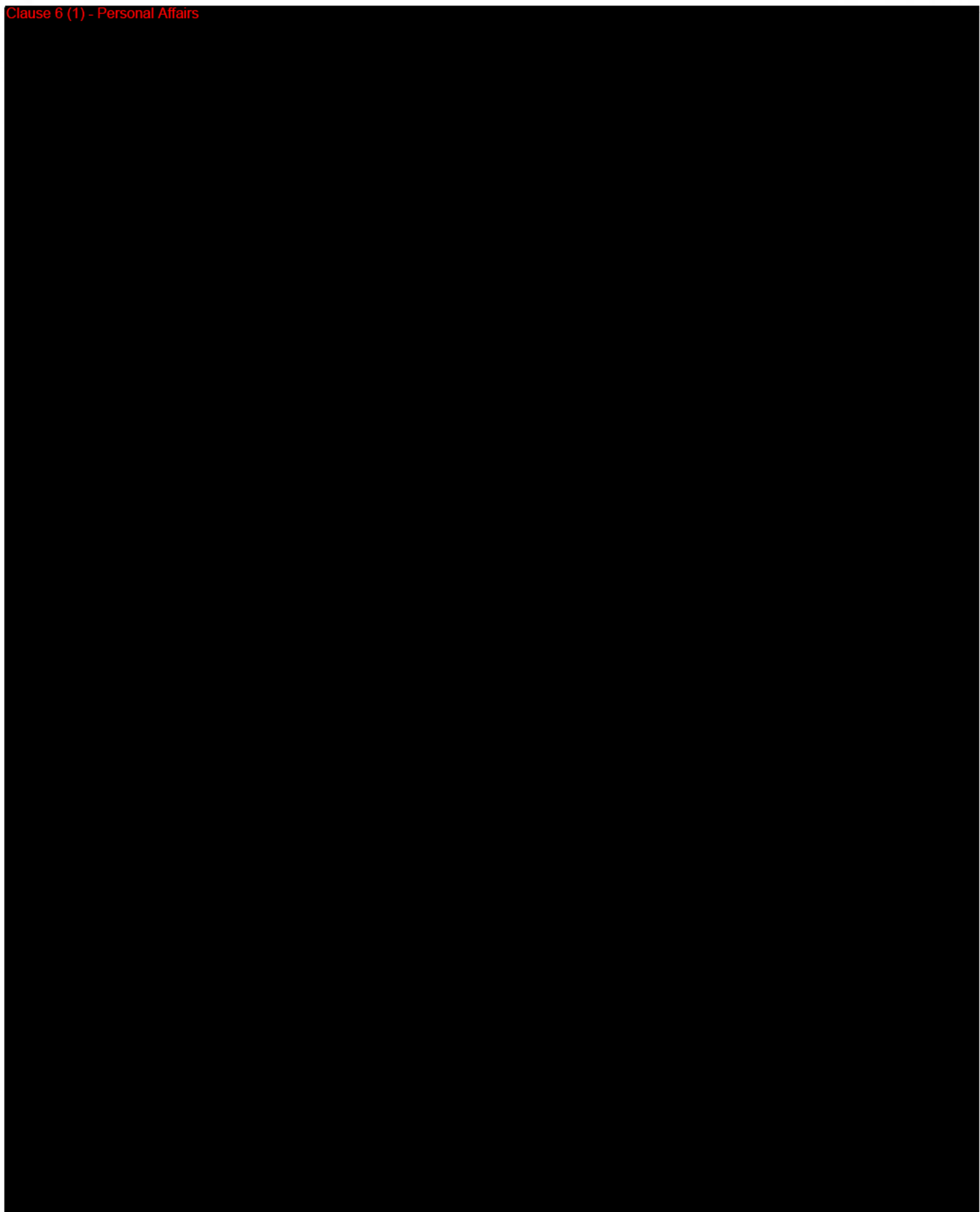
Yours sincerely,

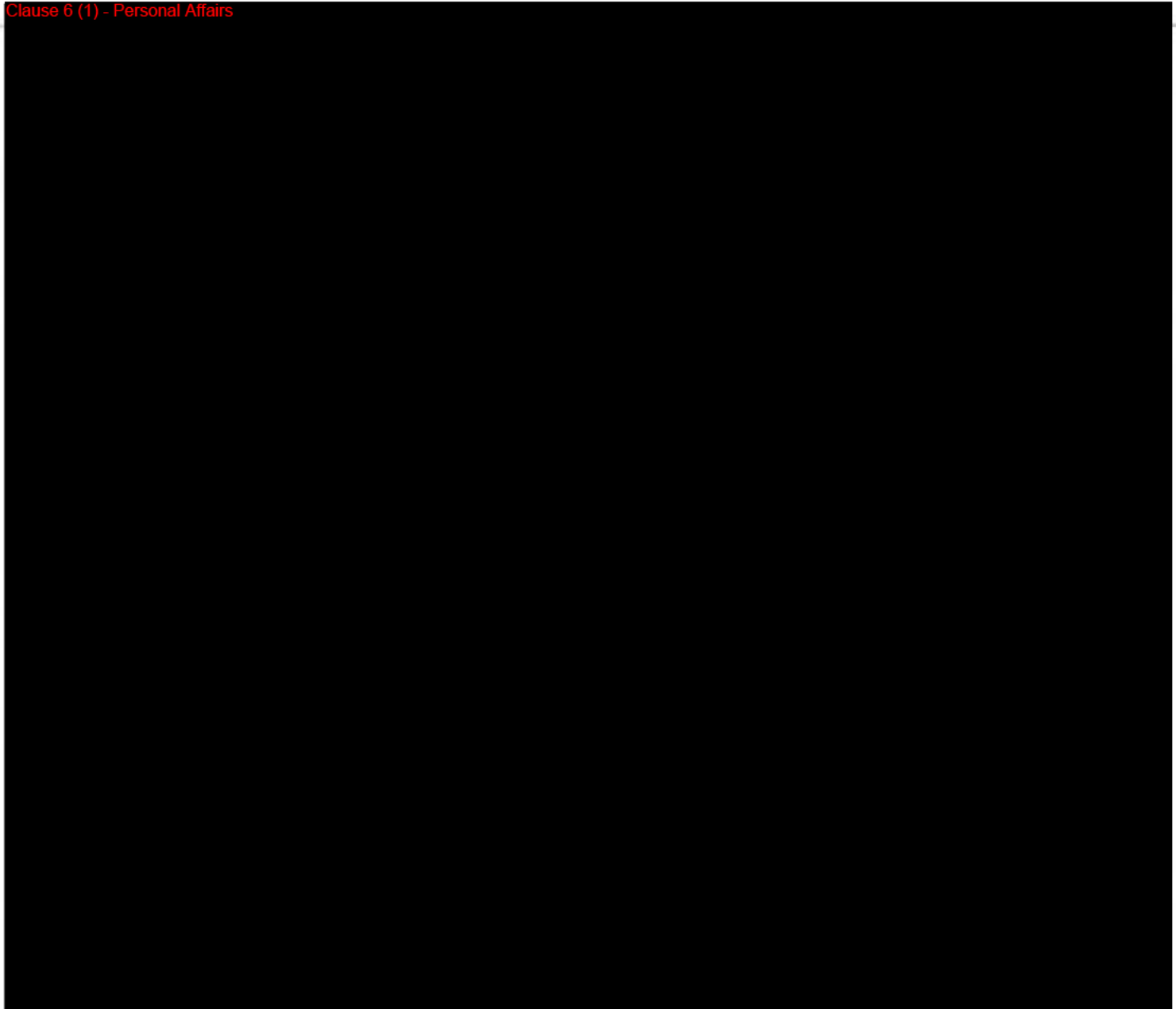
**Olivia Savvas MP**  
Member for Newland

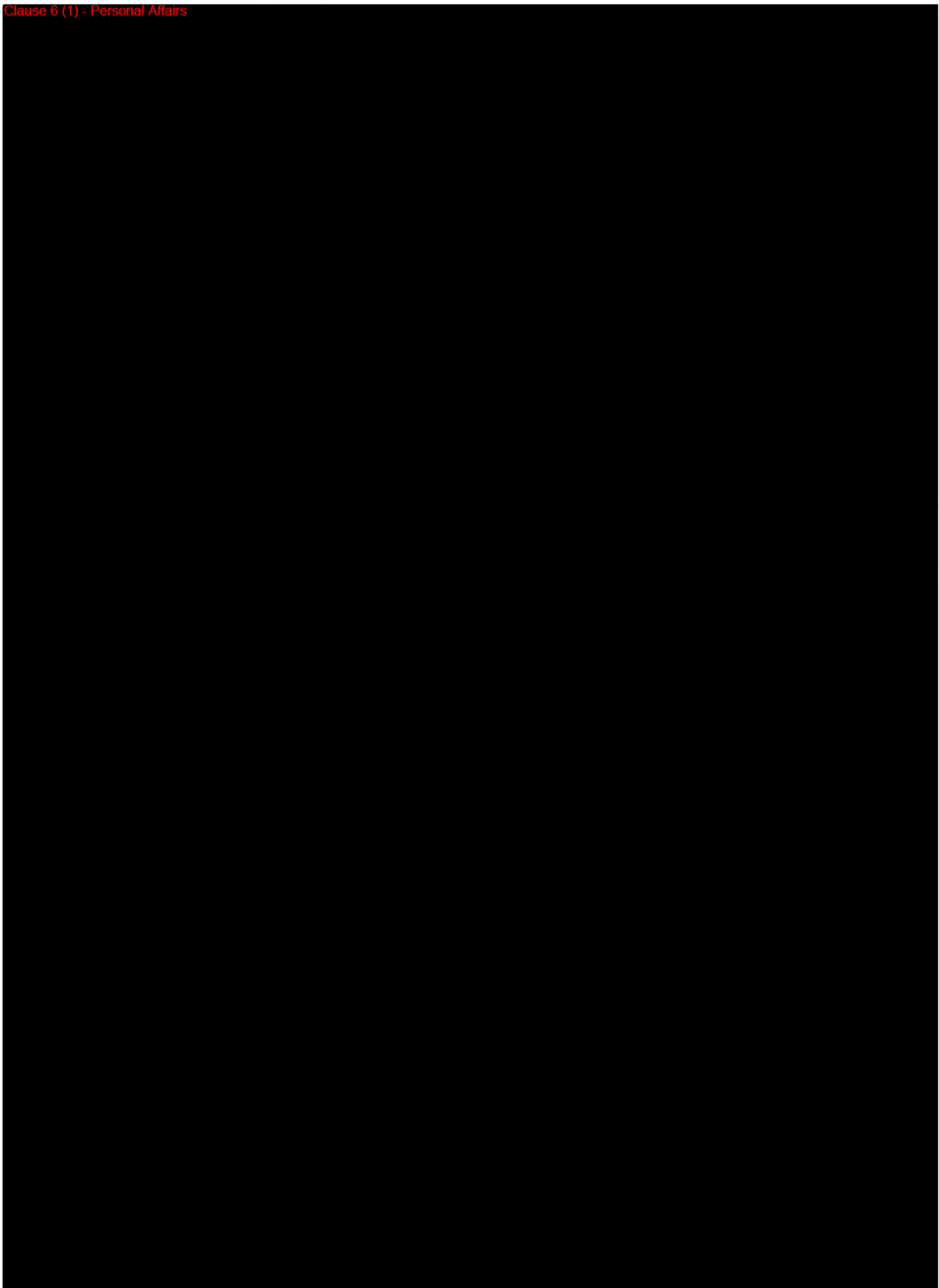
9 January 2023

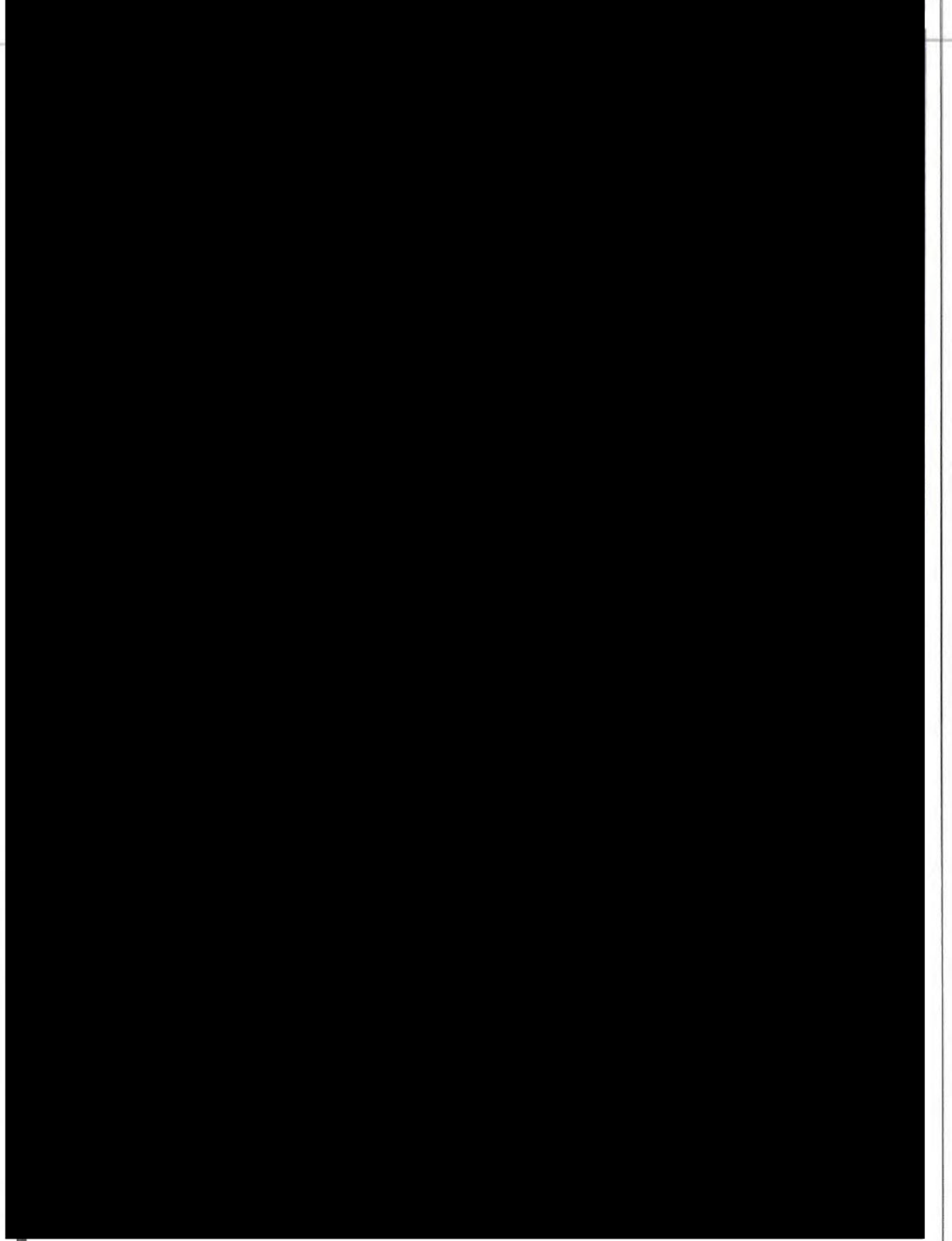


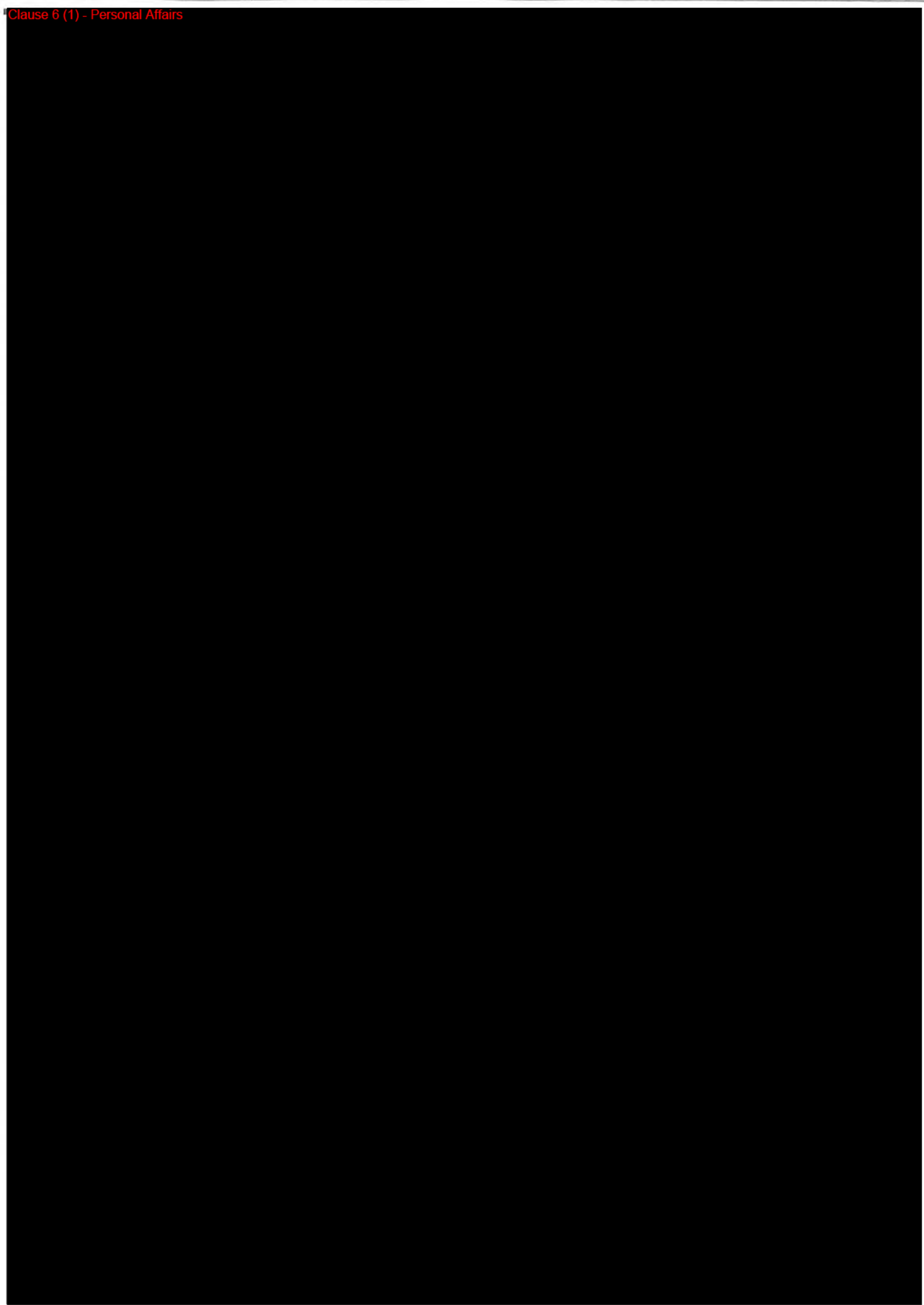


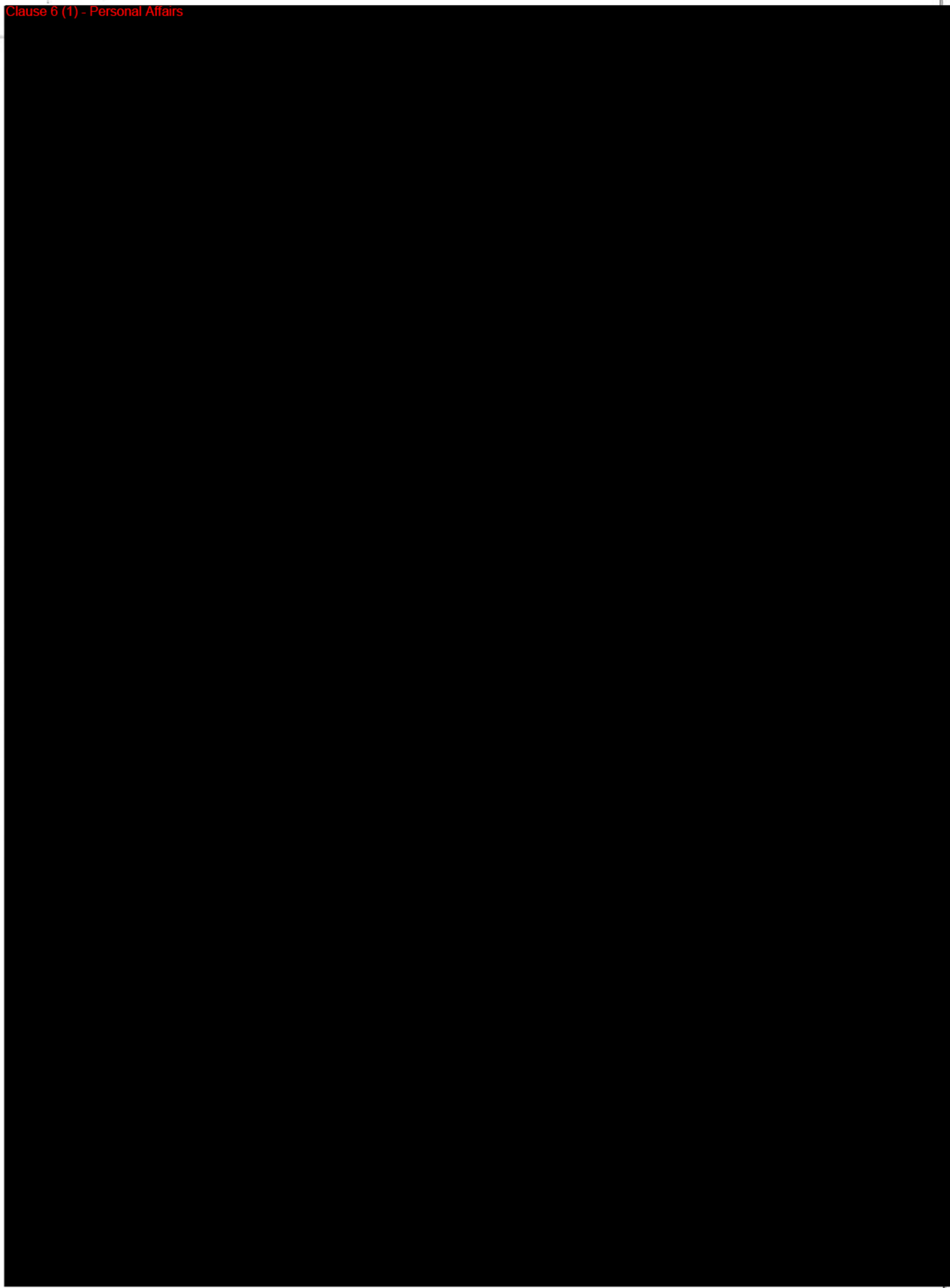


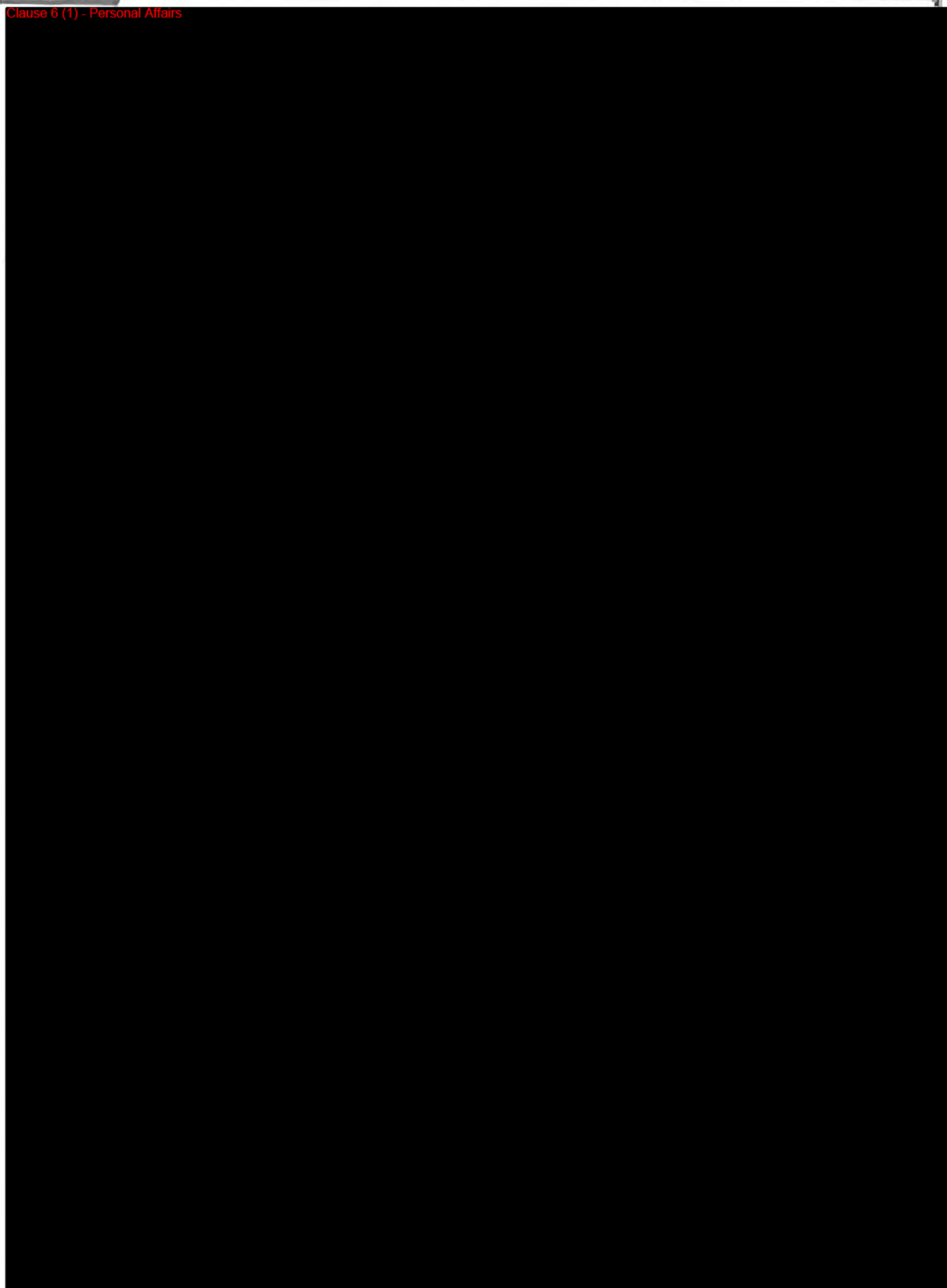


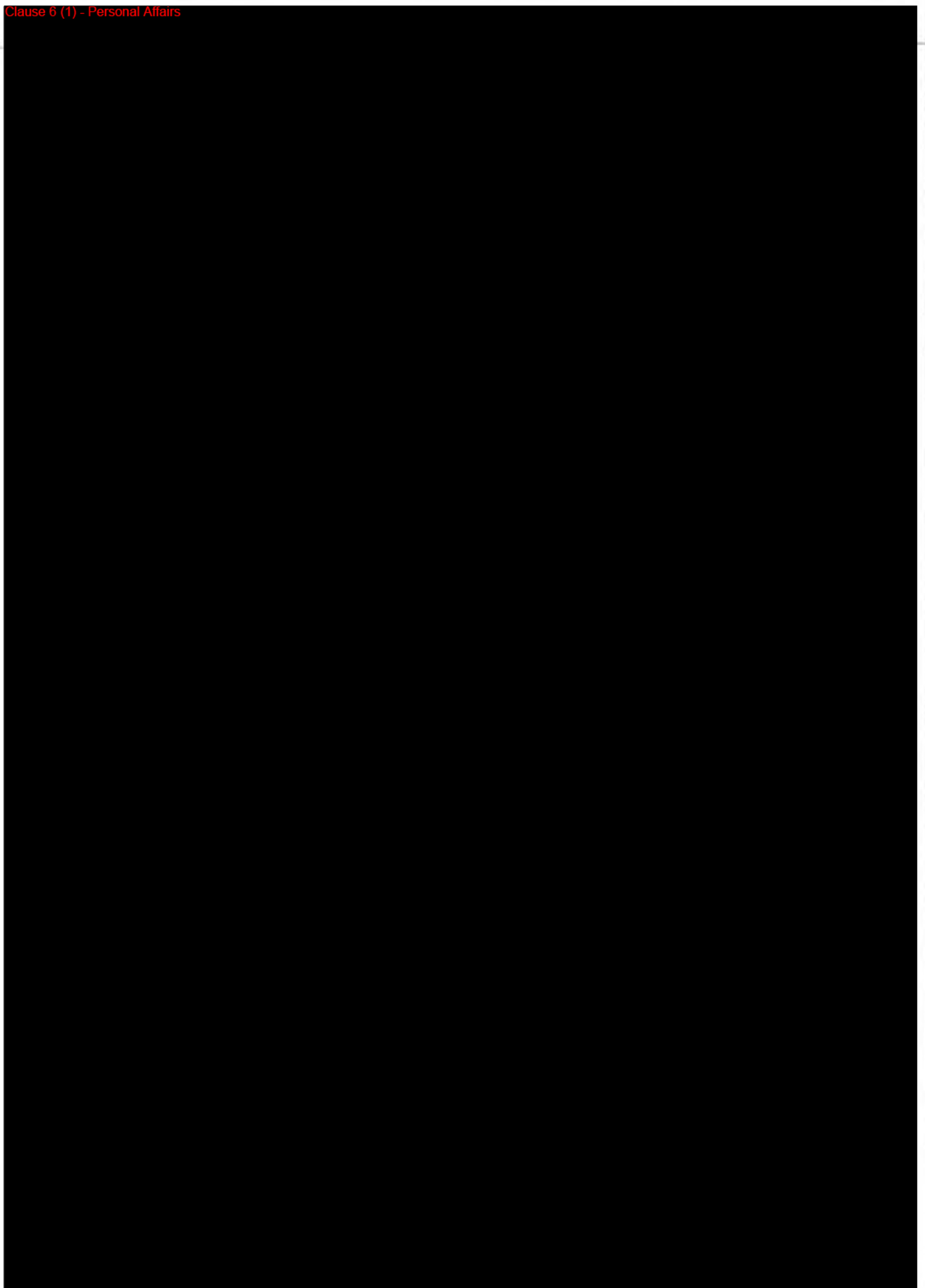




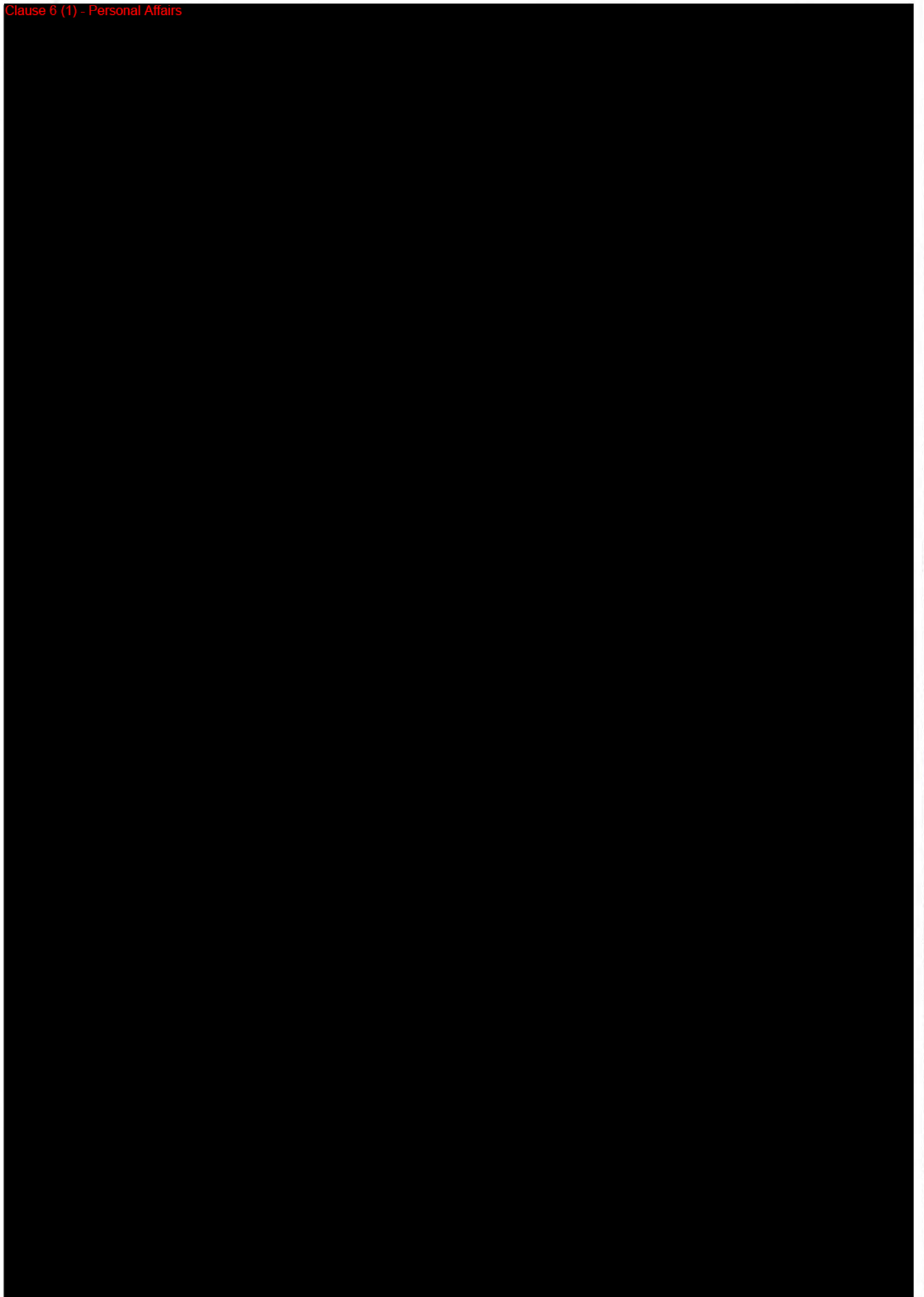


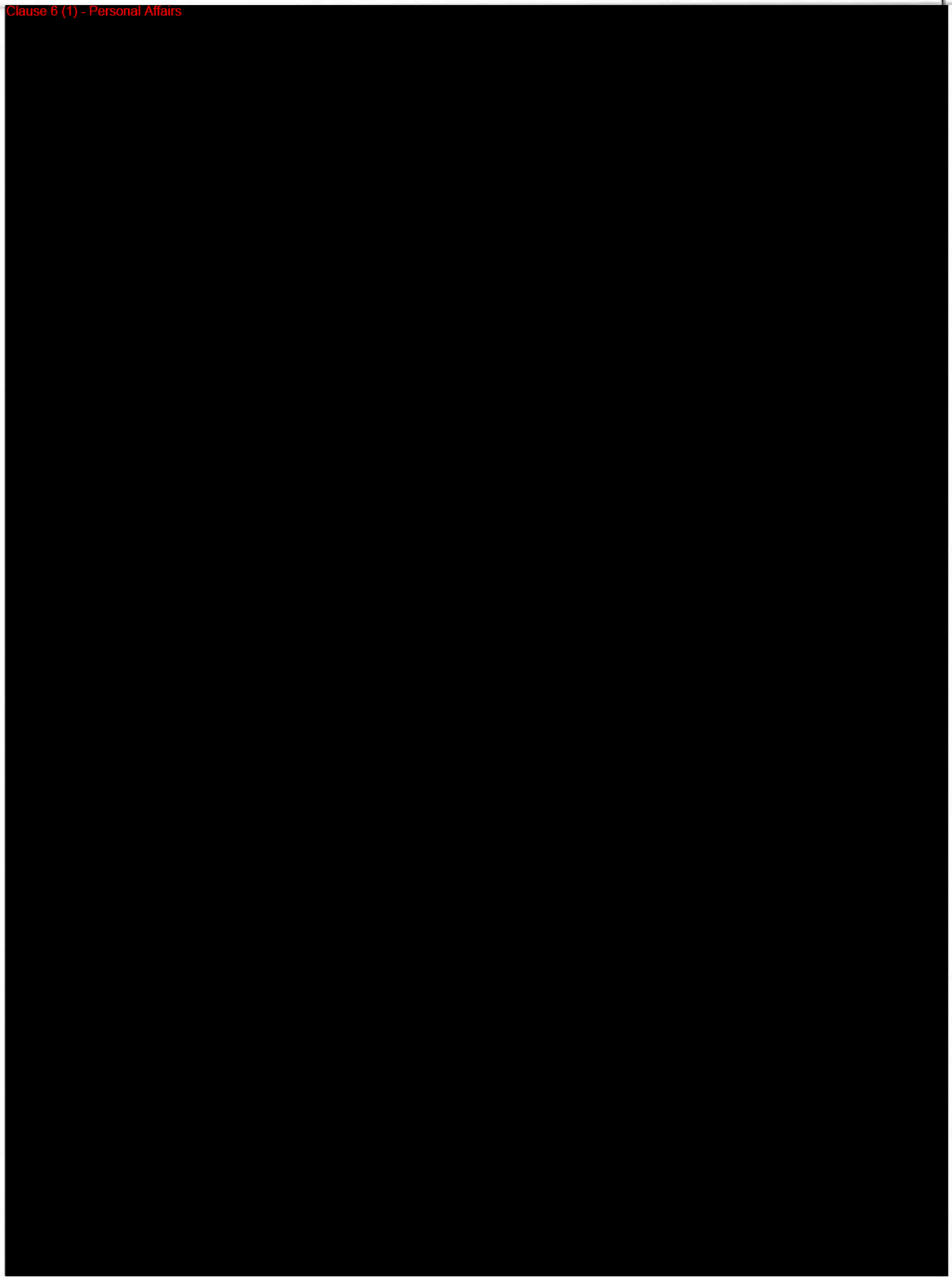


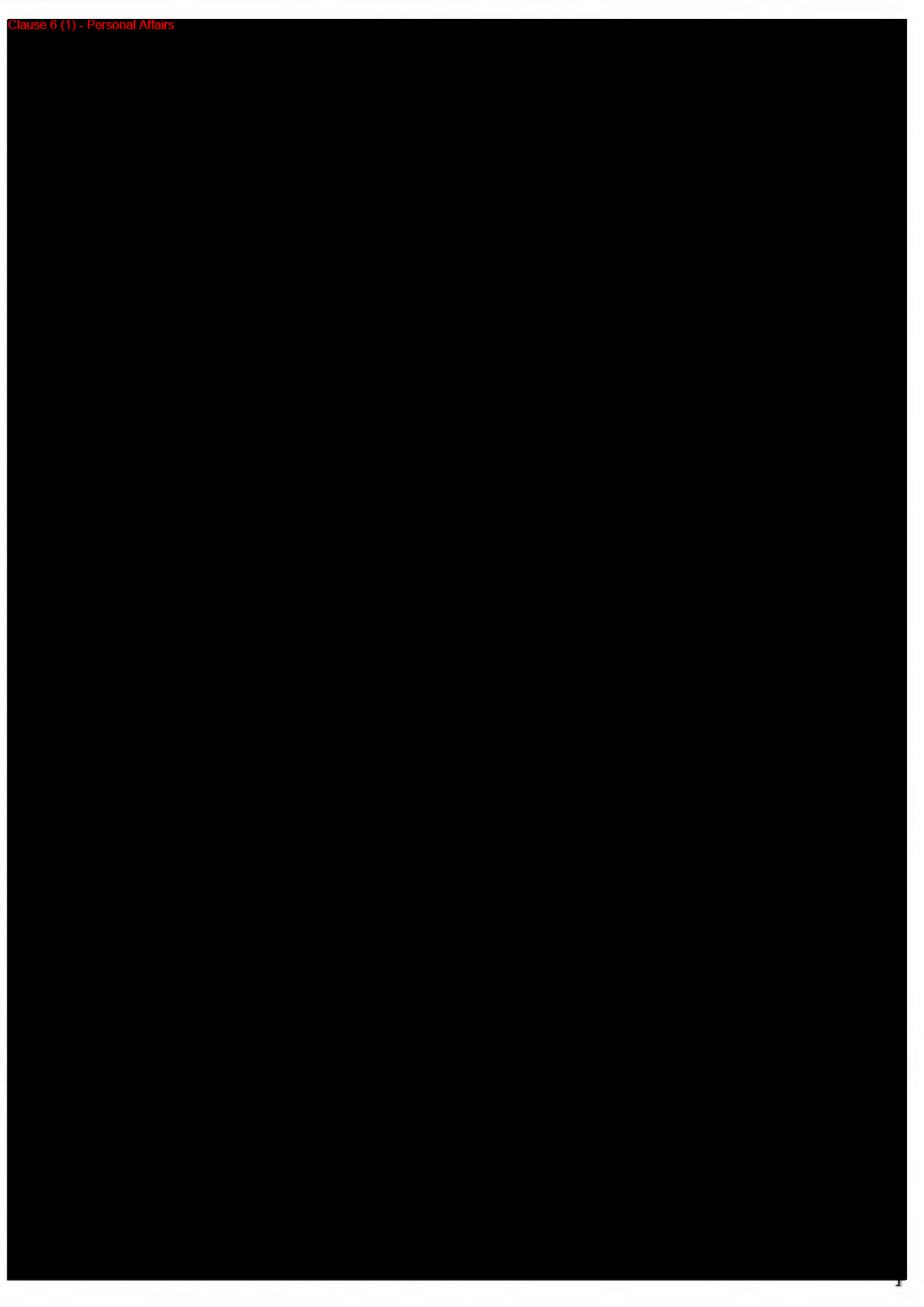














Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, <sup>Tom</sup>

I write to you on behalf of Mr Clause 6 (1) - Personal Affairs

Mr Clause 6 (1) - Personal is concerned with a red turning light located at the intersection of Grand Junction Road and Reservoir Road, Hope Valley.

Please find enclosed correspondence provided to me by Mr Clause 6 (1) - Personal concerning this matter.

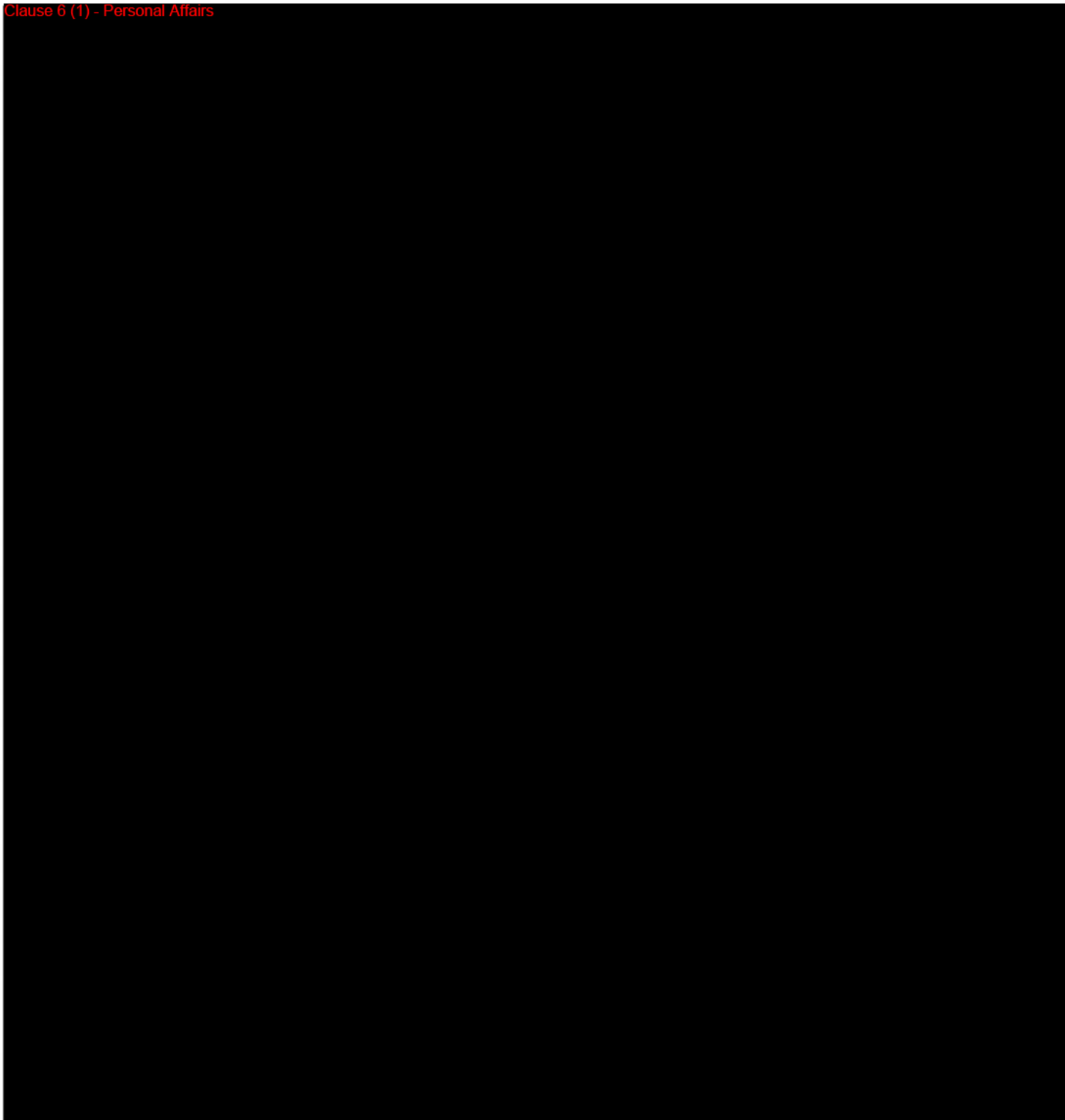
I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

**Olivia Savvas MP**  
Member for Newland

28 April 2023



**From:** Antonopoulos, Nick (DIT) <Nick.Antonopoulos@sa.gov.au>  
**Sent:** Tuesday, May 2, 2023 1:40 PM  
**To:** Wilson, Claire (DIT) <Claire.Wilson3@sa.gov.au>  
**Subject:** Fwd: Trailer registration for the [Redacted] Clause 6 (1) - Personal Affairs

OFFICIAL

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**From:** Antonopoulos, Nick (DIT) <Nick.Antonopoulos@sa.gov.au>  
**Sent:** Tuesday, May 2, 2023 1:34 pm  
**To:** Newland EO <Newland@parliament.sa.gov.au>  
**Subject:** RE: Trailer registration for the [Redacted] Clause 6 (1) - Personal Affairs

OFFICIAL

Hi Sav and Ulian

Apologies for late reply. I thought we got back to you but have not.

Mr [Redacted] Clause 6 (1) - Personal Affairs was contacted by the Department for Infrastructure and Transport Registration and Licensing Policy team (DIT R&L) after receiving your request for assistance to discuss the matter.

Mr [Redacted] Clause 6 (1) - Personal Affairs advised he attended the Modbury Customer Service Centre and was advised he needed an Australian Business Number. DIT R&L Policy confirmed the eligibility of the [Redacted] Clause 6 (1) - Personal Affairs to obtain a client number and Mr [Redacted] Clause 6 (1) - Personal Affairs will re-attend the Modbury Customer Service Centre.

As the [Redacted] Clause 6 (1) - Personal Affairs is categorised as a non-profit organisation, they are eligible to apply for a South Australian client number. To apply for a client number, the organisation will need to present the following to a Service SA Customer Service Centre:

- 1. Application for a Client Number
- 2. Certificate of Incorporation issued under the Associations Incorporation Act 1985
- 3. Evidence of address (i.e. current council rates notice, utilities notice (up to 12 months old), telephone, gas or electricity bill (up to six months old))
- 4. Written authorisation on letterhead for the person presenting, authorising them to conduct business on behalf of the organisation, signed by a person that holds an appropriate position within the Club

DIT R&L Policy has also provided Mr [Redacted] Clause 6 (1) - Personal Affairs feedback to Service SA.

I hope this reply is of assistance.

Many thanks  
Nick

**From:** Newland EO <Newland@parliament.sa.gov.au>  
**Sent:** Thursday, 27 April 2023 1:07 PM  
**To:** Antonopoulos, Nick (DIT) <Nick.Antonopoulos@sa.gov.au>  
**Cc:** DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>  
**Subject:** RE: Trailer registration for the [Redacted] Clause 6 (1) - Personal Affairs

Dear Nick,

I hope this email finds you well. I was wondering if you have an update on this constituent enquiry?

Sincerely,

**Ulian Cox** | *Electorate Officer*

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

[Oliviasavvasnewland](#)

**From:** Newland EO <[Newland@parliament.sa.gov.au](mailto:Newland@parliament.sa.gov.au)>

**Sent:** Thursday, 16 March 2023 1:03 PM

**To:** Antonopoulos, Nick (DIT) <[Nick.Antonopoulos@sa.gov.au](mailto:Nick.Antonopoulos@sa.gov.au)>

**Cc:** Cox, Ulian <[Ulian.Cox@parliament.sa.gov.au](mailto:Ulian.Cox@parliament.sa.gov.au)>

**Subject:** Trailer registration for the Clause 6 (1) - Personal Affairs

Hi Nick

Hope you are well.

Our office was contacted by Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs He advised that the Club is having trouble with transferring the registration of a trailer to the Club. They were told by the Motor Registration Department that the Club needs to provide an ACN number which they do not obtain. They don't understand why they need an ACN number as Clause 6 (1) - Personal Affairs have not needed to provide one when registering their trailers.

The Club has an ABN number, and the trailer is currently personally registered to their Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs

Are you happy to assist the Club? Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs

Kind regards

**Sav Ly** | *Office Manager*

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

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Hon Tom Koutsantonis MP  
Minister for Energy and Mining  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, *Tom*

I write to you on behalf of Ms Clause 6 (1) - Personal Affairs St Agnes.

Ms Clause 6 (1) - Personal is concerned with the number of electricity outages occurring on her street since November last year.

Ms Clause 6 (1) - Personal has requested an investigation into the matter.

Please find enclosed correspondence provided to me by Ms Clause 6 (1) - Personal concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Ms Clause 6 (1) - Personal Affairs

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

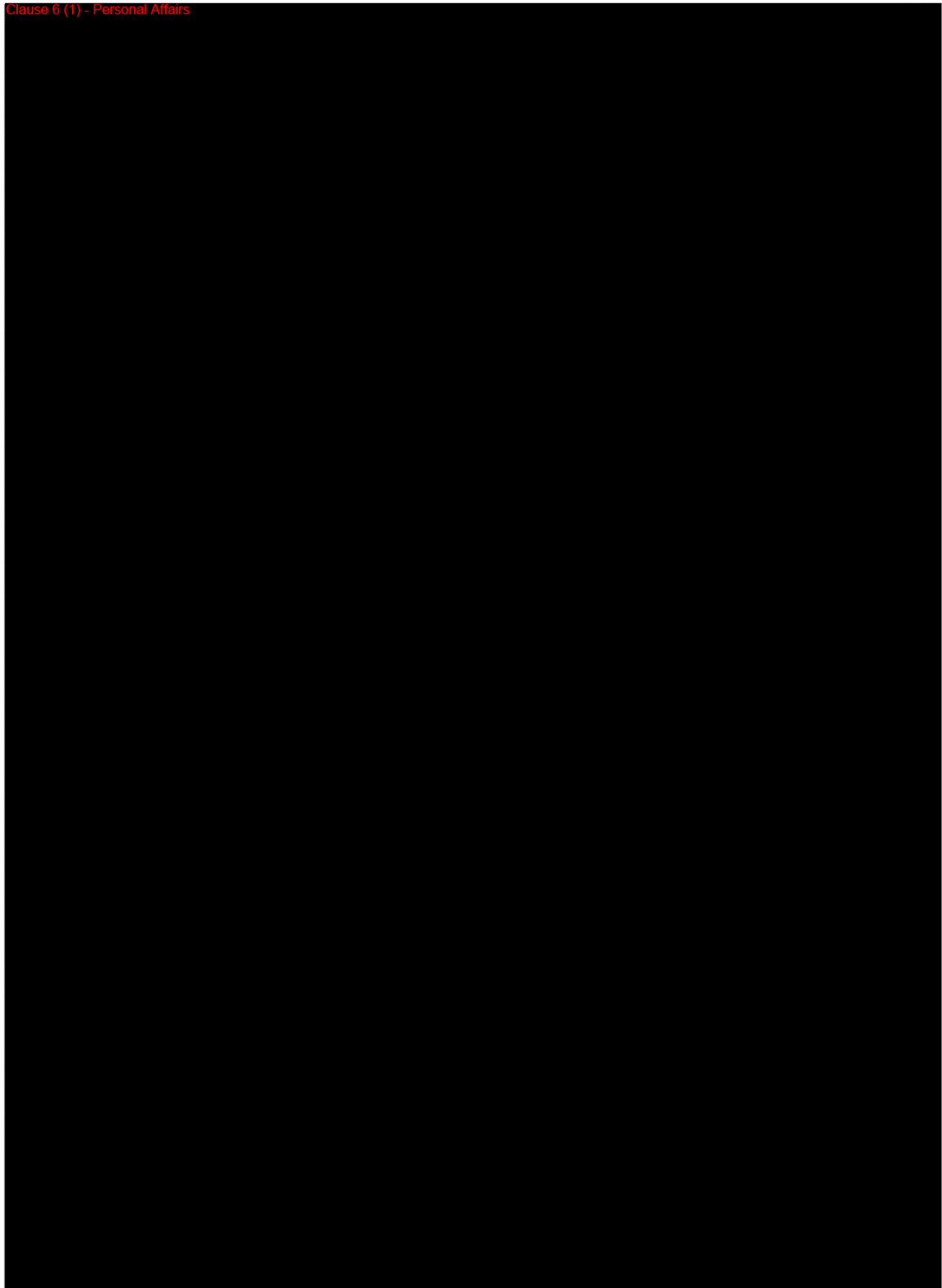
Yours sincerely,

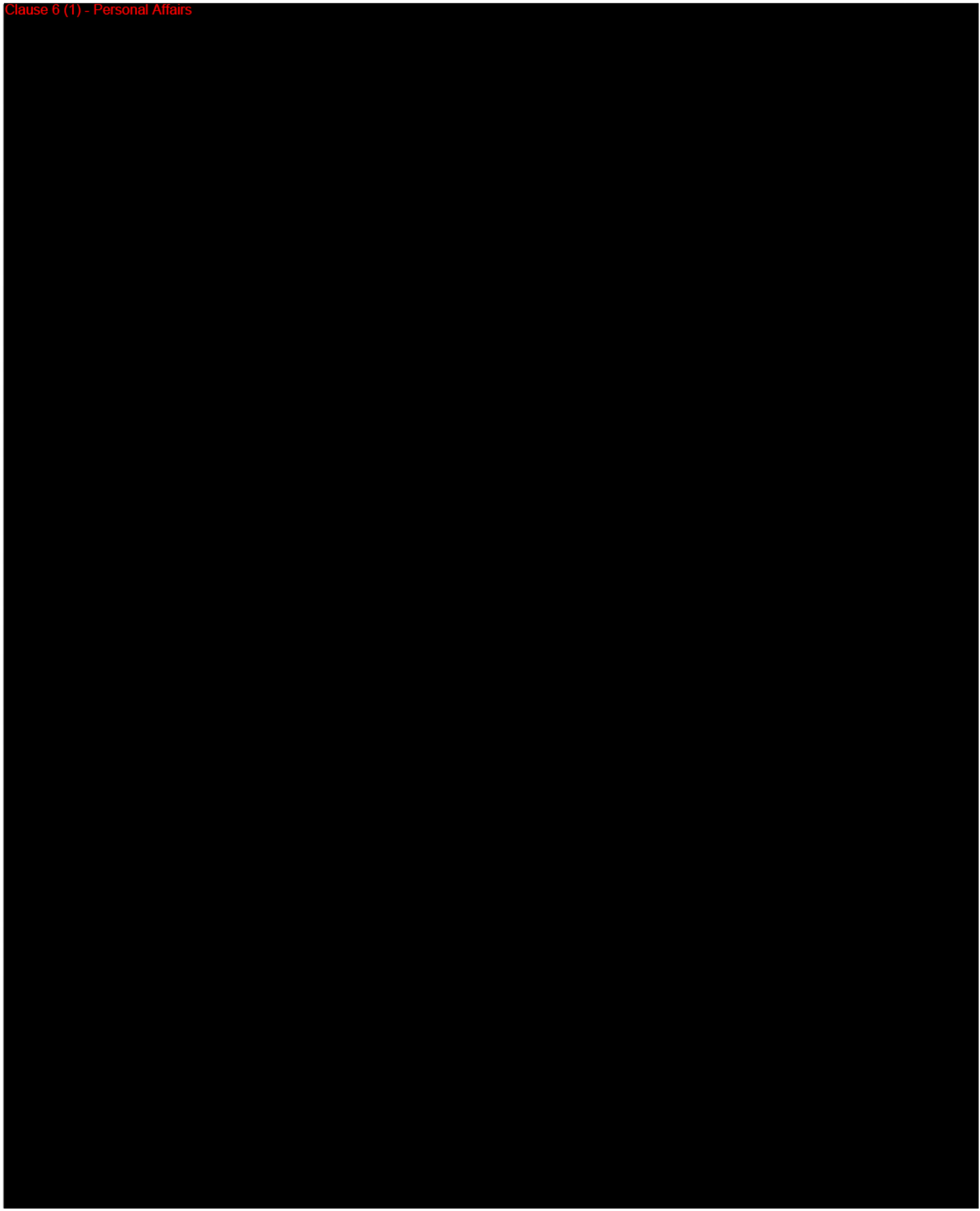
*Olivia Savvas*

**Olivia Savvas MP**  
*Member for Newland*

| May 2023









Hon Tom Koutsantonis MP  
Minister for Infrastructure and Transport  
GPO Box 1533  
ADELAIDE SA 5001

By Email: [minister.koutsantonis@sa.gov.au](mailto:minister.koutsantonis@sa.gov.au)

Dear Minister, *Tom*

I write to you on behalf of a local constituent, Mr Clause 6 (1) - Personal Affairs

Mr Clause 6 (1) - Personal Affairs is concerned with the new timetable changes to the public transport network, particularly the termination of bus route 507.

Please find enclosed correspondence provided to me by Mr Clause 6 (1) - Personal Affairs concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Mr Clause 6 (1) - Personal Affairs

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Yours sincerely,

**Olivia Savvas MP**  
Member for Newland

*S* May 2023



**From:** Newland EO <Newland@parliament.sa.gov.au>  
**Sent:** Friday, May 12, 2023 4:45 PM  
**To:** Knapp, Evan (DIT) <evan.knapp@sa.gov.au>  
**Cc:** DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>  
**Subject:** 23MIT7611 - Incoming

Hi Evan,

I was wondering if you might have any updates surrounding the shortfall of funding for the Amy Gillett Bikeway?

Here's an InDaily article on the matter [Hills bikeway taken for funding ride \(indaily.com.au\)](https://indaily.com.au/news/south-australia/hills-bikeway-taken-for-funding-ride)

Many thanks,

**Ulian Cox | Electorate Officer**

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

  [Oliviasavvasnewland](https://www.facebook.com/OliviaSavvasNewland)

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**From:** Newland EO <Newland@parliament.sa.gov.au>  
**Sent:** Monday, May 15, 2023 1:15 PM  
**To:** DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>  
**Subject:** 23MIT7637 - Incoming

Dear Minister,

I hope this email finds you well. I am writing on behalf of Banksia Park.

Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs

Friends of the Overland. The Facebook page for the group has reached over 500 members.

Clause 6 (1) - Personal Affairs

to celebrate this milestone, is seeking a letter of congratulations from the relevant State Minister responsible for the Overland passenger service.

Clause 6 (1) - Personal Affairs

If this letter can be procured that would be greatly appreciated. If you have any questions, please don't hesitate on contacting us back on (08) 8264 4482, alternatively, [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Sincerely,

**Ulian Cox | Electorate Officer**

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND

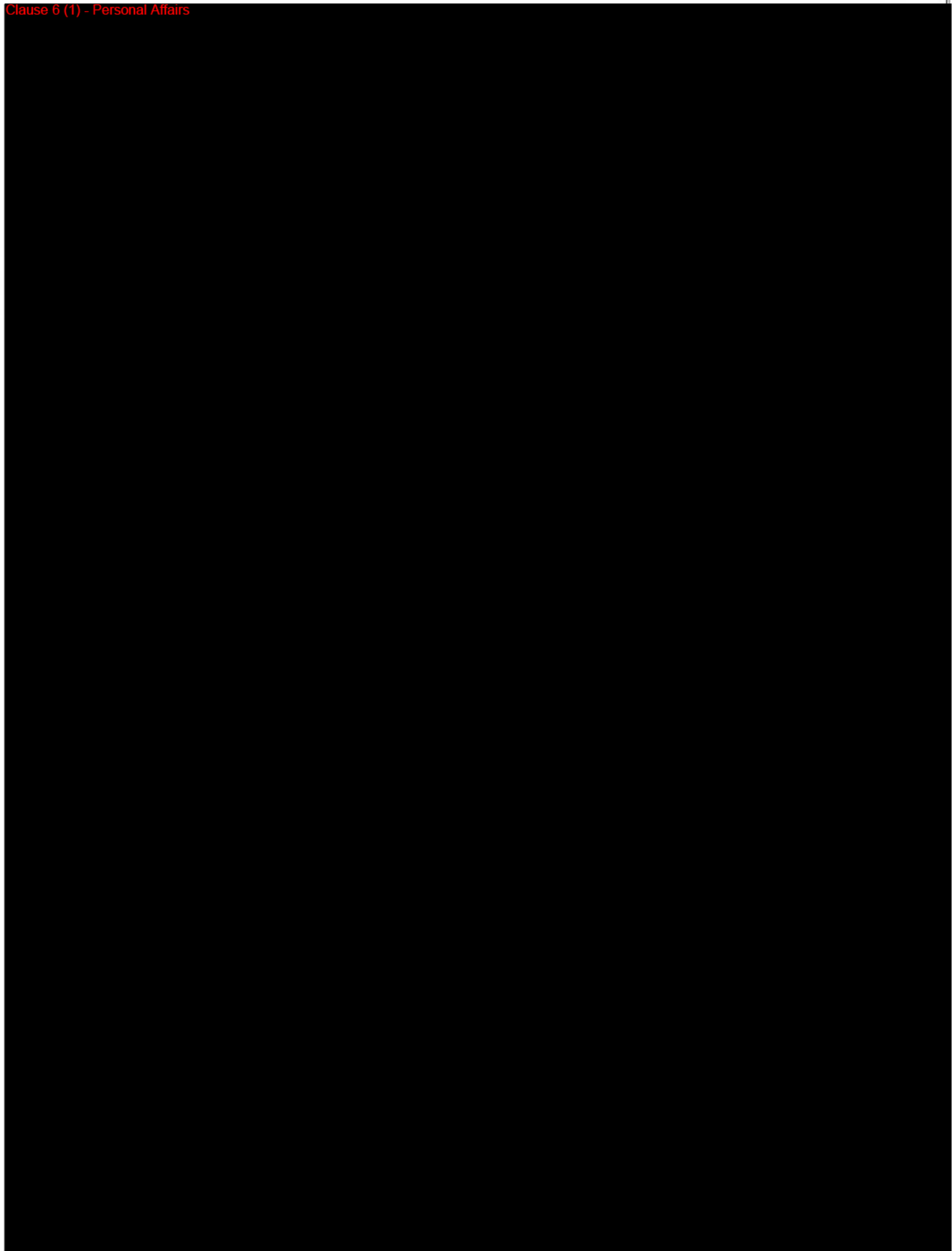


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[Oliviasavvasnewland](#)

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**From:** Knapp, Evan (DIT) <evan.knapp@sa.gov.au>  
**Sent:** Friday, May 26, 2023 10:00 AM  
**To:** Newland EO <Newland@parliament.sa.gov.au>  
**Cc:** DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>  
**Subject:** 23MIT7874 - Minister Koutsantonis - Constituent Enquiry of [Redacted] 250523

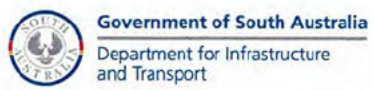
OFFICIAL

Hi Ulian,

It appears that Nick Antonopolous from our office has the background on this one – I’ve passed all the relevant details on to him to action.

**Evan Knapp** (He/Him)  
 Senior Adviser, Infrastructure

Ministerial Office of the Hon. Tom Koutsantonis MP  
 Minister for Infrastructure & Transport  
 Minister for Energy & Mining



T 08 (08) 7133 1110 • M [Redacted]  
 Kaurna Country  
 Level 14, 83 Pirie Street, Adelaide • GPO Box 1533, Adelaide SA 5001



The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

We are committed to creating a diverse and inclusive culture where everyone is valued and respected.

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**From:** Newland EO <Newland@parliament.sa.gov.au>  
**Sent:** Thursday, 25 May 2023 4:13 PM  
**To:** Knapp, Evan (DIT) <evan.knapp@sa.gov.au>  
**Cc:** DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>  
**Subject:** Minister Koutsantonis - Constituent Enquiry of Jessica Boyd - 250523

Dear Evan,

I hope this email finds you well. Please find attached correspondence from Ms [Redacted] Modbury.

Ms [Redacted] has expressed concerns over the daily disruptions caused at the new Tea Tree Plaza Park’n’Ride redevelopment for nearby residents.

Ms [Redacted] alludes to the constant vibrations and concrete dust entering her property, causing angst for her asthmatic child.

Ms [Redacted] received correspondence from the Department informing her of a temporary change to the start time for construction from 6:10am to 4:30am (on specific dates).

Ms [Redacted] has requested for minor changes can be made to address her concerns (as mentioned in the correspondence).



If you have any questions, please don't hesitate on contacting us back on (08) 8264 4482, alternatively, [newland@parliament.sa.gov.au](mailto:newland@parliament.sa.gov.au).

Sincerely,

**Ulian Cox** | *Electorate Officer*

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

  [Oliviasavvasnowland](#)

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**From:** Newland EO <Newland@parliament.sa.gov.au>  
**Sent:** Monday, May 29, 2023 4:43 PM  
**To:** DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>  
**Subject:** 23MIT7923 : parking issues at bus stop 62

Dear Minister's Office,

Please find below correspondence regarding local constituent, Mr [REDACTED] Fairview Park.

Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs

Sincerely,

**Ulian Cox | Electorate Officer**

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

[Olviasavvasnewland](#)

**From:** Newland EO <Newland@parliament.sa.gov.au>  
**Sent:** Monday, May 29, 2023 1:05 PM  
**To:** Antonopoulos, Nick (DIT) <Nick.Antonopoulos@sa.gov.au>  
**Cc:** Newland EO <Newland@parliament.sa.gov.au>  
**Subject:** FW: parking issues at bus stop 62

Hi Nick,

Just checking whether you have given any consideration to the enquiry below or whether you have an update that I can provide to the resident.

Thanks,

**Sav Ly | Office Manager**

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

[Olviasavvasnewland](#)

**From:** Newland EO  
**Sent:** Monday, May 22, 2023 12:34 PM  
**To:** Antonopoulos, Nick (DIT) <[Nick.Antonopoulos@sa.gov.au](mailto:Nick.Antonopoulos@sa.gov.au)>  
**Subject:** FW: parking issues at bus stop 62

Hi Nick,

Hope you and the family are doing well.

Are you able to investigate the matter below regarding a temporary bus stop that has been causing some traffic congestion for residents. It seems like both Council and Adelaide Metro are confused as to who should take responsibility of the issue. Residents are concerned that motorists are not

adhering to the temporary bus sign and parking in the "bus zone" which prevent buses from making their routine stop.

The resident is happy for the stop to remain but would like better signage installed to ensure motorists do not park in the "bus zone."

I've also attached responses from Adelaide Metro and Tea Tree Gully.

Hopefully, you can clear things up.

Kind regards,  
**Sav Ly | Office Manager**

**Office of Olivia Savvas MP**  
MEMBER FOR NEWLAND



**Olivia Savvas MP**  
MEMBER FOR NEWLAND



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Clause 6 (1) - Personal Affairs

