



**Government
of South Australia**

23MIT5007

**Office of the
Minister for Infrastructure
and Transport
Minister for Energy and
Mining**

Level 14, 83 Pirie Street
Adelaide SA 5000

GPO Box 1533
Adelaide SA 5001

Tel 08 7133 1100

minister.koutsantonis@sa.gov.au

Hon Heidi Girolamo MLC
Girolamo.office@parliament.sa.gov.au

Dear Ms Girolamo

APPLICATION UNDER THE *FREEDOM OF INFORMATION ACT 1991*

I refer to your application made under the *Freedom of Information Act 1991* (the Act), dated 3 January 2023.

Your application seeks access to:

“All correspondence received from the Member for Gibson, Sarah Andrews MP, and any responses (Member initiated) and correspondence sent by the Minister to the Member (Minister initiated) including responses to that correspondence. The correspondence in scope is correspondence relating to the Minister’s portfolios”, between 1/12/2022 to 3/12/2022.

An extension was sought to the 22 February 2023.

The purpose of this letter is to advise you of my determination. An extensive search was conducted within this office. A total of 16 documents were identified as answering the terms of your application.

I grant you access in part to 16 documents; copies of which are enclosed.

Documents Released in Part

Documents 1 – 16 are all released in part as they contain the name of a constituent within the Gibson electorate office and if released would involve the unreasonable disclosure of personal information. I therefore determine this information exempt pursuant to clause 6 to the FOI Act.

Exemption

Clause 6 – Documents affecting personal affairs

- (1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

Please note, in compliance with Premier and Cabinet Circular PC045 - *Disclosure Logs for Non-Personal Information Released through Freedom of Information* (PC045), details of your FOI application, and the documents to which you are given access, will be published in the agency's disclosure log. A copy of PC045 can be found at the following address: <https://dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>. Please visit the website for further information.

No fees and charges are payable for this application.

If you are unhappy with this determination you are entitled to apply for an internal review, in accordance with section 29 of the FOI Act. To make an internal review application, please either write a letter or complete *Application for Review of Determination* form, to the Principal Officer of this agency, the Hon Tom Koutsantonis MP, within 30 (calendar) days after you receive this letter.

If you require any further information, please contact Vicky Cathro on (08) 7133 1100.

Yours sincerely



Carly McNeill
Accredited FOI Officer

8 / 3 /2023

Schedule of Documents

23MIT5007 - Correspondence between Minister Koutsantonis and the Member for Gibson

Doc. No.	Date	Description of Document	# of pages	Determination Recommendation	Exemption Clause	Reason
1	21/12/2022	Final letter	2	Released in part	6(1) - Unreasonable disclosure of personal affairs	
2	21/12/2022	Final letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
3	21/12/2022	Final letter	5	Released in part	6(1) - Unreasonable disclosure of personal affairs	
4	20/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
5	20/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
6	16/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
7	16/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
8	14/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
9	13/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
10	13/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
11	9/12/2022	Incoming letter	2	Released in part	6(1) - Unreasonable disclosure of personal affairs	

Schedule of Documents

Doc. No.	Date	Description of Document	# of pages	Determination Recommendation	Exemption Clause	Reason
12	9/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
13	6/12/2022	Incoming letter	3	Released in part	6(1) - Unreasonable disclosure of personal affairs	
14	6/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
15	6/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
16	5/12/2022	Incoming letter	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	

RELEASE IN PART

The Hon Tom Koutsantonis MP



Government
of South Australia

22MIT4307

Minister for Infrastructure
and Transport

Minister for Energy and
Mining

Level 14, 83 Pirie Street
Adelaide SA 5000

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Adelaide SA 5001

Tel 08 7133 1100

minister.koutsantonis@sa.gov.au

Ms Sarah Andrews MP
Member for Gibson

gibson@parliament.sa.gov.au

Dear Ms Andrews

A handwritten signature in blue ink that reads 'Sarah'.

Thank you for your letter dated 18 November 2022, on behalf of Mr [REDACTED] about road construction works on the Augusta Highway between Port Wakefield and Port Pirie.

The Australian and South Australian Governments have committed \$155 million to the South Australian Rural Roads Safety Package, on an 80:20 basis, focused on road safety outcomes on the regional and rural South Australian road transport network.

As part of this package two southbound overtaking lanes are being constructed, north of Lochiel, and between Redhill and Snowtown.

The Department for Infrastructure and Transport (the Department) advises that the Port Wakefield to Port Augusta Alliance (PW2PA) are undertaking these works and that pavement sealing works on the overtaking lane north of Lochiel will be undertaken when drier and warmer weather provides suitable minimum ground temperatures. In the interim, speed restrictions and barriers are in place, retaining the existing one lane of traffic in each direction. Pavement sealing work is expected to be undertaken in early 2023, weather permitting.

Works on the overtaking lane between Snowtown and Redhill have recently commenced on site with completion expected, mid-2023, weather permitting.

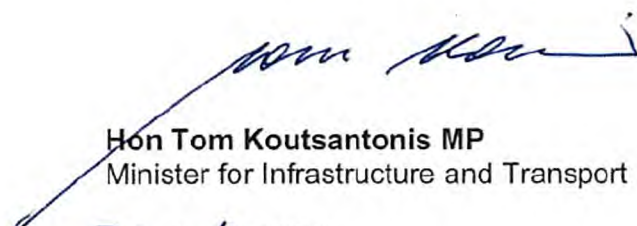
In addition, the Australian and South Australian governments have jointly committed \$260 million (80:20) for the Augusta Highway Duplication Project which will provide dual, two-lane carriageways between the Augusta Highway intersection with Copper Coast Highway and Lochiel. Works are currently underway and are expected to be completed in 2024.

While the impact of construction works on the road network is acknowledged, please be assured that every effort is made to minimise disruption to the travelling public, as much as practically possible.

Should Mr [REDACTED] require any further information the project team can be contacted by telephone 1300 161 407 or email enquiries@pw2pa.com.au.

The co-operation and patience of the travelling public, while these important works are undertaken is appreciated.

Yours sincerely



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

21 / 12 / 2022

The Hon Tom Koutsantonis MP



Government of South Australia

Minister for Infrastructure and Transport
Minister for Energy and Mining

Level 14, 83 Pirie Street
Adelaide SA 5000
GPO Box 1533
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22MEM3780

Ms Sarah Andrews MP
Member for Gibson
Level 2, 1 Milham Street
OAKLANDS PARK SA 5046

gibson@parliament.sa.gov.au

Dear Ms Andrews *Sarah,*

Thank you for your correspondence dated 21 October 2022 and updated on 9 December 2022, on behalf of your constituent, Mr [redacted] in relation to his [redacted]

I appreciate Mr [redacted] taking the time to provide the information about this advanced technology for energy and water generation in our rapidly changing utilities sector.

Whilst the Department of Energy and Mining (Department) does not currently have any grant funding programs open, I wish to advise that the Office of the South Australian Chief Entrepreneur (OSACE) can assist with facilitating connections for people wanting to bring their ideas to market. Further information is available online at www.chiefentrepreneur.sa.gov.au or via email at osace@sa.gov.au

The Department has taken the opportunity to send his request and attached information through to Dr Judy Halliday, the Chief Operating Officer of OSACE, for further consideration.

I also recommend Mr [redacted] review information available on the following topics at bit.ly/DIS_Innovation.

- **Research and Innovation Fund** – The fund supports researchers, entrepreneurs and businesses to accelerate their progress.
- **Future Industries eXchange for Entrepreneurship (FIXE)** – A nexus for connecting and building the entrepreneurial ecosystem and a showcase of South Australian people, businesses and ideas.

Yours sincerely

Tom Koutsantonis

Hon Tom Koutsantonis MP
Minister for Energy and Mining

21 / 12 / 2022

The Hon Tom Koutsantonis MP



Government of South Australia

Minister for Infrastructure and Transport

Minister for Energy and Mining

Level 14, 83 Pirie Street
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22MEM4261

Ms Sarah Andrews MP
Member for Gibson
L2, 1 Milham Street
OAKLANDS PARK SA 5046

gibson@parliament.sa.gov.au

Dear Ms Andrews *Sarah,*

Thank you for your correspondence dated 15 November 2022 and 9 December 2022, on behalf of Ms **Clause 6 (1) - Personal Affairs** in relation to power outages from recent storm.

As you are aware, on 12 November 2022 a severe storm passed across the populated areas of South Australia. This resulted in over 160,000 customers losing power, as trees and tree limbs fell on to powerlines and other electricity infrastructure. The damage from this storm was severe, with some 500 power lines down.

Separately, an electricity transmission tower near Taillem Bend was felled by the storm.

The scope of these repairs was a significant challenge to SA Power Networks, and they arranged for crews to be flown in from interstate to aid in the repair works.

While storm damage to powerlines can be mitigated by burying the powerlines underground, the cost of this would be very high.

The costs of building and maintaining the SA Power Networks distribution network are funded by all customers through their electricity bills. Undergrounding of the network would be cost prohibitive and would result in a very large increase to the bills of South Australians. This approach is not recommended by the Australian Energy Regulator as an efficient use of the funds provided to SA Power Networks for construction and maintenance of their network.

Ms **Clause 6 (1) - Personal Affairs** has raised concerns about the care of the elderly during the storm; and whether the State Government or other agencies perform welfare checks on community members who are disadvantaged, require special medical needs, or live alone.

Any person with special needs may contact SA Power Network to discuss their circumstance and to register their home address for assessment of power supply requirement to their home. SA Power Networks operates under a customer charter which includes making provision for vulnerable customers. These include customers reliant on life-support equipment which is powered by electricity, and people who are isolated, disabled, aged or have other circumstances requiring particular consideration.

The Essential Services Commission of South Australia (ESCOSA) has also established the Guaranteed Service Level (GSL) Scheme with energy providers.

The GSL scheme acknowledges the inconvenience customers experience when SA Power Networks does not meet its service obligations. Persons who have experienced very long or frequent power outages, may be eligible for a GSL payment. Attached is a fact sheet which explains the GSL scheme – but please note events beyond SAPN control such as outages from storm damage are generally exempt from compensation.

The Department of Human Services may also provide other assistance and services to support persons with special needs.

You have asked whether the City of Marion have applied for any project proposals to the Power Line Environment Committee (PLEC) to underground power lines in the suburb of Sturt.

The State Government currently has in place some energy program initiatives under the *Electricity Act 1996* that works closely across government agencies, local government and the wider community to prioritise areas where undergrounding of power lines may improve safety and benefit to the community.


PLEC oversees the scheduling of an undergrounding of powerline program with a budget of approximately \$7.6 million a year. Local councils may apply for eligible project proposals to seek PLEC funding contribution towards the undergrounding of power lines. Councils are required to cover one third of the total costs in any given project they propose to PLEC.

Recent PLEC projects approved in the City of Marion to underground power lines are at Alawoona Avenue (Stages 1 & 2), Marion. The State Government has previously supported funding towards another nine projects from the City of Marion between 1990 and 2011 to underground power lines. One project included Sturt Road, Marion.

I am advised by PLEC that a wide-scale undergrounding of power lines across the state will not be economically viable, given the cost would be around \$74 billion dollars for the state to do so. The undergrounding of a small section within council district areas via the PLEC scheme (on limited funds) will not greatly reduce the risk of power outages in extreme weather events in South Australia.

Other strategies are required in a broader scheme between state and Commonwealth to manage energy security risks through a collaborative approach and the available energy network system to properly address the impacts from severe weather events and emergency response planning.

Yours sincerely



Hon Tom Koutsantonis MP
Minister for Energy and Mining

21 / 12 / 2022

Att.



Electricity

Fact Sheet



Changes to SA Power Networks' Guaranteed Service Level (GSL) scheme from 1 July 2020

What is the GSL scheme?

SA Power Networks is required to automatically make payments to its customers when certain¹ service levels are not met under its Guaranteed Service Level (GSL) scheme

From 1 July 2020, GSL payments will be made to customers that experience the following service issues:

GSL category	Amount (GST inc)
Total annual duration of supply interruption > 20 and ≤ 30 hours	\$100
Total annual duration of supply interruption > 30 and ≤ 60 hours	\$150
Total annual duration of supply interruption > 60 hours	\$300
Frequency of supply interruptions > 9 interruptions pa	\$100
Promptness of providing infrastructure to enable a new connection – within 6 business days	\$65 per day to a max. of \$325
Timeliness of street light repairs – metropolitan areas – within 5 business days	\$25 per 5 business day period
Timeliness of street light repairs – country (all other areas) – within 10 business days	\$25 per 10 business day period

The GSL scheme is funded by all of SA Power Networks' customers. Payment amounts have been set at a level to acknowledge the inconvenience customers experience with these service issues, rather than providing 'insurance-style' compensation for any loss or damage that a customer may suffer. This helps control the costs of the scheme.

SA Power Networks has a separate compensation scheme that may be able to assist customers who have suffered loss or damage. However, there are limitations on the payments made under this scheme (further details are provided overleaf).

Some interruptions are excluded from the GSL scheme

SA Power Networks does not need to make GSL payments for the following types of interruptions:

- ▶ transmission and generation failures
- ▶ disconnections required in an emergency situation (for example, a bushfire)
- ▶ faults that are caused by, and only affect, a single customer
- ▶ momentary interruptions (ie less than three minutes), and
- ▶ planned interruptions (where prior written notice is provided to customers).

GSL payments are also adjusted in situations where SA Power Networks cannot safely access its equipment (eg due to flooding, blocked roads, or an authority preventing access). In these instances, only part of an interruption will be counted when GSL payments are calculated.

¹ SA Power Networks is required to comply with the GSL scheme under the Electricity Distribution Code: <http://bit.ly/ElectricityDistributionCode>

How the GSL scheme will change from 1 July 2020

From 1 July 2020, GSL scheme costs will fall by approximately 40 percent. This equates to an annual contribution of around \$5 per customer.

Total duration of interruption GSL payments will start when a customer experiences more than 20 hours of interruptions over one financial year. This will replace current payments for one-off outages lasting more than 12 hours.

A further flat payment will be made when a customer experiences more than nine individual interruptions in a financial year. This will replace current payments that increase depending on whether a customer experiences more than nine, more than 12 or more than 15 interruptions in a financial year.

GSL payments for timeliness of appointments will be removed from 1 July 2020.

Further information about the current GSL scheme, that will continue to operate until 30 June 2020, is contained in the Commission's [SA Power Networks' GSL scheme Fact Sheet](#).

Why have these changes been made?

Better targeting GSL payments will reduce the costs of the GSL scheme, which customers have told the Commission is important.

The cost of the GSL scheme will be reduced by better targeting the payments to customers experiencing ongoing, persistent reliability issues. GSL payments will no longer be made to customers who typically have average or good reliability, but experience a one-off outage (of less than 20 hours). Scheme costs will be further reduced by changes to GSL payments for frequency of interruptions to electricity supply.

Payments for timeliness of appointments have been removed because SA Power Networks now has few direct appointments with customers, and those that are made are for long windows.

Changes will not affect how quickly power is restored

The redesigned GSL scheme will not affect how quickly SA Power Networks restores power.

When an interruption occurs, SA Power Networks is required to restore supply as soon as possible. It prioritises safety and restoring high voltage lines, critical customers (including communications and water supply), and then turns to parts of the network where it can restore the most customers in the shortest time.

SA Power Networks' customer compensation scheme

As GSL payments do not provide compensation for customers that experience loss or damage, SA Power Networks also has a small-claims compensation scheme.

SA Power Networks may be liable for loss or damage resulting from supply abnormalities or failures caused by its negligence or bad faith. This means SA Power Networks will consider the fair and reasonable costs associated with loss or damage resulting from:

- ▶ incorrect action by SA Power Networks, or
- ▶ failure or inappropriate operation of SA Power Networks' equipment.

SA Power Networks does not compensate customers for any loss or damage that occurs as a result of events or circumstances outside its control. This includes, but is not limited to:

- ▶ impact by a falling tree or part of a tree
- ▶ interference by birds or animals
- ▶ motor vehicles colliding with power poles
- ▶ bushfires lightning, storms, wind-borne debris
- ▶ events caused by pollution, and
- ▶ any third party interference with the electricity system.

In these circumstances, SA Power Networks will advise customers to contact their private insurance companies.

Further information about SA Power Networks' customer compensation scheme is available at www.sapowernetworks.com.au or on 13 12 61.

Energy and Water Ombudsman SA

If you have a concern or are in dispute with SA Power Networks about the operation of the GSL scheme or SA Power Networks' compensation scheme, you should:

- ▶ first ask for your dispute to be escalated within SA Power Networks, then
- ▶ if your dispute remains unresolved, contact the Energy and Water Ombudsman SA.

The Energy and Water Ombudsman SA is an independent, free service for energy and water customers who want to resolve a problem with their provider. If the Energy and Water Ombudsman SA cannot assist you, it will try to find an appropriate contact that can help.

Further information about the Energy and Water Ombudsman SA is available at www.ewosa.com.au or on 1800 665 565.

The Essential Services Commission is an independent statutory authority with functions in a range of essential services including water, sewerage, electricity, gas, rail and maritime services, and also has a general advisory function on economic matters. For more information, visit www.escosa.sa.gov.au.

Essential Services Commission
GPO Box 2605 ADELAIDE SA 5001

Telephone: (08) 8463 4444 E-mail: escosa@escosa.sa.gov.au Web: www.escosa.sa.gov.au

2022MIT0052

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister,

Clause 6 (1) - Personal Affairs of Marion recently attended my community meeting with the Hon Nick Champion MP, Minister for Planning. They raised their concerns regarding the intersection of Pemberton Street and Diagonal Road and cyclists.

The **Clause 6 (1) - Personal Affairs** believe that the intersection of Diagonal Road and Pemberton Street is unsafe as traffic is regularly backed up here. The **Clause 6 (1) - Personal Affairs** believe that the installation of 'Keep Clear' markings at this intersection would improve its safety and enable buses to cross Diagonal Road safely.

Additionally, the **Clause 6 (1) - Personal Affairs** are concerned that drivers do not take enough consideration of cyclists on roads.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON
20/12/2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

SarahAndrewsMP



2022MIT0054

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I have been contacted by Mrs ^{Clause 6 (1) - Personal Affairs} of Sturt regarding a dangerous intersection in my electorate.

Ms ^{Clause 6 (1) - Personal Affairs} travels along Diagonal Road each morning, turns left onto Seacombe Road and then right on to South Road. Ms ^{Clause 6 (1) - Personal Affairs} finds that upon her approach to Seacombe Road cars are queued across Diagonal Road, making it unsafe to cross.

Ms ^{Clause 6 (1) - Personal Affairs} advises that the operation of this intersection between 8am and 9am each morning especially during the school term is severely affected as any turning movements are prevented by the queued traffic.

Ms ^{Clause 6 (1) - Personal Affairs} would like to see additional enforcement action and potentially the painting of 'KEEP CLEAR' markings on the road to allow the intersection to operate as intended.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

20/12/2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046



Sarah Andrews MP
MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, *Tom*

I have been contacted by Ms [REDACTED] of Oaklands Park regarding her concerns with the South Australian Retailer Energy Productivity Scheme (REPS). Ms [REDACTED] would like to utilise the State REPS rebate to subsidise the new hot water pump in her home.

Ms [REDACTED] would like to access the rebate, despite already having her hot water pump installed by a non-registered plumbing organisation. I would appreciate if someone from the Department could contact Ms [REDACTED] directly to explain the REPS eligibility requirements.

Ms [REDACTED] has advised me that she found it challenging to locate REPS service providers. Ms [REDACTED] would also like to see further funding for the REPS program. Ms [REDACTED] also believes that REPS should be more accessible for individuals wanting to utilise the scheme. Ms [REDACTED] would like to know if it is legislated that in order to be granted a rebate you must have work undertaken by an 'obliged activity provider.'

I would appreciate that you investigate this matter and provide a response at the earliest convenience. If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

16/12/2022



2022MIT0053

Sarah Andrews MP
MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I have been contacted by Mr ^{Clause 6 (1) - Personal Affairs} of Sturt regarding an unsafe intersection.


Mr ^{Clause 6 (1) - Personal Affairs} has advised that the line markings at the intersection of Diagonal Road and Sturt Rd adjacent to the Westfield Marion are now non-existent.

Mr ^{Clause 6 (1) - Personal Affairs} advises that this is making the intersection dangerous and would like the line markings to be re-instated as a priority.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.



If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,


Sarah Andrews MP
MEMBER FOR GIBSON

16/12/2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

  SarahAndrewsMP

Authorised by Sarah Andrews MP, L2, 1 Milham Street, Oaklands Park SA 5046. Printed by Copy Print, 182 Brompton Road, Somerton Park SA 5064



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2022MIT0051

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister,

I have been contacted by Mrs [REDACTED] of Marion regarding the intersection of Diagonal Road and Pemberton Street.

Mrs [REDACTED] believes that the intersection of Diagonal Road and Pemberton Street is unsafe as traffic is regularly backed up here. Mrs [REDACTED] believes that the installation of 'Keep Clear' markings at this intersection would improve its safety and enable buses to cross Diagonal Road safely.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

14/12/2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

SarahAndrewsMP



4820

2022MIT0050

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I have been contacted by Mrs [REDACTED] of Oaklands Park regarding verges on roads.

Mrs [REDACTED] believes that all roads, State and Council maintained, should have verges that are planted with trees and shrubs. Mrs [REDACTED] believes that there is no reason for a verge to have rocks or weeds.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

13/12/2022

Cc: City of Marion

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

SarahAndrewsMP



2022MIT0048

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, *Tom*

I have been contacted by Mr **Clause 6 (1) - Personal Affairs** of Marion regarding the safety of Marion Road.

I recently met Mr **Clause 6 (1) - Personal Affairs** while doorknocking and he informed me that he is worried about the number of crashes on Marion Road between Finnis Road and Oaklands Road.

Mr **Clause 6 (1) - Personal Affairs** is concerned that the crash numbers are increasing, particularly on this section of Marion Road and he is concerned for the safety of school students as pedestrians and other road users.

Mr **Clause 6 (1) - Personal Affairs** asks that if crash statistics are increasing, are there any plans to implement new road laws or strengthen the policing of such rules? In addition, Mr **Clause 6 (1) - Personal Affairs** would like to know if there are any plans to modify this section of road to improve the safety of all road users.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

B k 2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046



2022MIT0034

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, *Tom*

I have been contacted by Mr **Clause 6 (1) - Personal Affairs**
Clause 6 (1) - Personal Affairs a resident of North Brighton regarding his company's
Clause 6 (1) - Personal Affairs

Mr **Clause 6 (1) - Personal Affairs** has provided an updated proposal to the **Clause 6 (1) - Personal Affairs**
information that I included with my letter to you on 17 October 2022.

Please find attached the updated correspondence from Mr **Clause 6 (1) - Personal Affairs** including his
proposal for the **Clause 6 (1) - Personal Affairs** and an email containing an explanation of
the changes.

I would appreciate that you investigate this matter and provide a response at the
earliest convenience. Please note, I have also contacted the Hon Susan Close MP,
Deputy Premier and Minister for Climate, Environment and Water with the new
information as I wrote to Minister Close initially in addition to yourself.

If my office can be of assistance in this matter, please call 8377 3500 or email
Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

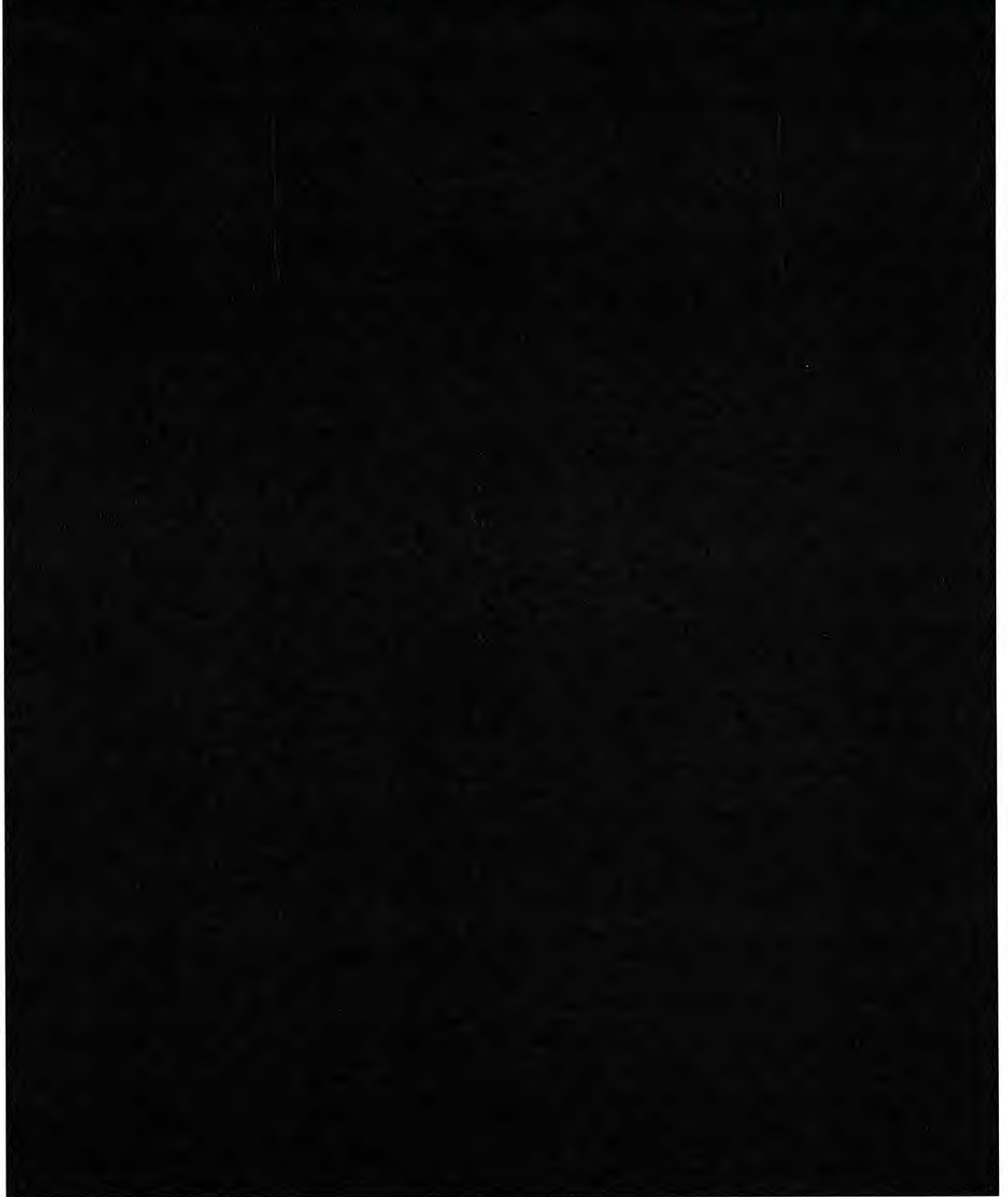
a 17/11/2022

Encl: **Clause 6 (1) - Personal Affairs**
Clause 6 (1) - Personal Affairs

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046



Clause 6 (1) - Personal Affairs



2022MIT0038

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Tom
Dear Minister,

I write further to my letter on 14 November 2022 on behalf of Ms Clause 6 (1) - Personal Affairs of Sturt regarding her concerns following the storm event in early November.


Ms Clause 6 (1) - Personal Affairs has contacted my office in relation to the care of the elderly during the storm event. Ms Clause 6 (1) - Personal Affairs is interested as to whether the State Government or other agencies performed welfare checks on the elderly throughout the power outages that followed the recent major storm. Ms Clause 6 (1) - Personal Affairs who is 75 years old was without power for several days following the storm event.

Ms Clause 6 (1) - Personal Affairs is concerned about those community members who are elderly or disadvantaged and live alone. Ms Clause 6 (1) - Personal Affairs is particularly concerned about community members with electric wheelchairs, electric lifters, limited mobility or requiring oxygen due to a medical condition.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,


Sarah Andrews MP
MEMBER FOR GIBSON

14/11/2022



Sarah Andrews MP

MEMBER FOR GIBSON



2022MIT0045

Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I have been contacted by Mr **Clause 6 (1) - Personal Affairs** South Brighton regarding a reconnection charge from SA Power Networks.

Mr **Clause 6 (1) - Personal Affairs** advises a neighbour's tree branch fell into his garden during the severe storm event on 12 November 2022. The tree fell on the electrical cable connecting Mr **Clause 6 (1) - Personal Affairs** property to the electricity network and additionally pulled two brackets off Mr **Clause 6 (1) - Personal Affairs** house.

Mr **Clause 6 (1) - Personal Affairs** attempted to re-attach the brackets to the house but received an electric shock from the mains connection box. Mr **Clause 6 (1) - Personal Affairs** was not injured and stopped work. Mr **Clause 6 (1) - Personal Affairs** called SA Power Networks on Monday 14 November 2022 and SA Power Networks attended his property at 1am on Friday 18 November and turned off his electricity.

Mr **Clause 6 (1) - Personal Affairs** was advised that he needed to source his own electrician to replace the mains connection box which he did, and the electrician attended on Tuesday 22 November 2022 but was unable to complete the job until Friday 25 November due to a part needing to be ordered from interstate.

SA Power Networks attended to re-connect Mr **Clause 6 (1) - Personal Affairs** power but advised that a \$497 fee would be applied to his next electricity bill. Mr **Clause 6 (1) - Personal Affairs** advises that his 93-year-old neighbour has agreed to pay for the electrician and provided limited power to Mr **Clause 6 (1) - Personal Affairs**.

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

  SarahAndrewsMP

Authorised by Sarah Andrews MP, L2, 1 Milham Street, Oaklands Park, SA 5046. Printed by South Australia's Premier's Print, Seawater Park, SA 5044.



Sarah Andrews MP

MEMBER FOR GIBSON



Mr [REDACTED] believes that given the generosity and advanced age of his neighbour and Mr [REDACTED] being without electricity for a week through no fault of his own, neither his neighbour nor [REDACTED] should have to pay the re-connection fee. Mr [REDACTED] was advised that the fee could be waived given the circumstances.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

A handwritten signature in black ink, appearing to be 'S. Andrews'.

Sarah Andrews MP
MEMBER FOR GIBSON

6/12/2022

Encl: SA Power Networks – Authority to Act form

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

SarahAndrewsMP



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AUTHORITY TO ACT

Please return to SA Power Networks:
Customer Relations
Mail: GPO Box 77 Adelaide SA 5001
Fax: 8404 9374

Important:

This authority allows the person nominated below to act on your behalf and to liaise in that capacity with SA Power Networks.

By appointing a person to act on your behalf, SA Power Networks may:

- Accept this as explicit informed consent to disclose meter data.
- Seek information from that person.
- Provide information to that person.
- Deal with that person as though they were dealing with you.

Authorisation

I/We (Name of customer) **Clause 6 (1) - Personal Affairs**
of (Customer Address) **Clause 6 (1) - Personal Affairs**
National Meter Identifier / Meter Number: **Clause 6 (1) - Personal Affairs**
authorise (name of representative) Sarah Andrews MP (Member for Gibson)

to act on my behalf and to liaise in that capacity with SA Power Networks in relation to the site address listed above.

Please sign and return to SA Power Networks.

Name: **Clause 6 (1) - Personal Affairs**

Your signature: **Clause 6 (1) - Personal Affairs**

You can change or withdraw this authority at any time by advising our office in writing.



Register today
Power@MyPlace
poweratmyplace.com.au

Customer Response - GPO Box 77 ADELAIDE SA 5001 - T 11 12 61 - F 08 8404 9374 - E customerrelations@sapowernetworks.com.au

SA Power Networks AEN 13 352 300 745 a partnership of: Spark Infrastructure SA (No 1) Pty Ltd ABN 54 091 142 350, Spark Infrastructure SA (No 2) Pty Ltd ABN 16 091 142 039, Spark Infrastructure SA (No 3) Pty Ltd ABN 50 091 142 362, each incorporated in Australia, CH1 Utilities Development Limited ABN 65 050 718 550, F&I Utilities Development Limited ABN 62 050 718 551, each incorporated in The Bahamas.

www.sapowernetworks.com.au

2022MIT0046

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, *Tom*

I have been contacted by Mr Clause 6 (1) - Personal Affairs of Oaklands Park regarding the planting of trees along State Maintained Roads.

Mr Clause 6 (1) - Personal Affairs advises that he is increasingly disturbed by the lack of tree cover in urban Adelaide, which we know is an important issue with climate change.

Mr Clause 6 (1) - Personal Affairs lives in the City of Marion (the Council) and advises it is very proud of the number of trees planted each year. Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs
Clause 6 (1) - Personal Affairs

Mr Clause 6 (1) - Personal Affairs advises that on Diagonal Road, between Sturt Road and Warracowie Way, and on Sturt Road, the Council have planted trees along the side and in the median strip in the centre.

Mr Clause 6 (1) - Personal Affairs advises he has spoken to the Mayor about planting trees on the median strip of Marion Road, the rest of Diagonal Road, and Oaklands Road, he believes Oak Trees would be most suitable here as it is Oaklands Road. Mayor Hanna has advised him this requires permission from the Department of Infrastructure and Transport.

Therefore, I draw this matter to your attention as the responsible Minister and I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

18/12/2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

SarahAndrewsMP



Sarah Andrews MP
MEMBER FOR GIBSON



2022MIT0047

Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I have been contacted by **Clause 6 (1) - Personal Affairs** from the **Clause 6 (1) - Personal Affairs** regarding the trees in the median strip on Brighton Road.

I spoke with **Clause 6 (1) - Personal Affairs** at the Holdfast Bay Residents Alliance AGM. **Clause 6 (1) - Personal Affairs** is concerned about the health of the gum trees in the median strip along Brighton Road.

Clause 6 (1) - Personal Affairs is concerned that the concrete and artificial turf which are also part of the Brighton Road median strip are undermining the health of the trees.

I understand that median strip along Brighton Road is under the care and control of the Department for Infrastructure and Transport and ask that the health of the trees be assessed to ensure they are safe. In addition, can you advise of any plans to regenerate or soften the median strip through the planting of flowers, bushes, or environmentally friendly grass.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

6/12/2022

8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046



2022MIT0044

Sarah Andrews MP

MEMBER FOR GIBSON



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining

By email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I have been contacted by Mr [REDACTED] of Warradale regarding his concerns with safety at the West Beach Boat Ramp.

Mr [REDACTED] has advised me that a number of cars have slipped into the water at the boat ramp. Mr [REDACTED] is concerned for the safety of people and boat users at this site.

I would appreciate that you investigate this matter and provide a response at the earliest convenience.

If my office can be of assistance in this matter, please call 8377 3500 or email Gibson@parliament.sa.gov.au.

Regards,

Sarah Andrews MP
MEMBER FOR GIBSON

5/12/2022



8377 3500 | gibson@parliament.sa.gov.au
L2, 1 Milham Street, Oaklands Park SA 5046

SarahAndrewsMP