



**Government
of South Australia**

**Office of the
Minister for Infrastructure
and Transport
Minister for Energy and
Mining**

Level 14, 83 Pirie Street
Adelaide SA 5000

GPO Box 1533
Adelaide SA 5001

Tel 08 7133 1100

minister.koutsantonis@sa.gov.au

23MIT9515

Hon Michelle Lensink MLC
lensink.office@parliament.sa.gov.au

Dear Ms Lensink

APPLICATION UNDER THE *FREEDOM OF INFORMATION ACT 1991*

I refer to your application made under the *Freedom of Information Act 1991* (the Act), dated 24 August 2023.

Your application seeks access to:

“All documents, including but not limited to emails, text messages, diary entries, briefings, notes on any other form of communication between the Minister and his office, including Chief of Staff, or any other staff member, and the Member for Newland and/or her office between 1/06/2023 and 24/08/2023.”

The purpose of this letter is to advise you of my determination. An extensive search was conducted within this office. A total of 18 documents were identified as answering the terms of your application.

I grant you access in full to 1 document; a copy of which is enclosed.

I grant you access in part to 17 documents; copies of which are enclosed.

Documents Released in Full

18

Documents Released in Part

Documents 1 – 17 are all released in part as they contain the name of a constituent within the Newland electorate and if released would involve the unreasonable disclosure of personal information. I therefore determine this information exempt pursuant to clause 6 to the FOI Act.

Exemption

Clause 6 – Documents affecting personal affairs

- (1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

Please note, in compliance with Premier and Cabinet Circular PC045 - *Disclosure Logs for Non-Personal Information Released through Freedom of Information* (PC045), details of your FOI application, and the documents to which you are given access, will be published in the agency's disclosure log. A copy of PC045 can be found at the following address: <https://dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>. Please visit the website for further information.

No fees and charges are payable for this application.

If you are unhappy with this determination you are entitled to apply for an internal review, in accordance with section 29 of the FOI Act. To make an internal review application, please either write a letter or complete *Application for Review of Determination* form, to the Principal Officer of this agency, the Hon Tom Koutsantonis MP, within 30 (calendar) days after you receive this letter.

If you require any further information, please contact Vicky Cathro on (08) 7133 1100.

Yours sincerely



Carly McNeill
Accredited FOI Officer

3 / 10 /2023

The Hon Tom Koutsantonis MP



Government
of South Australia

23MIT6637

Ms Olivia Savvas MP
Member for Newland
newland@parliament.sa.gov.au

Minister for Infrastructure
and Transport
Minister for Energy and
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Dear Ms Savvas *Olivia,*

Thank you for your letter dated 15 March 2023, on behalf of Mr Clause 6 (1) - Personal Affairs about taxi licences. I apologise for the delay in responding to you.

The Department for Infrastructure and Transport (the Department) advises that taxi licences are governed by the *Passenger Transport Act 1994* (the Act) and *Passenger Transport Regulation 2009*.

Under the legislation, there is no separate category for investors as opposed to operators who provide a service and therefore, the requirements are the same for all operators.

The conditions for holding a licence further require that a policy of Public Liability Insurance must be in force and that a person remains a fit and proper person to hold a licence. A National Police Clearance forms part of an assessment of a fit and proper person.

I note Mr Clause 6 (1) - Personal Affairs and his mother's circumstances and also acknowledge that others have raised similar concerns about these requirements, applying where a person holds a licence only and is not operating a service.

As part of its election commitments, the Malinauskas Labor Government committed to a review of the Act. The review commenced on 1 July 2022, with initial public and industry consultation undertaken during the third quarter of 2022.

Feedback from the consultation, including around current requirements for licence holders has been considered in finalising the review's recommendations.

The review recommendations are currently being considered by the Government.

Yours sincerely

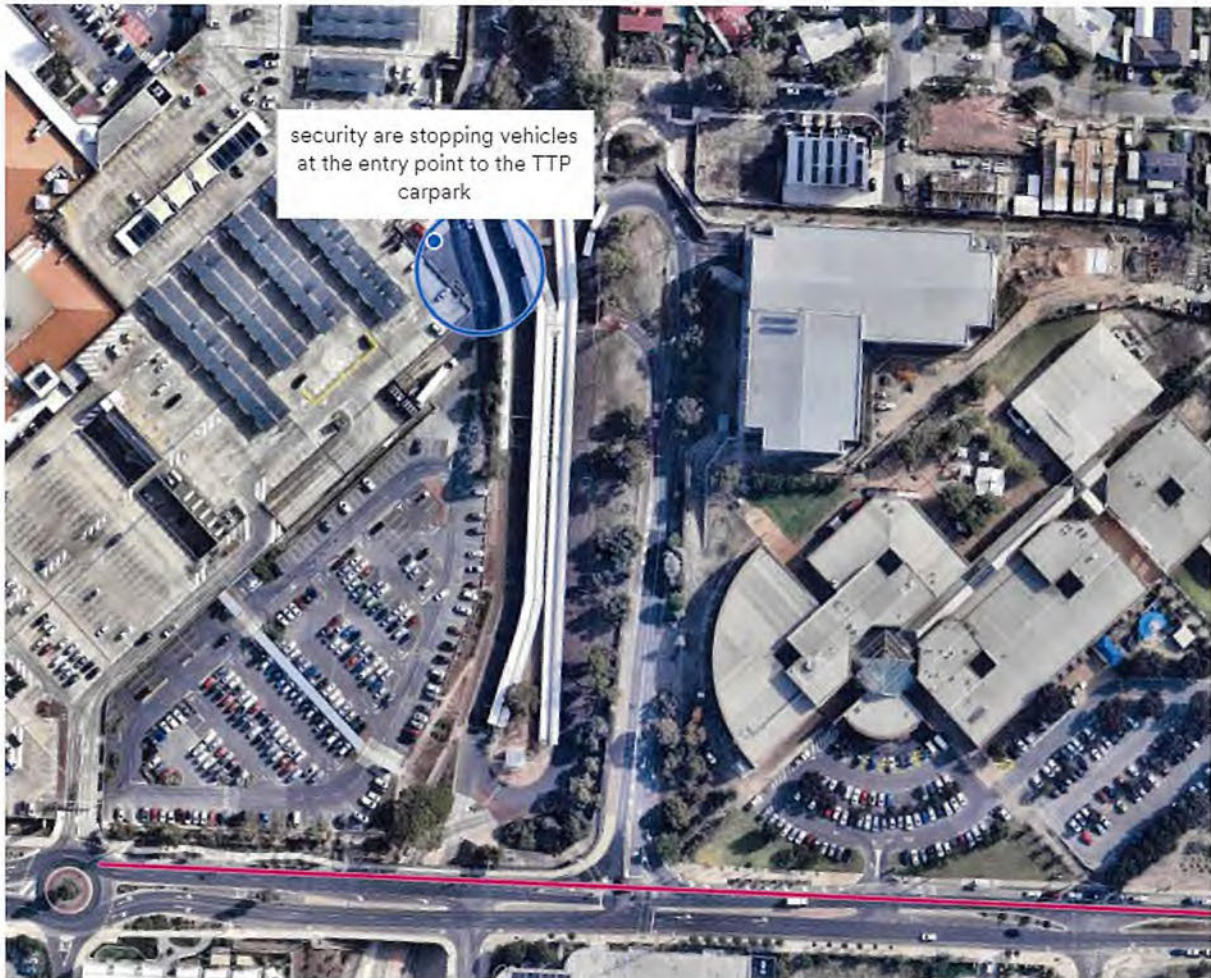
Tom Koutsantonis
Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

3 16 / 2023

From: Labropoulos, Peter (DIT) <Peter.Labropoulos@sa.gov.au>
Sent: Sunday, June 4, 2023 10:38 PM
To: Savvas, Olivia <Olivia.Savvas@parliament.sa.gov.au>
Cc: Newland EO <newland@parliament.sa.gov.au>; DIT:Minister Koutsantonis <Minister.Koutsantonis@sa.gov.au>
Subject: 23MIT7996: TTP security near the interchange

Hi Olivia

Below shows where Scentre Group are placing their security guards to check if vehicles are entering the carpark for drop offs. They also set up security and flags at other entry points to the TTP carpark prior to 8.30am



The Department is currently considering options to improve access to the interchange for commuters to be dropped off. Of course, these options would need to be prioritised for funding alongside other projects across the transport network. Further, any potential solution could require the approval of centre owners.

Let me know if you need anything else.

Thanks

Peter

From: Savvas, Olivia <Olivia.Savvas@parliament.sa.gov.au>
Sent: Thursday, June 1, 2023 4:20 PM
To: DIT:Minister Koutsantonis <Minister.Koutsantonis@sa.gov.au>

Cc: Labropoulos, Peter (DIT) <Peter.Labropoulos@sa.gov.au>

Subject: FW: TTP security near the interchange

Dear Minister Koutsantonis' Office,

Please see below correspondence from Ms Clause 6 (1) - Personal Affairs. For context, there is no easy way to enter the interchange to drop off commuters. The options, logistically, are to enter via Smart Rd to the entrance of the Park 'n' Ride (where you can't turn around) or to enter the Westfield carpark and drop the commuter at the crossing between Westfield and the Park 'n' Ride. This is generally the preferred option, particularly when dropping off children to get the bus to school.

I myself was not able to drop my sister to the bus due to the security guards stopping me from getting over to the section where the interchange is. It's my impression that Westfield are attempting to stop commuters from parking at the centre during the day, though I disagree that this is an actual problem as fines are issued for cars parked over 5 hours.

Thanks

Olivia Savvas MP
MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

[f](#) [i](#) [Oliviasavvasnewland](#)

From: Newland EO <Newland@parliament.sa.gov.au>

Sent: Thursday, 1 June 2023 3:07 PM

To: Savvas, Olivia <Olivia.Savvas@parliament.sa.gov.au>

Cc: Newland EO <Newland@parliament.sa.gov.au>

Subject: TTP security near the interchange

Hi Olivia,

Just wanted to let you know that we had a call from Ms Clause 6 (1) - Personal Affairs. Clause 6 (1) - Personal Affairs She advised that last week a security guard at TTP stopped her while she was driving in their carpark near the interchange. She was asked what her intentions were for using the carpark facility. She was told that security guards were now wearing bodycams and were required to stop every vehicle. The security guards have set up flags to wave motorists down and closed off certain access points to the carpark.

Ms Clause 6 (1) - Personal Affairs advised that she often drops her autistic daughter at the interchange so that she can go to her school in Golden Grove. She believes that the TTP management are increasingly making it more difficult for people who use the interchange and O-Bahn. She believes that the Government needs to find an alternative system for commuters and the public to access the interchange especially for children, the elderly and the disabled.

**This is the first time I heard of them stopping cars and wearing bodycams. I'll pop this email in the Constituents folder.

Thanks,
Sav Ly | Office Manager

Office of Olivia Savvas MP

MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgetown SA 5097

  [Oliviasavvasnewland](#)

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The Hon Tom Koutsantonis MP



Government of South Australia

Minister for Infrastructure and Transport
Minister for Energy and Mining

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23MIT7300

Ms Olivia Savvas MP
Member for Newland
Newland@parliament.sa.gov.au

Dear Ms Savvas *Olivia,*

Thank you for your email dated 24 April 2023, on behalf of Mr Clause 6 (1) - Personal Affairs about customer accessibility at the Modbury Service SA Centre.

The Department for Infrastructure and Transport (the Department) advises that the office space utilised by the Modbury Service SA Centre is leased. While the existing lease with the building owner does not allow for Service SA to perform external modifications, ownership of the property is currently in transition and Service SA will pass on Mr Rendell's suggestion to the new building owner.

Please be assured that Service SA is continually working to minimise the time customers are required to wait.

Service SA staff will also exercise judgement and be compassionate towards customers who may be vulnerable or particularly susceptible to environmental conditions, such as the elderly or those with medical conditions. In these instances, Service SA staff will offer the customer the opportunity to wait in the centre.

It should be noted that many services and transactions are now available online at www.service.sa.gov.au, reducing the need for customers to attend a Service SA centre in person.

Yours sincerely

Tom Koutsantonis
Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

4 | 6 | 2023

From: DIT:Minister Koutsantonis
Sent: Thursday, June 8, 2023 1:46 PM
To: Newland EO <Newland@parliament.sa.gov.au>
Subject: 23MIT7874 - Minister Koutsantonis - Constituent Enquiry of Clause 6 (1) - Personal Affairs 250523

Good afternoon

Thank you for your email follow up.

This letter is currently with our department for advice. I have raised this file with the manager responsible for coordinating ministerial correspondence internal to the department.

Your follow up has been provided to the Ministerial Liaison Officer to be aware to progress the correspondence quickly, once returned by the department.

Kind regards

Office of the Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining



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The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

We are committed to creating a diverse and inclusive culture where everyone is valued and respected.

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From: Newland EO <Newland@parliament.sa.gov.au>
Sent: Thursday, June 8, 2023 1:44 PM
To: Knapp, Evan (DIT) <evan.knapp@sa.gov.au>
Cc: DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>; Newland EO <Newland@parliament.sa.gov.au>
Subject: 23MIT7874 - Minister Koutsantonis - Constituent Enquiry of Jessica Boyd - 250523

Hi Evan,

Just checking if we have an update to this one? Is there a way we can amend the timing?

Best wishes

Olivia Savvas MP
MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

[f](#) [t](#) [Oliviasavvasnewland](#)

From: Newland EO
Sent: Thursday, 25 May 2023 4:13 PM
To: Knapp, Evan (DIT) <evan.knapp@sa.gov.au>
Cc: DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>
Subject: Minister Koutsantonis - Constituent Enquiry of Clause 6 (1) - Personal Affairs 250523

Dear Evan,

I hope this email finds you well. Please find attached correspondence from Ms Clause 6 (1) - Personal Affairs of Clause 6 (1) - Personal Affairs Modbury.

Ms Clause 6 (1) - Personal Affairs has expressed concerns over the daily disruptions caused at the new Tea Tree Plaza Park'n'Ride redevelopment for nearby residents.

Ms Clause 6 (1) - Personal Affairs alludes to the constant vibrations and concrete dust entering her property, causing angst for her asthmatic child.

Ms Clause 6 (1) - Personal Affairs received correspondence from the Department informing her of a temporary change to the start time for construction from 6:10am to 4:30am (on specific dates).

Ms Clause 6 (1) - Personal Affairs has requested for minor changes can be made to address her concerns (as mentioned in the correspondence).

If you have any questions, please don't hesitate on contacting us back on (08) 8264 4482, alternatively, newland@parliament.sa.gov.au.

Sincerely,

Ulian Cox | Electorate Officer

Office of Olivia Savvas MP
MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

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Hon Tom Koutsantonis MP
Minister for Energy and Mining
GPO Box 1533
ADELAIDE SA 5001

By Email: minister.koutsantonis@sa.gov.au

Dear Minister, *Tom*

I write to you on behalf of Mr. Clause 6 (1) - Personal Affairs
located at Clause 6 (1) - Personal Affairs Highbury.

Mr. Clause 6 (1) - Personal Affairs has been communicating with SA Power Networks (SAPN) regarding a flood lights removal overlooking his restaurant's car park. For nearly two decades, he has paid SAPN for this service.

Mr. Clause 6 (1) - Personal Affairs contacted SAPN earlier this year for the removal of the light. He has decided to install his own lights on the premises.

Mr. Clause 6 (1) - Personal Affairs feels aggrieved that he was initially informed by a SAPN senior representative that SAPN can remove the light. However, was later informed by SAPN that he is required to organise his own private contractor for its removal.

Mr. Clause 6 (1) - Personal Affairs believes SAPN should be responsible for its removal and has requested your assistance. Mr. Clause 6 (1) - Personal Affairs has asked for a credit for the charges he incurred for five months SAPN took to action the request.

Please find enclosed correspondence provided to me by Mr. Clause 6 (1) - Personal Affairs concerning this matter.

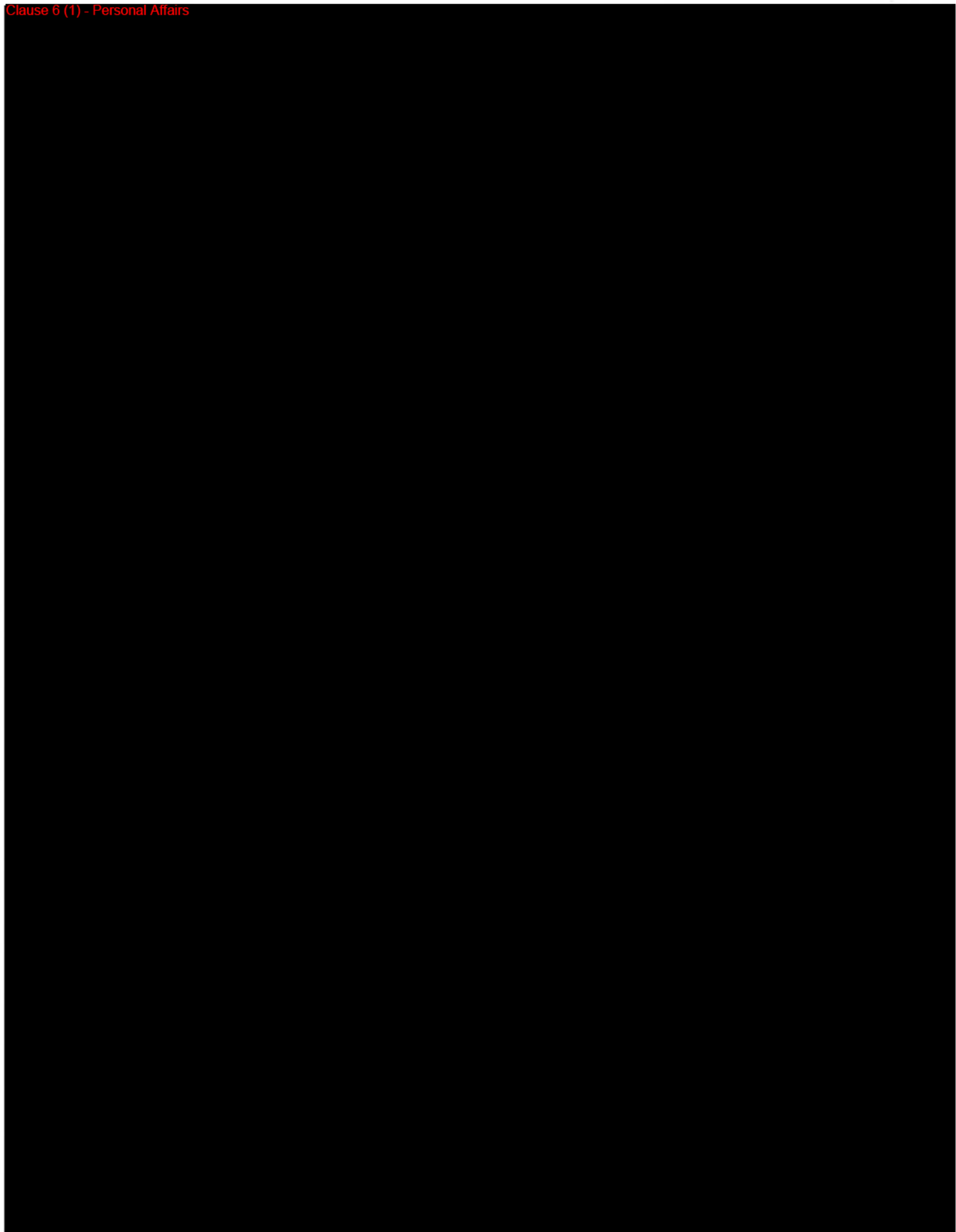
I appreciate your consideration of this matter and I look forward to receiving your response so I can reply to Mr. Clause 6 (1) - Personal Affairs

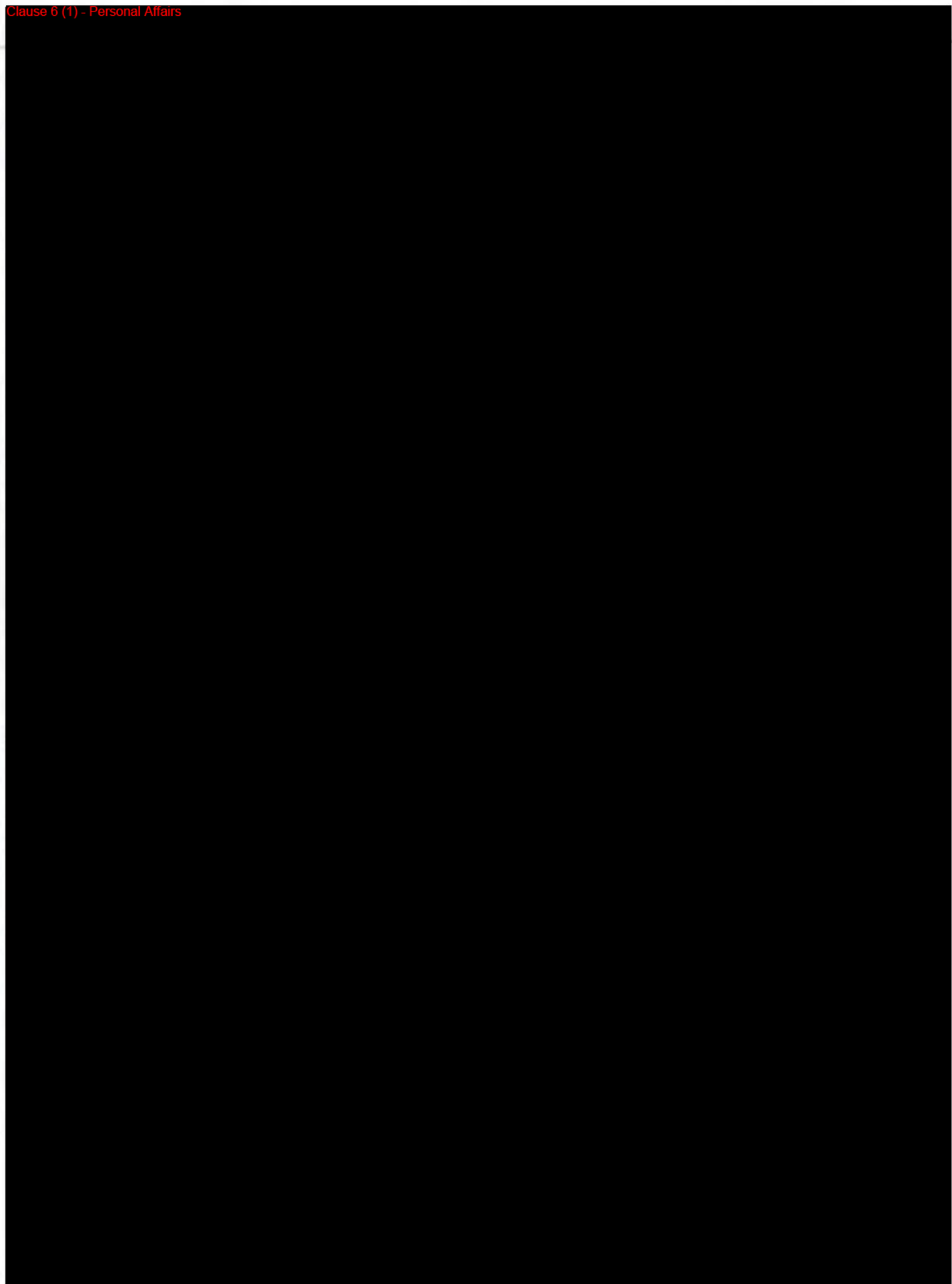
Yours sincerely,

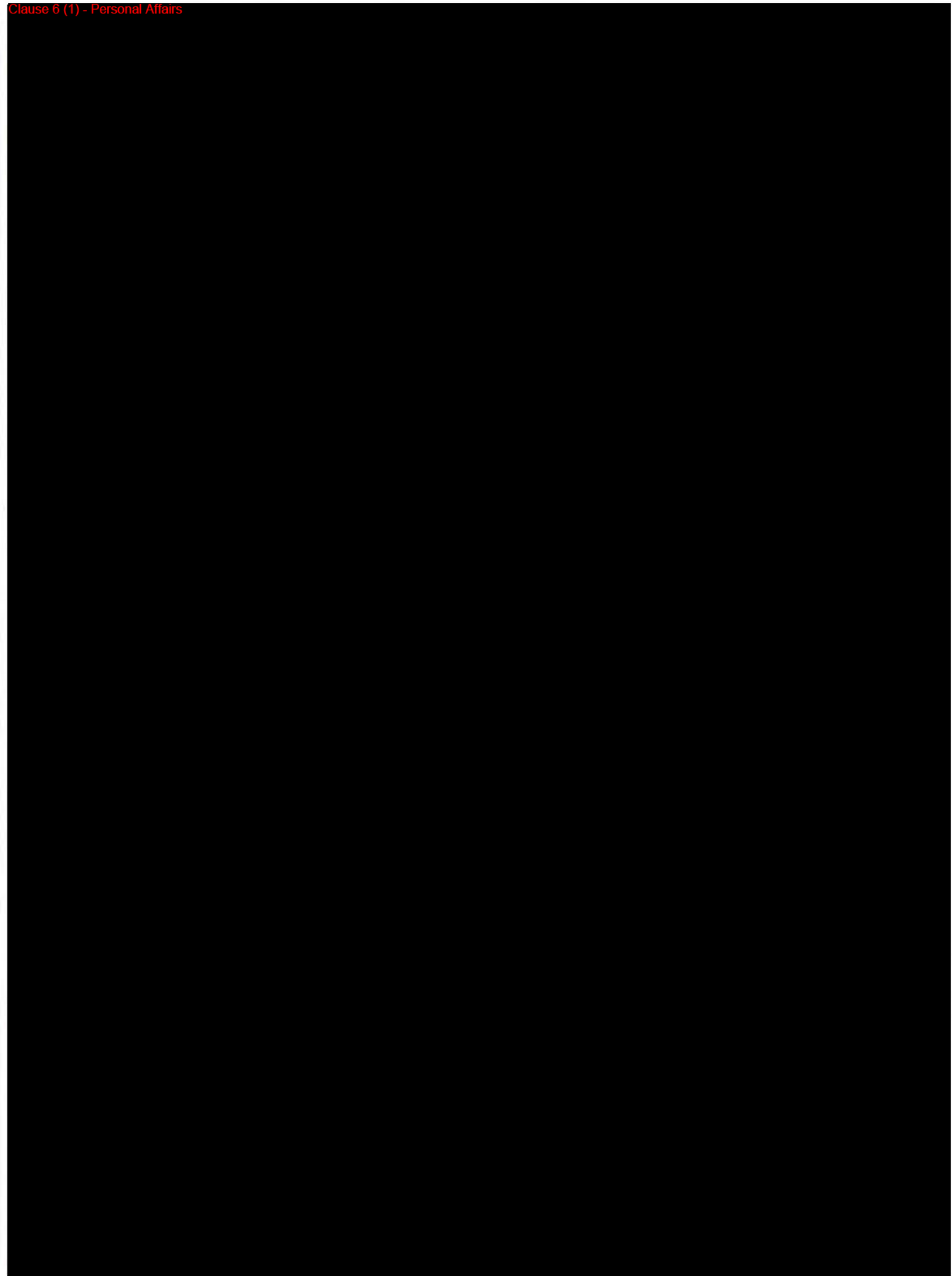
A handwritten signature in cursive script that reads 'Olivia Savvas'.

Olivia Savvas MP
Member for Newland

Ⓢ June 2023

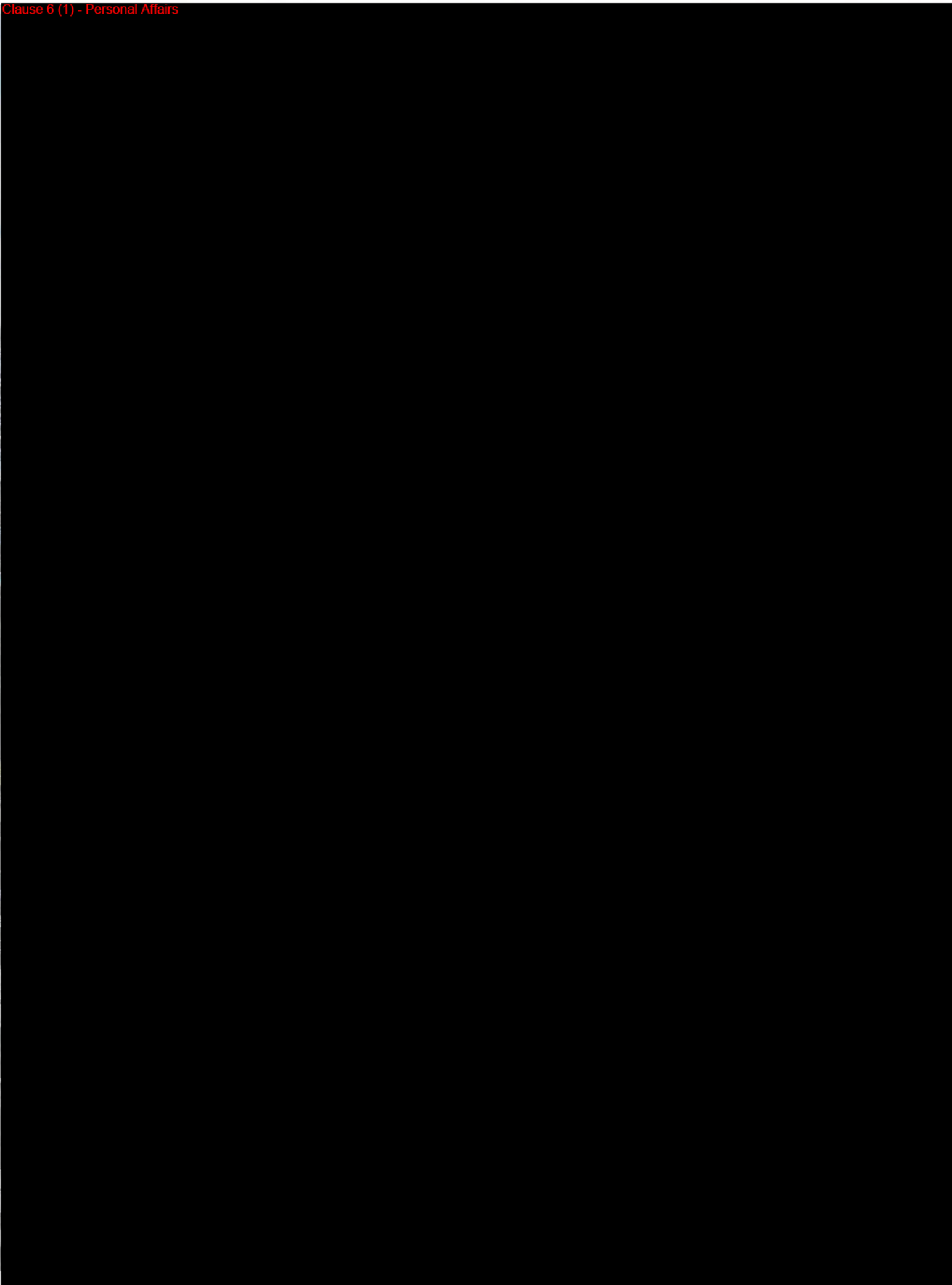






Clause 6 (1) - Personal Affairs





From: DIT:Minister Koutsantonis
Sent: Wednesday, June 14, 2023 2:39 PM
To: Newland EO <Newland@parliament.sa.gov.au>
Subject: 23MIT7637 - Letter to Friends of the Overland

From: DIT:Minister Koutsantonis
Sent: Monday, June 5, 2023 2:53 PM
To: Newland EO <Newland@parliament.sa.gov.au>
Subject: RE: 23MIT7637 - Letter to Friends of the Overland

Good afternoon

Please find attached copy of letter from the Hon Tom Koutsantonis for your records.

Letter has been sent via post to Mr John Wilson, Friends of the Overland.

Kind regards

Office of the Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
Minister for Energy and Mining



Government of South Australia
Department for Infrastructure
and Transport

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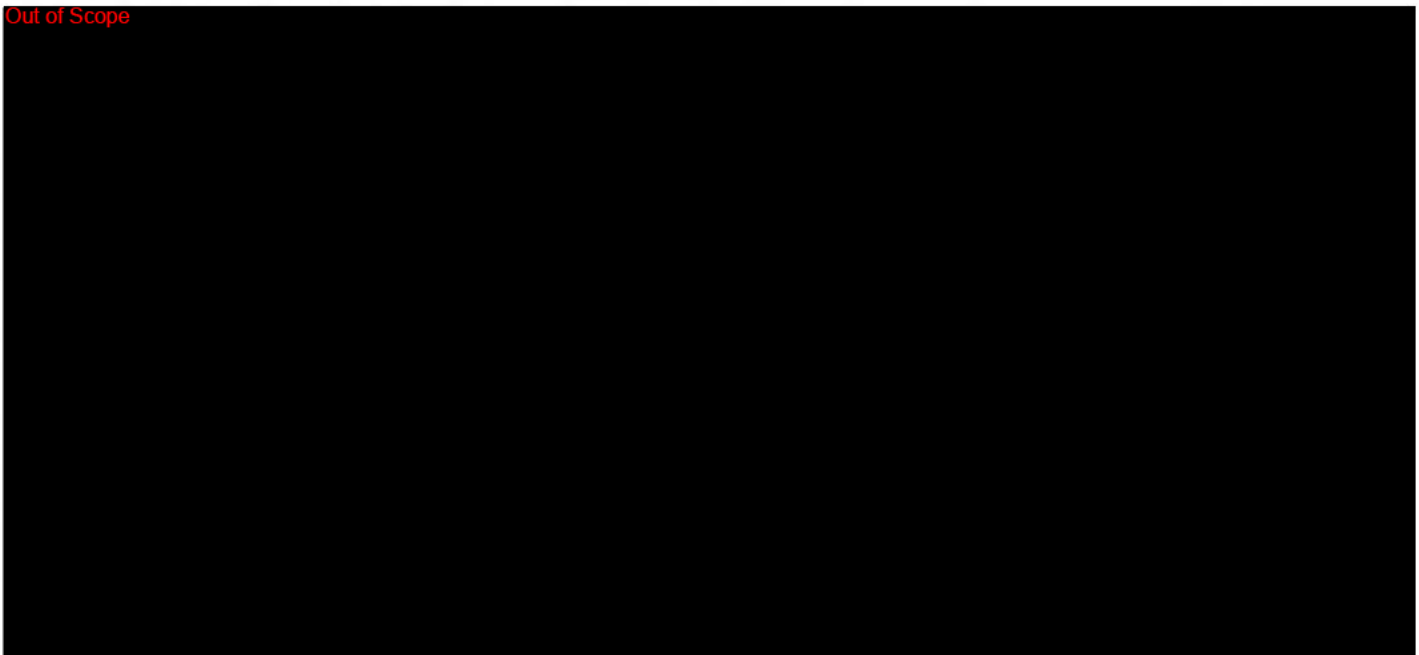


The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

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The Hon Tom Koutsantonis MP



Government
of South Australia

23MIT7637

Minister for Infrastructure
and Transport

Minister for Energy and
Mining

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minister.koutsantonis@sa.gov.au

Clause 6 (1) - Personal Affairs

Dear Mr Clause 6 (1) -
Personal
Affairs

I recently learned that Clause 6 (1) - Personal Affairs "Friends of the Overland" has reached 500 members.

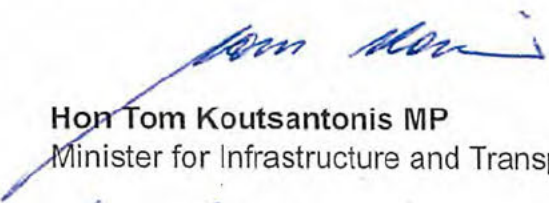
I congratulate you and the Overland community on achieving this milestone.

The Malinauskas Labor Government appreciates your support and advocacy for The Overland and that is why at the 2022 State election, the government committed \$1.4 million to delivering an operating subsidy to The Overland over the next four years.

The South Australian Government understands the vital transport link this service provides between South Australia and Victoria.

Once again, thank you and congratulations.

Yours sincerely


Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

4 / 6 / 2023

CC: Olivia Savvas MP, Member for Newland: Newland@parliament.sa.gov.au

The Hon Tom Koutsantonis MP



Government
of South Australia

Minister for Infrastructure
and Transport

Minister for Energy and
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23MIT7367

Ms Olivia Savvas MP
Member for Newland
newland@parliament.sa.gov.au

Dear Ms Savvas

Olivia,

Thank you for your letter dated 28 April 2023, on behalf of Mr Clause 6 (1) -
Personal Affairs about the red turn arrow at the Grand Junction Road and Reservoir Road intersection, Hope Valley.

The Department for Infrastructure and Transport (the Department) advises that the decision whether to have controlled right turns, filter turns (red arrow turned off), or a combination of the two is made after considering the speed environment, the vehicle and pedestrian volumes, the geometry of the site, visibility of oncoming traffic, analysis of any road crash data, the sequence of the signals, and the proximity to other signalised sites for traffic flow coordination.

Controlled turns where the red arrow remains on during the through vehicle phase are generally used where there is a history of right turn crashes, where visibility of oncoming traffic is less than required for safe gap selection, in speed zones of 80 km/h or more, and where the volume of right turn traffic and/or opposing through traffic are high.

The Department advises that the red turn arrow at this location was installed on 13 December 2011, after an investigation showed there was a higher than expected number of right turn crashes at this intersection. Right turns from Grand Junction Road are now fully controlled except for late night off-peak hours.


Whilst the Department acknowledges that this may result in some additional delay for right turners in low traffic periods, the installation of these arrows has greatly improved safety at this intersection.

To compensate for the additional control, the right turn phase is allowed to double cycle to reduce the delay for drivers. Additionally, in late 2022, changes were made to the traffic signal phasing to reduce the red time for right turners when lower traffic levels are detected on Grand Junction Road.

Observations of this site have confirmed that the current operation provides an appropriate balance between delays and safety and the Department considers this intersection to be operating satisfactorily in its existing layout and there are no plans to remove the red right turn arrow at this time.

If motorists encounter unexpected delays or notice any hazards for road users, they are encouraged to ring the Department's 24/7 Traffic Management Centre on telephone number 1800 018 313.

Yours sincerely



Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

13 / 6 / 2023

From: Newland EO <Newland@parliament.sa.gov.au>
Sent: Friday, June 30, 2023 2:09 PM
To: DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>
Subject: 23MIT8545 - 542x

Dear Minister's Office,

I hope this email finds you well. Please see below correspondence from a local constituent, Ms [Redacted] Tea Tree Gully.

Ms [Redacted] has expressed concerns regarding the punctuality of the 542X bus service.

Ms [Redacted] has requested that this matter be forwarded to the Minister's office for further consideration.

Please be advised that Ms [Redacted] has previously received a response regarding the punctuality of the 542X in March this year. She would like to inform the Minister that the matter is ongoing.

If you have any questions, please don't hesitate to contact us back on (08) 8264 4482, alternatively, newland@parliament.sa.gov.au.

Sincerely,

Ulilan Cox | Electorate Officer

Office of Olivia Savvas MP
MEMBER FOR NEWLAND



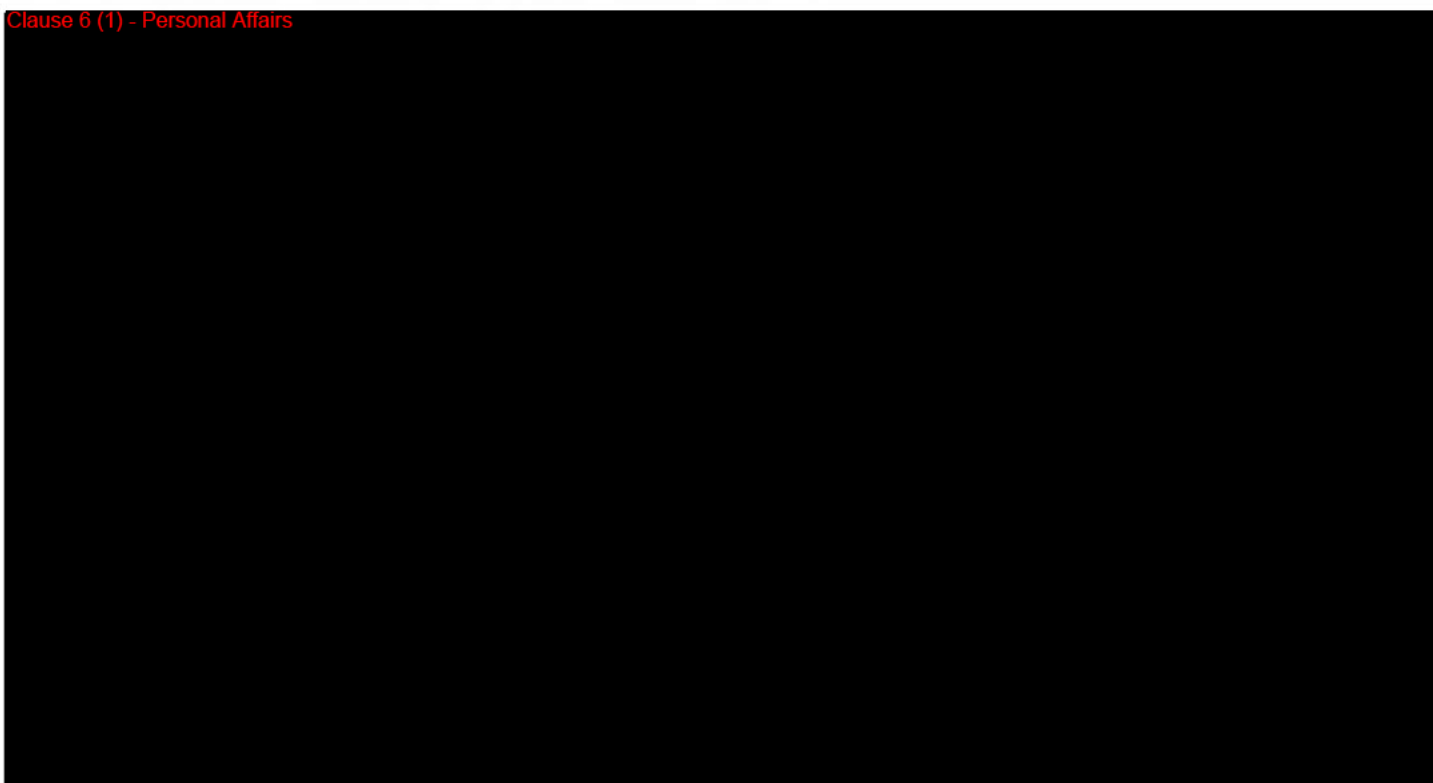
Olivia Savvas MP
MEMBER FOR NEWLAND

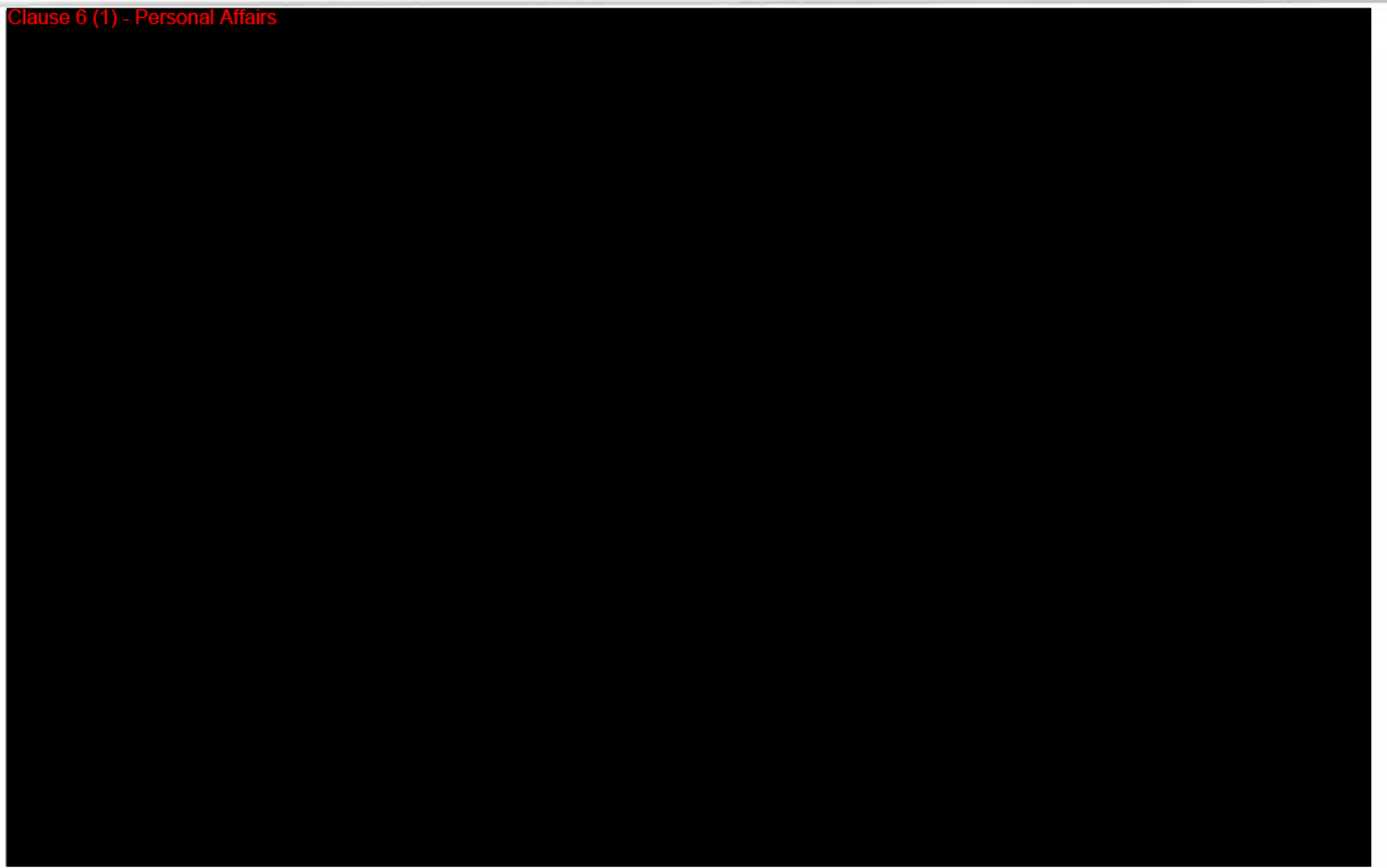


8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

Oliviasavvasnewland

Clause 6 (1) - Personal Affairs





The Hon Tom Koutsantonis MP

23MIT6648



Government of South Australia

Ms Olivia Savvas MP
Member for Newland
Newland@parliament.sa.gov.au

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Minister for Energy and Mining
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Tel 08 7133 1100
minister.koutsantonis@sa.gov.au

Dear Ms Savvas *Olivia*

Thank you for your correspondence dated 15 March 2023 on behalf of Ms **Clause 6 (1) - Personal Affairs** about a third arrestor bed on the South Eastern Freeway. I apologise for the delay in responding to you.

I acknowledge Ms **Clause 6 (1) - Personal** concerns regarding the safe descent of trucks down the Freeway, which are shared by the Malinauskas Labor Government.

Following a number of incidents involving trucks on the freeway, the Malinauskas Labor Government instituted a 'South Eastern Freeway Heavy Vehicle Safety review' in 2022. This review acknowledged that improving safety on the South Eastern Freeway is complex and requires a range of solutions. Consultation was undertaken with the key stakeholders from the heavy vehicle and transport industry, road and safety experts, South Australian Police, specialists at the Department as well as consultation with the wider community.

Key activities included a community survey which received 681 responses and three industry roundtables to work through the complex issues, challenges and interdependencies that impact safety on the Freeway down-track.

From these activities a proposed options document was developed and publicly released, which includes a range of short, medium and long term options to increase heavy vehicle safety on the freeway. The state government is currently analysing these proposed options before deciding which will proceed – noting that a third arrestor bed is one of the long-term options that have been proposed.

Concurrent with this work, the government is also undertaking a Strategic Business Case for a High Productivity Vehicle Network, which includes the Greater Adelaide Freight Bypass proposal to divert a portion of trucks around Adelaide rather than utilising the freeway. Once this Strategic Business Case is complete, the Department for Infrastructure and Transport will prepare individual project business case information to Infrastructure Australia and Infrastructure South Australia standards, to enable an approach to the Commonwealth for funding.

I reiterate that this government is committed to reducing heavy vehicle incidents on the South Eastern Freeway, and while acknowledging that there is no silver bullet to completely eliminate risks were looking at a range of interventions, including a Greater Adelaide Freight Bypass, to reduce harm.

Yours sincerely

Tom Koutsantonis
Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

30 / 6 / 2023

The Hon Tom Koutsantonis MP



Government of South Australia

Minister for Infrastructure and Transport
Minister for Energy and Mining

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23MEM8128

Ms Olivia Savvas MP
Member for Newland
newland@parliament.sa.gov.au

Dear Ms Savvas *Olivia,*

Thank you for your correspondence dated 8 June 2023 on behalf of Mr **Clause 6 (1) - Personal Affairs** regarding floodlighting removal from the carpark of his business premises **Clause 6 (1) - Personal Affairs** Highbury.

I am advised that Mr **Clause 6 (1) - Personal Affairs** needs to send through a floodlight service cancellation request to roadlighting.sapowernetworks.com.au for SA Power Networks (SAPN) to close off the account and have the floodlight removed from site.

SAPN policy is for the service to be cancelled from the date of their receipt of the cancellation email. Both SAPN Road Lighting and Customer Care teams have been made aware that should Mr **Clause 6 (1) - Personal Affairs** proceed with cancellation of the service, he will be requesting the cancellation be actioned from his first contact with them about the matter.

Mr **Clause 6 (1) - Personal Affairs** has been provided with this information.

Yours sincerely

Tom Koutsantonis
Hon Tom Koutsantonis MP
Minister for Energy and Mining
14 / 7 / 2023

-----Original Message-----

From: Newland EO <Newland@parliament.sa.gov.au>

Sent: Tuesday, July 18, 2023 9:49 AM

To: Antonopoulos, Nick (DIT) <Nick.Antonopoulos@sa.gov.au>

Cc: DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>

Subject: 23MIT8869 - Query: SA Koala Number Plates / Election Promise

Hi Nick,

I hope this email finds you well. Just wondering if you might know anything about this?

Greatly appreciated,

Uliah Cox | Electorate Officer

Office of Olivia Savvas MP

MEMBER FOR NEWLAND

Clause 6 (1) - Personal Affairs



The Hon Tom Koutsantonis MP



Government of South Australia

23MEM7628

Minister for Infrastructure and Transport
Minister for Energy and Mining

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Hon Olivia Savvas MP
Member for Newland
newland@parliament.sa.gov.au

Dear Ms Saywas *Olivia,*

Thank you for your letter dated 12 May 2023, on behalf of Ms Clause 6 (1) - Personal Affairs St Agnes about electricity supply outages. I apologise for the delay in replying but the issue has required time-consuming investigation.

As you would know, the Malinauskas Labor Government understands the importance of a secure and reliable electricity supply and is sympathetic to the circumstances faced by your constituent. Due to the nature of the electricity distribution network, it is not possible to guarantee the supply of electricity 100 per cent of the time.

The complexity in managing and auditing the electricity system is exacerbated by the fact it was privatised by the then Liberal government in 1999. This has resulted in the state government having no direct visibility of planning, maintenance and field work as these functions are the responsibility of private operators.

I asked Officers from the Office of the Technical Regulator to investigate the matter, who sought detail on the nature and duration of these outages from SA Power Networks (SAPN).

In the period from November 2022 to Friday 2 June 2023, a total of six significant outages were recorded.

On 25 November 2022, an outage of 1 hour 48 minutes was recorded after the unexpected failure of a piece of SAPN equipment.

There were three outages recorded on 25 January 2023 (48 minutes), 28 January 2023 (2 hours 30 minutes) and 2 February 2023 (1 hour 36 minutes) all of which were due to vegetation falling onto or being blown onto aerial powerlines from outside of the clearance zone established by the *Electricity (Principles of Vegetation Clearance) Regulations 2021*.

A further outage was recorded on 7 April 2023 after a grey headed flying fox came into contact with the lines. The growing, large colony of grey headed flying foxes (which may at times be referred to as bats) located in metropolitan Adelaide cause widespread issues with aerial powerlines. SAPN continues to investigate methods and equipment which will mitigate the issues caused by these animals interacting with electricity infrastructure.

The most significant outage occurred after a strong storm front passed across the state on 19 March 2023, leaving more than 30,000 customers without power. I understand that the area was without power for 13 hours and 36 minutes following the storm as repairs were performed.


If further outages occur, Ms **Clause 6 (1) -** may be eligible for Guaranteed Service Level Payments for extended power interruptions which apply when a customer experiences more than 20 hours of interruptions over a financial year – noting that as 19 March 2023 was considered a Major Event Day, it does not contribute to this total. Further information on this can be found on the SAPN website: [Guaranteed Service Level payment - SA Power Networks](#).

In her correspondence with your office, Ms **Clause 6 (1) -** mentioned that a number of local residents are aged over 70 and have limited mobility. If electricity customers rely on critical life-support equipment which needs continuous power supply, it is recommended that they register with SA Power Networks. This will enable more proactive communication about outages. Details of the register are accessible here: [Life support customers - SA Power Networks](#).

All customers can sign up to receive SMS notifications of outages at SA Power Networks' *Power At My Place* service: [Sign up for outage alerts - SA Power Networks](#) This is a more tailored service than the outages map on the SA Power Networks website.

I trust that this information will assist you in your communications with Ms **Clause 6 (1) -** If you have further questions or concerns, please contact Mr Ian Furness of the Office of the Technical Regulator at ian.furness@sa.gov.au or on 08 8429 3295.

Yours sincerely



Hon Tom Koutsantonis MP
Minister for Energy and Mining

24/7/2023



23MIT8545

Ms Olivia Savvas MP
Member for Newland
Newland@parliament.sa.gov.au

Dear Ms Savvas *Olivia,*

Thank you for your email dated 30 June 2023, on behalf of Ms Clause 6 (1) - Personal Affairs about the 542X bus service.

The Department for Infrastructure and Transport (the Department) advises that Torrens Transit, the contracted operator of bus services in the Outer North East contract area, has investigated the concerns raised by Ms Belton regarding the continued reliability issues of the 542X service.

Torrens Transit has advised that on 21 April 2023, the driver of the 542X due to arrive at Stop F3 Grenfell Street at 3:54pm (heading to Fairview Park) unfortunately misread his shift sheet and did not operate the correct service. The driver has apologised for his error and has been disciplined for failing to follow correct procedures.

On 1 May 2023, the 542X services due to arrive at Stop F3 at 5:37pm, 5:52pm and 6:05pm were all running on time. Please note that bus services are considered on time if they depart a bus stop within four minutes and 59 seconds from the scheduled departure time, as there are circumstances which can affect the on-time running of public transport services, such as traffic conditions, special events and mechanical problems.

On 15 May 2023, the 542X service was identified to be running slightly behind schedule and arrived at stop F3 five minutes and 48 seconds late.

On 20 June 2023, the service due to arrive at Stop 52 North East Road at 7:11am (heading to the city) departed late due to a minor mechanical issue and was further delayed due to having to perform a detour at Elizabeth Street, Banksia Park (which was closed due to sewerage works). This resulted in the bus arriving at Stop 52, 17 minutes late.

This delay caused two 542X services to arrive at Ms Clause 6 (1) - Personal Affairs stop almost at the same time, and instructions were given for the late running bus to proceed through the Tea Tree Plaza Interchange to get the service back on time.

A broader review of the 542X service for the period from 6 June to 20 June 2023 identified that all buses departed on time (within four minutes and 59 seconds from scheduled departure), excluding the trip on the 20 June 2023 outlined above.

Torrens Transit management would like to pass on their sincere apologies for any inconvenience experienced by Ms Clause 6 (1) - Personal as a result of late running on the 542X service.

The Department will continue to work closely with the service provider to ensure that scheduled trip times best reflect actual running times across the network. It is a requirement under the contract to have an exceedingly high percentage of on time running. Poor performance in this area includes significant financial abatements and other remediation to ensure poor performance and service disruptions are rectified as a priority for the South Australian community.

I understand the Department has addressed the poor level of service experienced by Ms Clause 6 (1) with Torrens Transit, and I am assured these punctuality issues will be addressed through the contract performance assessment options and abatements available under the contract, should this level of service continue.

Please be assured that all feedback is registered and is forwarded to the relevant service provider or area within the Department for appropriate action.

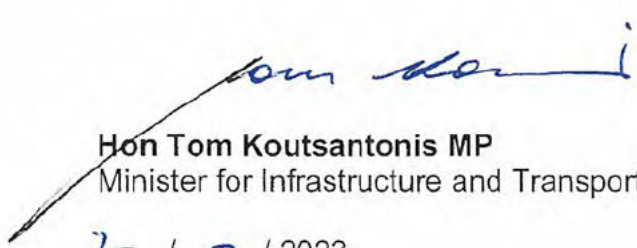
With regard to the new Adelaide Metro fares applied from 1 July 2023, the Department advises that fares are adjusted as part of the government's annual fees and charges process. Fare increases take into account a number of factors including the Consumer Price Index.

With the cost of providing public transport services increasing, retention of current fare revenue levels is essential to ensure that the government can maintain and improve the level of passenger transport services across the network.

Public transport is heavily subsidised by the government at all times and even more so during off-peak times and on weekends when fewer people use public transport and the total value of fares collected is lower. There are even greater savings for frequent passengers using a 14-day or 28-day pass on their metroCARD.

South Australians travelling into the City each day could save more than \$10,000 annually taking public transport rather than driving. For an estimate on how much money you could save by using public transport instead of driving your car, please visit www.adelaidemetro.com.au/tickets-and-fares/savings-estimator.

Yours sincerely


Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport

25 / 7 / 2023

From: Newland EO <Newland@parliament.sa.gov.au>
Sent: Thursday, August 10, 2023 5:27 PM
To: DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>
Subject: 23MIT9287 - Meeting Request - [Redacted] with Minister Koutsantonis

Dear Minister Koutsantonis,

I am writing to request a meeting between yourself and Mr [Redacted] who is a constituent in the Wright electorate.

Mr [Redacted] and has a keen interest in the future of the bus transport service in metropolitan Adelaide. Mr Lewis believes from the research he has conducted and previous work experience in the transport service industry, he would be able to resolve many difficulties currently faced by users. Mr [Redacted] presented me with the information he has researched, including detailed maps with routes he believes would streamline the timetabling network, which I think would be worthwhile for you to see.

I am happy to coordinate times between the Minister and Mr [Redacted] if at all required.

Many thanks

Olivia Savvas MP
MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgethaven SA 5097
 [Facebook icon] [Instagram icon] Olviasavvasnewland

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From: Jensen, Peter (DIT) <Peter.Jensen2@sa.gov.au>
Sent: Friday, August 11, 2023 10:48 AM
To: DIT:Minister Koutsantonis <minister.koutsantonis@sa.gov.au>
Subject: 23MIT9304 - Request for Traffic Lights on the intersection of Tolley Rd/ Lower North East Rd

OFFICIAL

Howdy,

Can we please index this and send it off for a draft quick response?

Cheers,

Peter Jensen

Adviser

to the Hon. Tom Koutsantonis MP

Minister for Infrastructure and Transport

Minister for Energy and Mining

M **Clause 6 (1) -**

Personal Affairs

E peter.jensen2@sa.gov.au

From: Newland EO <Newland@parliament.sa.gov.au>
Sent: Friday, August 11, 2023 10:44 AM
To: Jensen, Peter (DIT) <Peter.Jensen2@sa.gov.au>
Subject: FW: Request for Traffic Lights on the intersection of Tolley Rd/ Lower North East Rd

Hey Peter,

Thanks for the call earlier. As mentioned, please find below correspondence from a local constituent, Mr **Clause 6 (1) -** regarding the potential installation of traffic lights at the intersection of Tolley Road/North East Road.

Let me know how you go!

Many thanks,

Ulian Cox | Electorate Officer

Office of Olivia Savvas MP
MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1267 North East Road, Ridgely SA 5097

  [OliviaSavvasNewland](https://www.facebook.com/OliviaSavvasNewland)

Clause 6 (1) - Personal Affairs

Clause 6 (1) - Personal Affairs





Hon Tom Koutsantonis MP
Minister for Infrastructure and Transport
GPO Box 1533
ADELAIDE SA 5001

By Email: minister.koutsantonis@sa.gov.au

Dear Minister, ^{Tom}

I write to you on behalf of Ms Clause 6 (1) - Personal Affairs Banksia Park.

Ms Clause 6 (1) - has requested a road safety study into the intersection of Golden Grove Road and North East Road, Modbury, as previously discussed with your office.

Please find enclosed correspondence provided to me by Ms Clause 6 (1) - Person concerning this matter.

I appreciate your consideration of this matter and I look forward to receiving your response so that I can reply to Ms Clause 6 (1) -

If you would like to discuss this matter further, please do not hesitate to contact my office on 8264 4482 or newland@parliament.sa.gov.au.

Yours sincerely,

A handwritten signature in cursive script that reads 'Olivia Savvas'.

Olivia Savvas MP
Member for Newland

14 August 2023

Clause 6 (1) - Personal Affairs



From: Newland EO <Newland@parliament.sa.gov.au>
Sent: Thursday, August 24, 2023 3:43 PM
To: Cathro, Vicky (DIT) <Vicky.Cathro@sa.gov.au>
Cc: Newland EO <Newland@parliament.sa.gov.au>
Subject: RE: 23MIT9278 - FOI Consultation

You don't often get email from newland@parliament.sa.gov.au. [Learn why this is important](#)

OFFICIAL

Hi Vicky,

Happy to consent provided the personal details of constituents are redacted.

Olivia Savvas MP
MEMBER FOR NEWLAND



Olivia Savvas MP
MEMBER FOR NEWLAND



8264 4482 | Office 4, 1257 North East Road, Ridgehaven SA 5097

[f](#) [i](#) [t](#) [Oliviasavvasnewland](#)

From: Cathro, Vicky (DIT) <Vicky.Cathro@sa.gov.au>
Sent: Monday, August 21, 2023 12:33 PM
To: Newland EO <Newland@parliament.sa.gov.au>
Subject: 23MIT9278 - FOI Consultation

OFFICIAL

Good afternoon

Minister Koutsantonis' office has received a FOI request seeking:

"All documents, including but not limited to emails, text messages, diary entries, briefings, notes on any other form of communication between the Minister's office, including the Minister, Chief of Staff, or any other staff member, and the Member for Newland and/or her office, between 19 March 2022 to 31 May 2022."

The attached documents fall within the scope of the FOI request. Before the attached can be provided to the applicant we require consent for it to be included. I am seeking your views as to whether or not you believe the documents are 'exempt' pursuant to Schedule 1 of the FOI Act. If you do not consent, can you please provide reasons and appropriate clauses which should be applied for the determination.

I am proposing to redact any identifying information relating to a constituent.

In accordance with Premier and Cabinet Circular PC045, if access is granted to these documents, details of the FOI application and the documents to which access is given, may be published on DIT's disclosure log, located on the DIT website. A copy of PC045 can be found at: <https://dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>

It would be appreciated if you could please provide a response by **Monday 28 August 2023**.

Thank you
Vicky

Vicky Cathro

Ministerial Liaison Officer / FOI

to the Hon Tom Koutsantonis MP

Minister for Infrastructure and Transport

Minister for Energy and Mining



Government of South Australia

Department for Infrastructure
and Transport

T 08 7133 1107

Kaurna Country

Level 14, 83 Pirie Street, Adelaide • GPO Box 1533, Adelaide SA 5001



The Department for Infrastructure and Transport acknowledges the Traditional Custodians of the Country throughout South Australia and recognises their continuing connection to land and waters. We pay our respects to the diversity of cultures, significance of contributions and to Elders past, present and emerging.

We are committed to creating a diverse and inclusive culture where everyone is valued and respected.

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